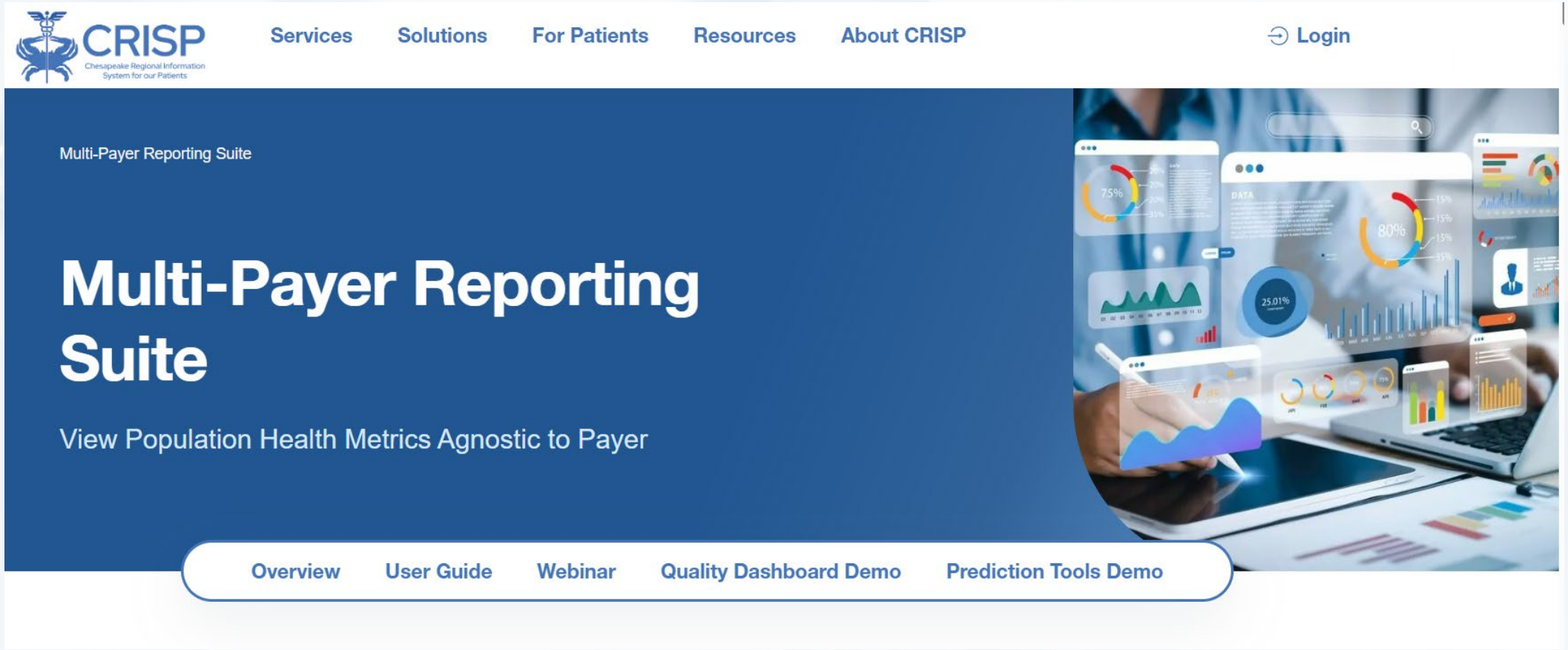
Multi-Payer Report Showcase

Resources

https://www.crisphealth.org/multi-payer-reporting-suite/



Speakers

- Grace Mannix, Senior Project Manager, CRISP
- Garrett Morris, Senior Director of Population Health, GBMC
- Laura Goodman, Deputy Director, Medicaid Office of Innovation, Research and Development
- Sharon Neely, Division Chief, Medicaid Office of Innovation, Research and Development

Background

- CRISP, in partnership with hMetrix, created the Multi-payer Reporting Suite to support alignment between Maryland Medicaid and the Office of Advanced Primary Care by combining Medicaid and Medicare claims data within a single suite.
- The suite of reports can assist users to understand trends in hospital utilization, facilitate care coordination, and monitor population health across their Medicare and Medicaid beneficiaries.

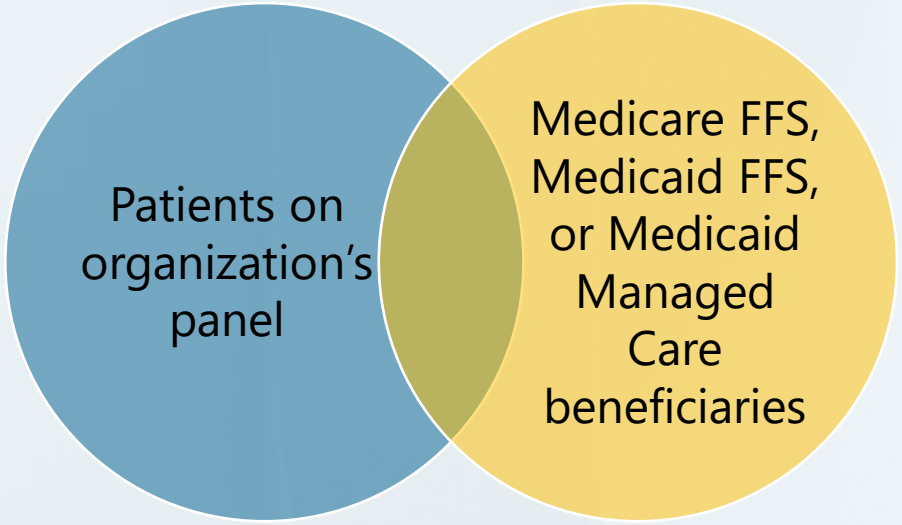
About the Data

- The suite displays the following data for patients on an organization's panel:
  - Medicare fee-for-service
  - Medicaid fee-for-service
  - Medicaid Managed Care
- The data includes all care settings and services covered under Medicare and Medicaid.
- Data displayed are for the last 36 months and there is a two-month data lag.

