



Social Needs Data User Guide

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Introduction

The CRISP MD HIE displays social needs data within the CRISP Portal and the CRISP InContext App in the EHR. Through the Social Needs data tab, CRISP connected providers can view social determinants of health (SDOH) assessments and ICD-10 codes that reflect social conditions. CRISP users may also search for resources to refer their patients to as well as directly submit a referral in CRISP to community-based organizations in the HIE Directory.

For any questions about CRISP social needs data, please reach out to the CRISP Technical User Support team at support@crisphealth.org.

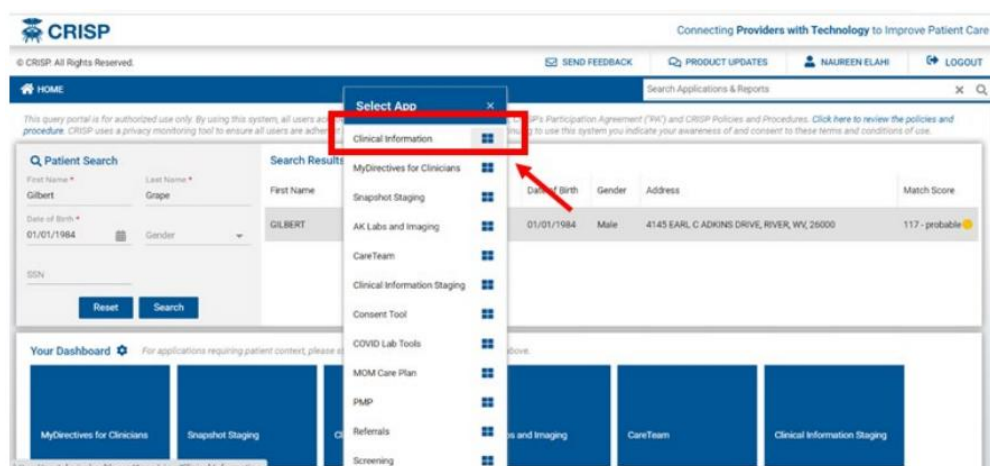
You can access the SDOH suite of tools via the CRISP Portal or through InContext.

Accessing Assessments and Z-Codes

Below are the steps for how to access the social needs data tab in the CRISP Portal.

Step 1:

Search for patient, click on the patient's row, and then click on the clinical information tile.





Step 2: Select the Social Needs Data tab.

The screenshot shows the CRISP HIE InContext interface for patient GILBERT GRAPE. The left sidebar contains a menu with options: PATIENT INFORMATION, MEDICATION MANAGEMENT, CLINICAL DATA, CARE COORDINATION, SOCIAL NEEDS DATA (highlighted with a red box and arrow), and DATA FROM CLAIMS. The main content area shows the 'Assessments' subtab with a table of data.

Date	Source	Description
2023-03-06	Priority Partners Referrals	MOMSDC
2022-06-20	MCH Ventures, Inc.	MAHME
2022-06-20	Community Care of West Virginia	CCWVSD
2022-06-13	Luminis Health - Anne Arundel Medical Center	MOMSDC
2022-01-03	Meritus Medical Center	MEDSTAI
2022-01-03	Meritus Medical Center	MEDSTAI
2021-06-23	Calvert Internal Medicine Group - Prince Frederick	MOMSDC
2021-06-22	Calvert Internal Medicine Group - Prince Frederick	MEDSTAI
2021-06-21	Medstar Harbor Hospital	MEDSTAI

Step 3: Select the assessments subtab to view SDOH assessments. If a need is identified in the assessment an orange flag icon will appear.

The screenshot shows the 'Assessments' subtab selected. The table lists assessments with columns for Date, Source, and Description. Orange flag icons are present next to several rows, indicating identified needs.

