

EMS Patient Care Reports Delivered Directly to Your EMR

Simplifying compliance and improving access to EMS documentation.

CRISP

At a glance

Hospitals are required by the Joint Commission to link EMS Patient Care Reports (PCRs) to patient records for every ambulance transport to the ED.

Benefits

- **Compliance Made Easier** – Automatically meet Joint Commission requirements for linking PCRs to patient records.
- **Streamlined Operations** – Reduce printing, scanning, and manual uploads.
- **Faster Access to Critical Data** – Clinicians see EMS documentation sooner, supporting continuity of care.
- **Improved Accuracy** – Reduce risk of mis-filing or lost records.
- **System-Wide Availability** – Applicable for all Maryland county EMS agency reports (commercial EMS agencies not included).

CHALLENGES

Today, many hospitals rely on the ImageTrend Hospital Hub, where staff must manually print, barcode, and scan each report before attaching it to the patient's record. This process is labor-intensive, error-prone, and takes valuable time away from patient care.

SOLUTIONS

- CRISP can now deliver EMS Patient Care Reports directly into hospital EMRs via HL7 ORU messages.
- Reports arrive as base64-encoded PDFs and are the same as the Abridged PCRs available in the Hospital Hub.
  - They include attachments such as EKG tracings or supplemental EMS documentation.
- Per your hospital's request, Encounter IDs can be included in each ORU message.
  - Inclusion of these IDs will enable automated matching of EMS reports to ED encounters without manual steps.



GETTING STARTED

If your hospital uses hospital MRNs, you may be eligible to receive EMS reports directly in your EMR. Enterprise and Community MRNs are unusable for this use case. Once confirmed, CRISP will work with your technical teams to set up the connection.