

Advance Care Planning



Resources



<https://www.crisphealth.org/advance-directives/>



Services Solutions For Patients Resources About CRISP

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Consumer Education **Advance Care Planning** Viewing Advance Directives within CRISP

Enhancing Advanced Care Planning with CRISP

With the support of Maryland Department of Health (MDH), CRISP has built a new infrastructure to consume and display Advance Care Plan (ACP) documents currently stored in a participant's electronic health record. Through this partnership, CRISP aims to ease the administrative burden for providers sharing ACP documents by supporting patient directive documentation within the existing clinical workflow.

Implementing a direct interface between CRISP and your facility, your EHR will send out in real time any provider led, or patient completed ACP document uploaded or completed to CRISP. CRISP will seamlessly pass the uploaded documents via API to MyDirectives, where they will manage and store all copies. After a user query in the CRISP Portal or InContext, MyDirectives will send the most current form on file to CRISP to display in the clinical viewer.

For more information about this new Advance Care Planning process, view our Advance Care Planning One Pager by clicking [here](#).



Speakers



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● Advance Care Plan (ACP) Project Background

- HB1073 passed to support MD patients
- State Partnership with CRISP aims to ease administrative burden for providers sharing ACP documents by:
 - Supporting patient directive documentation within the existing clinical workflow
 - Eliminating the need for AD Vault licenses by users
 - Supporting patient driven documentation and provider led conversations through an embedded workflow process
 - Contributing new content into the patients' longitudinal records ensuring access at the point of care

Process Workflow



EHR

Provider Led or Patient completed ACP document is uploaded and sent out via facility EHR



CRISP

Seamless pass through of the ACP document via API to AD Vault for processing



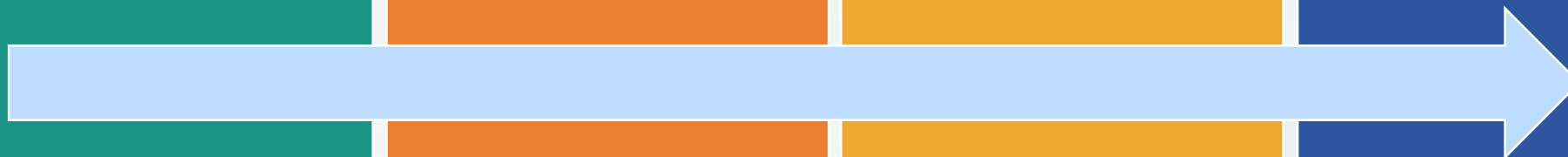
AD VAULT

Process incoming document, maintain copy in repository, return to CRISP for viewing



CRISP MD

Receive finalized form from AD Vault to display in clinical viewer



● InContext Example

Search Applications & Reports

HIE InContext

Trainingteam Nicholas

Male | Aug 21, 1971

CARE TEAM

CARE ALERTS

REFERRAL HISTORY

ADVANCE DIRECTIVES

Advance Directives

☐ Hide My Organization's Data

Advance Directives

Date ↓	Source	Description
2024-12-02	MyDirectives.com	This patient has a MOLST available. This document was submitted on 2024-12-02 and is effective on 2024-11-20.
2024-12-02	MyDirectives.com	This patient has a Medical Power Of Attorney available. This document was submitted on 2024-12-02 and is effective on 2024-07-02.

• Key Project Status Updates

- Application Program Interface (API) between CRISP and State Recognized Advance Directive Services vendor (ADVault) live as of July 2024.
- Mental Health Directive Form live in production December 2024.
 - Live within MyDirectives as an electronic form.
- Additional sites will be onboarded throughout the year.

• What to Expect

• Resources

- **Networking resource** to assist with adding an additional port to the existing VPN tunnel we have in place.
- **Integrations resource** who can assist with generating TRN (ORU or MDM) test messages for advance directive including Power of Attorney, Living Will, MOLST, POLST, DNR, etc.
- **Clinical resource** to validate/confirm how we are displaying them in the clinical viewer works from a clinical perspective.
- We will have test scenarios to work through as a group.
 - Examples of test scenarios are deletion of documents, merging patients, and moving documents from one patient to another.

• Timeline

- 6 to 8 weeks
 - Dependent on generating the test messages and working through the use cases.

• Getting Started

- Reach out to your CRISP Account Manager letting them know you are interested in the Advance Care Plan Project.
- They will send you the specifications and more details and get you in touch with me to get the project kicked off.
- We are also happy to answer any questions and do any discovery calls that are needed prior to officially kicking off the project.

CRISP Advance Directive Sharing Pilot

Dr. Tamara Kile, Medical Director, Care Coordination
Tina Whims, Applications Analyst



Frederick Health

- Founded by Emma Smith in 1902
- Not for profit
- Only acute care institution in Frederick County
- 269 Beds
- 4,000+ team members
- 25 locations (and growing) with 120+ providers
- Magnet Designation
- CHIME Most Wired, Level 8
- HIMSS EMRAM, Stage 7





CRISP Advance Directive Pilot - Why?

- The Advance Directive is a critical guide to a patient's healthcare wishes.
- Access through CRISP gives Healthcare Providers the ability to review these wishes when they are otherwise not available.
- Why is this important?
 - Providers can provide care consistent with patient wishes.
 - Providers can help guide families and loved ones who must make difficult decisions.
 - Protects a patient's autonomy when they can no longer speak for themselves.
 - Provides legal clarity in difficult situations.



Case example

- 82 yo M presents to the Emergency Department in acute respiratory failure.
- No Advance Directive in the EHR.
- No family at time of presentation. Patient is unable to communicate effectively.
- CRISP has an Advance Directive signed 6 months earlier that states the patient does not want intubation.
- Care continues without this intervention.
- Family arrives later, confirms his wishes and thanks the ED for their appropriate care.
- Without this access, the patient would have been intubated against his wishes.
- Access to the Advance Directive enabled the Providers to respect the patient's autonomy despite his inability to communicate them.



Considerations

New Interface

- No Existing Scanned Document Interface with CRISP

Scanned Document Specifics

- No Sign Lock
- May be Moved to Another Patient
- Pages may be Added or Removed

Backload Required for Existing Documents

- Separate Criteria for Backload

Date Presentation

- No Effective Date Column
- Submission Dates Updated with Any New Documents

Document Type Mapping

- Need to send Document Type Value from AdVault List



CRISP

Chesapeake Regional Information
System for our Patients

Questions?

Please take our survey



Training materials,
recorded webinars, and
patient education flyers
can be found at:

<https://www.crisphealth.org/advance-directives/>

CRISP Support

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