Date	Source	Description
2023-03-06	Priority Partners Referrals	MOMSDOH
2022-06-20	MCH Ventures, Inc.	MAHMEEDOH
2022-06-20	Community Care of West Virginia	CCWVSDOH
2022-06-13	Luminis Health - Anne Arundel Medical Center	MOMSDOH
2022-01-03	Meritus Medical Center	MEDSTARREGIONALSDOH
2022-01-03	Meritus Medical Center	MEDSTARREGIONALSDOH
2021-06-23	Calvert Internal Medicine Group - Prince Frederick	MOMSDOH
2021-06-22	Calvert Internal Medicine Group - Prince Frederick	MEDSTARREGIONALSDOH

Step 4: Select a row to view the assessment. Click on the drop-down arrow to view the questions and answers for each social domain. The orange flag will be displayed next to the domain and question where a need was indicated.

The screenshot shows the details of an assessment for 'Priority Partners Referrals' on 2023-03-06. The 'Living Situation' domain is selected, and the question 'What is your living situation today?' is displayed. The answer 'I have a steady place to live' is checked. Below this, a question asks 'Think about the place you live. Do you have problems with any of the following? CHOOSE ALL THAT APPLY'. The answer 'Mold' is checked.



Viewing Z-Codes: Under the Social Needs Data Tab and next to Assessments at the top, click on “Conditions,” where Z-codes providers have assigned will be visible. The source, Z-code and description of the Z-code will be displayed.

Date ↓	Source	Z-Code	Description
2022-01-27	ARS	Z59.1	Inadequate housing
2022-01-25	ARS	Z56.0	Unemployment, unspecified
2021-09-30	ARS	Z60.2	Problems related to living alone
2021-07-01	ARS	Z63.4	Disappearance and death of family member

Submit Referral via CRISP Portal

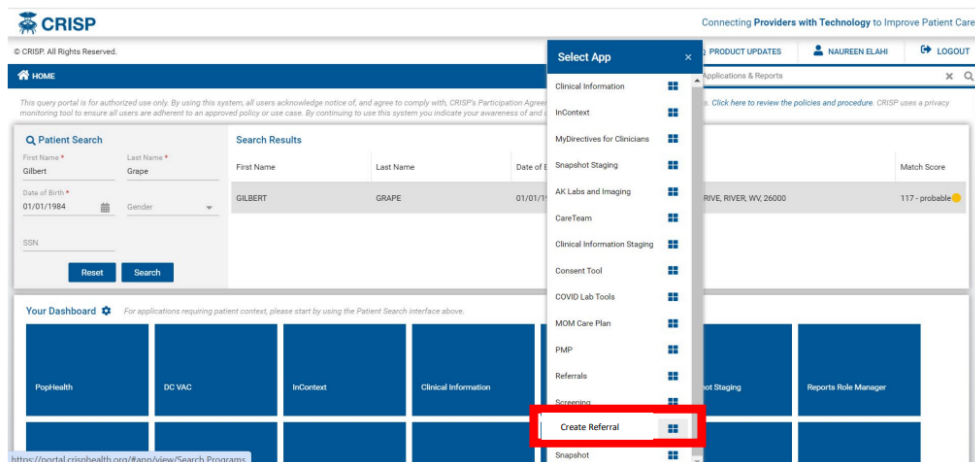
To submit a referral via CRISP, please reference the steps below. Both web-based and InContext users may submit a referral directly in CRISP.

InContext Users ONLY: Launch CRISP through your EMR. Under Clinical information tile choose “APPS” and then “Create Referral.” Proceed to step 2 on the next page for additional instructions.

Date ↓	Source	Title	Type	Size (KB)
2022-06-22	University of Maryland Medical System-REL UMMS	Summary of Care	Summarization of Episode Note	—
2022-02-08	HUFPP Internal Medicine Suite 5000	Summary of Care	SUMMARIZATION OF EPISODE NOTE	—
2022-02-08	HUFPP Internal Medicine Suite 5000	Summary of Care	Summarization of Episode Note	—
2021-10-20	Mary s Center for Maternal and Child Care, Inc	Summarization of Episode Note	SUMMARIZATION OF EPISODE NOTE	—
2021-10-20	Mary s Center for Maternal and Child Care, Inc	Summarization of Episode Note	Summarization of Episode Note	—
2021-06-16	South West Virginia Health System, LPC_Lincoln Primary Care	Encounter Summary	Summarization of Episode Note	—
—	Frederick Health Medical Group Primary Care	Continuity of Care Document	Summarization of Episode Note	—
—	Parkview Medical Group	Continuity of Care Document	Summarization of Episode Note	—



Step 1: For web-based users, search for patient, click on the patient's row, and then click on the "Create Referral" tile in the list of applications.



Step 2: You can find a program you would like to refer your patient to with the following 2 options:

- **Option 1:** Utilize search bar with the "Organization Name" you are looking for and click "Find Organization".
- **Option 2:** Utilize search bar with the "Search Area" and enter a resource category, location, and radius and click "Search".

Referral Program Selection

Organization Name
* Search for Organization Name
MAC Living Well
Find Organization

Search Area
* Search Resources Address, City, or Zip Search Radius (In Miles)
Search Clear

Create Referral for Program

Referral Program Selection

Organization Name
* Search for Organization Name
Find Organization

Search Area
* Search Resources Address, City, or Zip Search Radius (In Miles)
* transportation * 20905 * 15
Search Clear

Step 3: Scroll down to view the search results. The organization's name, program name, contact number, and program description will populate under the search results. Click on the drop-down arrow under "Program Description" to see more details of each program.

Showing results for organization name: 'Mac living well' Found: 18 Results

☐	Source	Organization Name	Program Name	Contact	Program Description
☐	HIE Directory	MAC Living Well	SDoH Screening For Older Adults	410-742-0505	^
Description: The assessment is made up of 15 yes/no questions that are meant to guide in the connection of resources that may meet your patient's specific needs. This assessment is the chosen screening tool for social determinants of health by the Maryland Department on Aging and Maryland Access Point. It is an adaptation of the Health Leads Social Needs Screening Tool.					
☐	HIE Directory	MAC Living Well	Fitness & Exercise	333-333-3335	v
☐	HIE Directory	MAC Living Well	Home Delivered Meals (Meals on Wheels)	333-333-3335	v
☐	HIE Directory	MAC Living Well	Caregiver Resources	333-333-3335	v
☐	HIE Directory	MAC Living Well	HomeMeds	333-333-3335	v

Items per page: 10 1 - 10 of 18 < >



Step 4: If the program has “HIE Directory” under the “Source” column, you may submit a referral to the program directly in CRISP. To complete a referral, select the checkbox next to the program and then click the “Create Referral for Program” button. Please note, referrals cannot be created to organizations with “MD211” under “Source,” but users may use the information as a resource for the patient. CRISP is directly connected with MD211’s database which contains more than 7,000 resources.

The screenshot shows the CRISP interface. At the top, there is a search bar for 'Organization Name' with the text 'mac living well' and a 'Find Organization' button. Below this is a 'Search Area' with a 'Search Resources' button, a text input for 'Address, City, or Zip', a 'Search Radius (In Miles)' dropdown, and 'Search' and 'Clear' buttons. A red arrow labeled '1' points to the 'Create Referral for Program' button. Another red arrow labeled '2' points to the checkbox next to the 'HIE Directory' source for 'MAC Living Well' in the search results table. The table has columns: Source, Organization Name, Program Name, Contact, and Program Description. The results show two entries for 'MAC Living Well' with programs 'Fitness & Exercise' and 'Home Delivered Meals (Meals on Wheels)'. The first entry has a checked checkbox, and the second has an unchecked checkbox. At the bottom, there is a pagination bar showing 'Items per page: 10' and '1 - 10 of 17'.

Step 5: You will be led to the Referral Web form. Complete the form, all fields with an asterisk are required fields. Most of the patient information fields are auto populated from the patient search.

The screenshot shows the 'Referral Program Selection' form. At the top, there is a 'Back to Program Selection' button. Below this is a 'Patient Information' section with several fields. The fields are: First Name (GILBERT), Middle Name, Last Name (GRAPE), Date Of Birth (01/01/1984), HomeAddress1 (4145 EARL C ADKINS DRIVE), HomeAddress2, City (RIVER), State (WV), Zip (26000), Gender (M), Phone Number (7889007666), Phone Number Type (Mobile), Alt Phone Number, Alt Phone Number Type, Email, Spoken Language, and Race or Ethnicity. The form is designed with a clean, modern layout and includes a 'Back to Program Selection' button at the top left.



Step 6: Complete the rest of the sections accordingly. Under the highlighted section below, you may enter any relevant information that was not captured in the referral (i.e lab results). You may attach any documents to the referral through the attachment button.

Referral Programs
Organization: Hungry Harvest

Program Name: HarvestRx Online Grocery Store
Source: HIE Directory
Description: Hungry Harvest creates accounts for families to shop the online marketplace for home delivered food boxes with products of their choosing. The amount of credit, cadence, and type of available products on each marketplace can vary depending on household size or partner and client preferences. Clients fill their virtual shopping cart with produce and grocery items to fit taste, cultural, and dietary preferences and receive boxes directly to doorsteps.

Please enter all relevant information that you would like relayed to the accepting provider

Choose Files No file chosen

Step 7: The “Referring Provider” section captures who is entering the referral in CRISP. Please complete accordingly. Please note, the patient agreement box needs to be checked off to successfully submit the referral. Press “Submit” to send the referral to the chosen program.

Referring Provider
Please select an option to enter in the provider information: *

☐ Automatically use my information ☐ Search for provider information ☐ Manually enter provider information

Clear Submit

☐ I attest that the patient identified in this form (or his or her duly authorized representative, if applicable) ("Patient") has granted permission to be referred, and has executed an authorization and consent for the disclosure of the health information listed in this form to the referral organization(s) and/or program(s) identified herein ("Authorization"). I further attest that such Authorization is compliant with all applicable laws and regulations, including but not limited to 45 C.F.R. Parts 160 and 164 (the "HIPAA Rules") and 42 C.F.R. Part 2.

Step 8: You will be led to the confirmation page, which can be downloaded. You will also receive an email confirmation with the referral details. The referral will automatically be sent to the chosen community-based organization (CBO).

Referral Program Selection
Back to Program Selection

Confirmation Page
2879bbf9-43eb-41a7-99fd-5ca78005bb58

Patient Information

First Name GILBERT	Middle Name	Last Name GRAPE
Date Of Birth 01/01/1984	HomeAddress1 4145 EARL C ADKINS DRIVE	HomeAddress2
City RIVER	State WV	Zip 26000
Gender M	Phone Number * 9999994340	Phone Number Type * Mobile
All Phone Number	All Phone Number Type OtherPhone	Email



Referring Provider

☒ I am referring this patient myself ☐ I am referring this patient on behalf of a provider

Provider Information

First Name *

Naureen

Last Name *

Elahi

Organization *

CRISP Internal Users - Break

NPI *

Phone Number *

555-555-5555

Download

Referral History

To view a patient's referral history, under clinical information, select the Care Coordination icon and the Referral History subtab to view referral data captured using the CRISP closed-loop referral tool and other connections CRISP has with referral systems. If you would like additional information about the referral select each row to view details.

HIE InContext				
GILBERT GRAPE				
Male Jan 1, 1984				
CARE TEAM	CARE ALERTS	REFERRAL HISTORY	ADVANCE DIRECTIVES	
Referral History				
Date of Referral	Source	Program Name	Status	Last Updated
2024-02-26	CRISPReferralUI	Weight Loss Program	Disenrolled	2024-05-24
2024-05-09	CRISPReferralUI	Weight Loss Program	Completed	2024-05-24
2024-05-16	CRISPReferralUI	Able Bodied Transport	Pending	2024-05-16
2024-05-16	CRISPReferralUI	Transportation ServeU	Pending	2024-05-16
2024-05-16	CRISPReferralUI	Transportation ServeU	Pending	2024-05-16
2024-05-16	CRISPReferralUI	Able Bodied Transport	Pending	2024-05-16
2024-02-27	CRISPReferralUI	Skilled Nursing service	Disenrolled	2024-05-15
2024-05-15	CRISPReferralUI	CT Meals on Wheels Partner Program	Pending	2024-05-15

Referral Status Meaning

Pending	Initial and default status (awaiting a decision)
Accepted	Referral has been accepted by the organization
Rejected	Referral has been rejected by the organization
Enrolled	Patient has been enrolled into the program
Disenrolled	Patient has been disenrolled from the program
Completed	Referral activities and lifecycle has been completed

Click on the arrow for each section to view more details of the referral, such as referral sender, referral recipient, and the journal entries of the referral.

GILBERT GRAPE Male Jan 1, 1984	
Referral History	
Weight Loss Program	
Date Updated: 2024-05-24	
Referral Sender	▼
Referral Recipient	▼
Journal Entries	▼



Monitor Referral

The monitor referral application within CRISP allows participating organizations to see all referrals created by their organization in a user friendly comprehensive worklist. Users will be able to track, search, sort and filter referrals, as well as download referral details. This enhancement improves visibility into referral workflows and supports more efficient follow up activity.

Step 1: Within the CRISP Portal click on the “Monitor Referrals” tile and it will display a high-level worklist of all the referrals sent by your organization. This view allows you to see information like the name, gender, referral date, referral status, last updated, as well as the name of the organization and program the individual was referred to.

Monitor Referrals

Download Referral Details

Download Referrals

Name	Gender	Date of Birth	Referring Provider	Referral Date	Referral Status	Last Updated	Organization	Program Name
Penny Plum		1956-10-26	Jannelle Thomas	2026-08-19 04:13:08 PM	Pending	2026-08-19 04:13:08 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 04:04:09 PM	Pending	2026-08-19 04:04:09 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:52:00 PM	Pending	2026-08-19 03:52:00 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:50:28 PM	Pending	2026-08-19 03:50:28 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:47:15 PM	Pending	2026-08-19 03:47:15 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:38:35 PM	Pending	2026-08-19 03:38:35 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-18 04:35:49 PM	Pending	2026-08-19 03:22:01 PM	Crisp Internal Use ONLY	TEST for Referrals
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-17 04:00:57 PM	Pending	2026-08-17 04:00:57 PM	Crisp Internal Use ONLY	TEST for Referrals

Step 2: Click on any referral within the worklist to see more detailed information that mirrors the initial “Create Referral” page.

Back to Worklist		
Referral Information		
Referral ID 2786e96c-54f3-4557-8f91-573ef38a1a15	Referral Date 2026-08-19T20:13:08.7767585Z	
Patient Information		
First Name Penny	Middle Name	Last Name Plum
Date Of Birth 1956-10-26T00:00:00	HomeAddress1 1234 Fast Lane	HomeAddress2
City Columbia	State Maryland	Zip 33333
Gender	Phone Number 6666666666	Phone Number Type Home
Alt Phone Number	Alt Phone Number Type Other	Email



Step 3: In the monitor referrals worklist view, you can select the upside-down triangle in the top right corner to filter the referrals. You can select one, multiple or all referral statuses, filter by provider, organization, program name and date range.

The screenshot shows the 'Monitor Referrals' interface. A 'Filter' dropdown menu is open, displaying options for Status (Pending, Accepted, Enrolled, Rejected, Completed, Disenrolled) and Date Range (MM/DD/YYYY - MM/DD/YYYY). The background table lists referral details for various patients, including Penny Plum and Gilbert Grape.

Name	Gender	Date of Birth	Referring Provider	Referral Date	Referral Status	Last Updated	Organization
Penny Plum		1956-10-26	Jannelle Thomas	2026-08-19 04:13:08 PM	Pending	2026-08-19 04:13:08 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 04:04:09 PM	Pending	2026-08-19 04:04:09 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:52:00 PM	Pending	2026-08-19 03:52:00 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:50:28 PM	Pending	2026-08-19 03:50:28 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:47:15 PM	Pending	2026-08-19 03:47:15 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:38:35 PM	Pending	2026-08-19 03:38:35 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-18 04:35:49 PM	Pending	2026-08-19 03:22:01 PM	Crisp Internal Use ONLY
Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-17 04:00:57 PM	Pending	2026-08-17 04:00:57 PM	Crisp Internal Use ONLY

Step 4: You can also select which referrals you want to download by clicking the boxes to the far left in each row then click "Download (x) Referrals" in the top left corner, which downloads all referral details, including custom referral forms. To download the entire high level worklist, click "Download Referrals" in the top right corner.

The screenshot shows the 'Monitor Referrals' interface with the 'Download (4) Referrals' button highlighted in the top left and the 'Download Referrals' button highlighted in the top right. Red arrows point to these buttons. The table below shows the referral details for various patients, including Penny Plum and Gilbert Grape.

	Name	Gender	Date of Birth	Referring Provider	Referral Date	Referral Status	Last Updated	Organization	Program Name
☒	Penny Plum		1956-10-26	Jannelle Thomas	2026-08-19 04:13:08 PM	Pending	2026-08-19 04:13:08 PM	Crisp Internal Use ONLY	TEST for Referrals
☒	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 04:04:09 PM	Pending	2026-08-19 04:04:09 PM	Crisp Internal Use ONLY	TEST for Referrals
☒	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:52:00 PM	Pending	2026-08-19 03:52:00 PM	Crisp Internal Use ONLY	TEST for Referrals
☒	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:50:28 PM	Pending	2026-08-19 03:50:28 PM	Crisp Internal Use ONLY	TEST for Referrals
☐	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:47:15 PM	Pending	2026-08-19 03:47:15 PM	Crisp Internal Use ONLY	TEST for Referrals
☐	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-19 03:38:35 PM	Pending	2026-08-19 03:38:35 PM	Crisp Internal Use ONLY	TEST for Referrals
☐	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-18 04:35:49 PM	Pending	2026-08-19 03:22:01 PM	Crisp Internal Use ONLY	TEST for Referrals
☐	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-17 04:00:57 PM	Pending	2026-08-17 04:00:57 PM	Crisp Internal Use ONLY	TEST for Referrals
☐	Gilbert Grape	M	1984-01-01	Jannelle Thomas	2026-08-17 03:47:32 PM	Pending	2026-08-17 03:47:32 PM	Crisp Internal Use ONLY	TEST for Referrals



CRISP Connecting Providers with Technology to Improve Patient Care

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HOME Search Applications & Reports

This query portal is for authorized user only. By using this system, all users acknowledge notice of, and agree to comply with, CRISP MD's Participation Agreement ("PA") and CRISP MD Policies and Procedures. Click here to review the policy. CRISP MD uses a privacy monitoring tool to ensure all users are adherent to an approved policy or use case. By continuing to use this system you indicate your awareness of and consent to these terms and conditions of use.

User Guide & Help	CRISP Reporting Service	Vaccine Tracking Service - Demo	Clinical Information Test	CRISP - Troubleshooting	Manage Referrals
MOM Care Plan	Referral Portal CBO	Snapshot	InContext Dev	Clinical Information Demo	Provider Directory
AdvanceDirective	Snapshot Dev	Search Programs			

CBO WorkList

Download CSV

Name	Gender	Date of Birth	Referring Provider	Referral Date ↓	Referral Status	Last Updated	Organization	Program Name
Gilbert Grape	M	1984-01-01	Janelle Thomas	2024-05-09 01:30:04 PM	Pending	2024-05-09 01:30:04 PM	Crisp Referrals Test-DC	Weight Loss Program
Gilbert Grape	M	1984-01-01	Janelle Thomas	2024-02-26 12:45:54 PM	Pending	2024-02-26 12:45:54 PM	Crisp Referrals Test-DC	Weight Loss Program

Items per page: 25 1 - 2 of 2 |< < > >|



Step 3: Scroll down to the bottom of the page to view the “Journal Information” section. This is where you may document any updates and status changes for the referral at any time.

At the bottom of the page, you may either Accept or Reject the referral. You should only click Accept when the patient has agreed to participate in the program. However, you can create Journal entries of your outreach attempts while in pending status.

Reject Referral: If you need to reject the referral, a window will pop up asking to provide more information on why the referral was rejected. Complete fields accordingly.



Reset Status: The Journal Information section will populate immediately with the rejected status and note. To revert the referral back to Pending state, you may click on the blue icon in the top right-hand corner and select "Reset to Pending"

Back to Worklist

Search Applications & Reports

Provider Information

First Name *	Last Name *	Organization *	NPI *	Phone Number *
Janelle	Thomas	CRISP-MD Internal	2885291	999999999

Journal Information

Date	Status	Journal	Person who made entry
2024-05-24	Rejected	Patient Declined: Patient has no time	Naureen Elahi
2024-05-09	Pending	Referral Created	System

Items per page: 10 1 - 2 of 2

Print to PDF

Reset to Pending

Are you sure?

Please confirm resetting the referral status to Pending.

Cancel Confirm

NOTE: You can reset your referral status to pending if the referral's status is Rejected, Accepted, Enrolled, Disenrolled, Expired or Inactive. However, if you have chosen Completed, you are not able to reset the referral to pending. Please contact CRISP if you would need to reset that status.

Accept

Referral: If you accept the referral, you will be led to add a note for this status change.

Back to Worklist

status: Pending

Journal *

Submit Journal

Referral Decision

Accept Reject

2024-05-09 Pending Referral Created System

Items per page: 10 1 - 4 of 4

Create new journal

Status: Accepted

Journal: Called patient's mobile number. Patient would like to enroll in the program and their first appointment is 5/30/24.

Submit Journal



Updates: If there are any updates to the referral (ex. patient enrolling in the program), you may document those updates by changing the status of the referral and entering a note. The different statuses for a referral are: Enrolled, Completed, and Disenrolled. Once an update is submitted by clicking on “Submit Journal,” the update will populate immediately in the Journal Selection.

The top screenshot shows the 'Create new journal' form. It has a 'Status' dropdown menu set to 'Enrolled' and a 'Journal' text area with 'Enrolled 5/24/24'. A red arrow points to the 'Submit Journal' button.

The bottom screenshot shows the 'Journal Information' table. It has columns for Date, Status, Journal, and Person who made entry. The first row shows '2024-05-24', 'Enrolled', 'Enrolled 5/24/24', and 'Naureen Elahi'. A red arrow points to the 'Enrolled' status in the first row.

Referral Status Key

Referral Status	Meaning
Pending	Initial and default status (awaiting a decision)
Accepted	Referral has been accepted by the organization
Rejected	Referral has been rejected by the organization
Enrolled	Patient has been enrolled into the program
Disenrolled	Patient has been disenrolled from the program
Completed	Referral activities and lifecycle has been completed

NOTE: Referrals that have been Pending for 90 days will expire. The status of the referral will automatically change to “Expired.” If the referral has not been updated for 365 days, the referral status will automatically change to “Inactive.”

If you need access to any of these tools, would like to join the program directory, or need troubleshooting assistance, please contact the CRISP Technical User Support team at support@crisphealth.org.