About the Data

- The Multi-Payer Reporting Suite displays patients on an organization's panel that are enrolled in Medicare FFS, Medicaid FFS, or Medicaid Managed Care
  - Patients not enrolled in Medicare or Medicaid will not appear in the suite.
  - Patients not on the organization's panel will not appear in the suite.

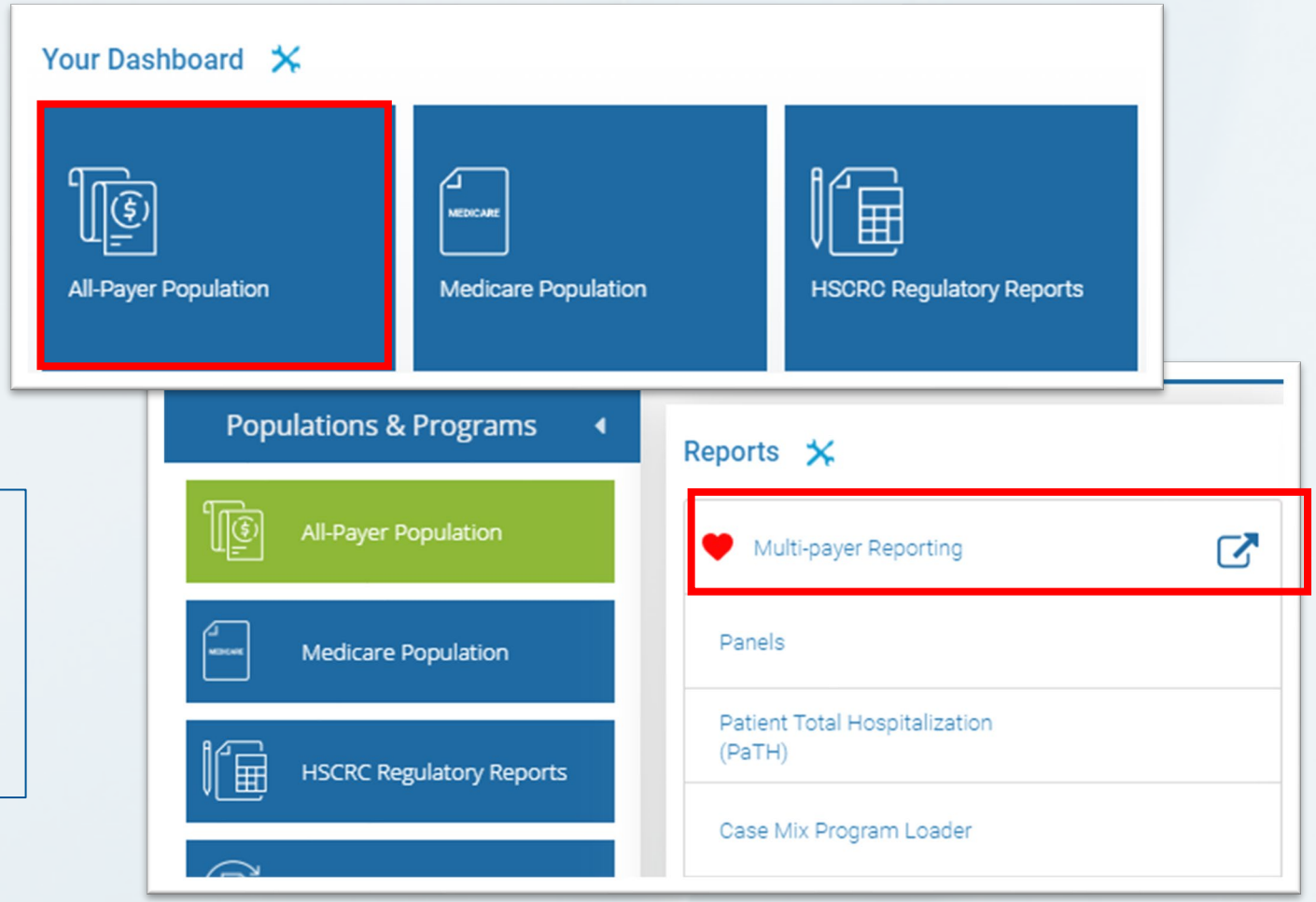
Requires the intersection of both Medicare/Medicaid beneficiaries and patient panels



Accessing the Report

The Multi-Payer Reporting Suite is available in the CRS Portal under the 'All-Payer Population' Card. Users can access the CRS Portal at reports.crisphealth.org

If you do not have access to the suite, please contact your organization's CRS POC or report-support@crisphealth.org



CRISP
Chesapeake Regional Information System for our Patients

Landing Page Dashboard with links to each individual report

List of all available beneficiaries on your panel; create Rosters

Comparison of utilization trends over time

Track Inpatient, ED, PQI & Readmission utilization, including physician follow-up

New dashboard focused on quality and utilization measures

Investigate PMPM spending by care setting

Explore utilization trends by demographic characteristics

Suite focused on prenatal, delivery, and postpartum care

Track Medicaid Redetermination Dates for follow-up

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Primary Care Multi-Payer Reporting Suite

Presentation for the CRISP User Summit

May 13, 2025

Agenda

- Primary Care Initiatives under the AHEAD Model
- Multi-Payer Reporting Suite Development

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AHEAD Model in Maryland

AHEAD implementation in Maryland has three parts:

- Hospital global budgets
- Primary care investment
- Statewide health measures targets

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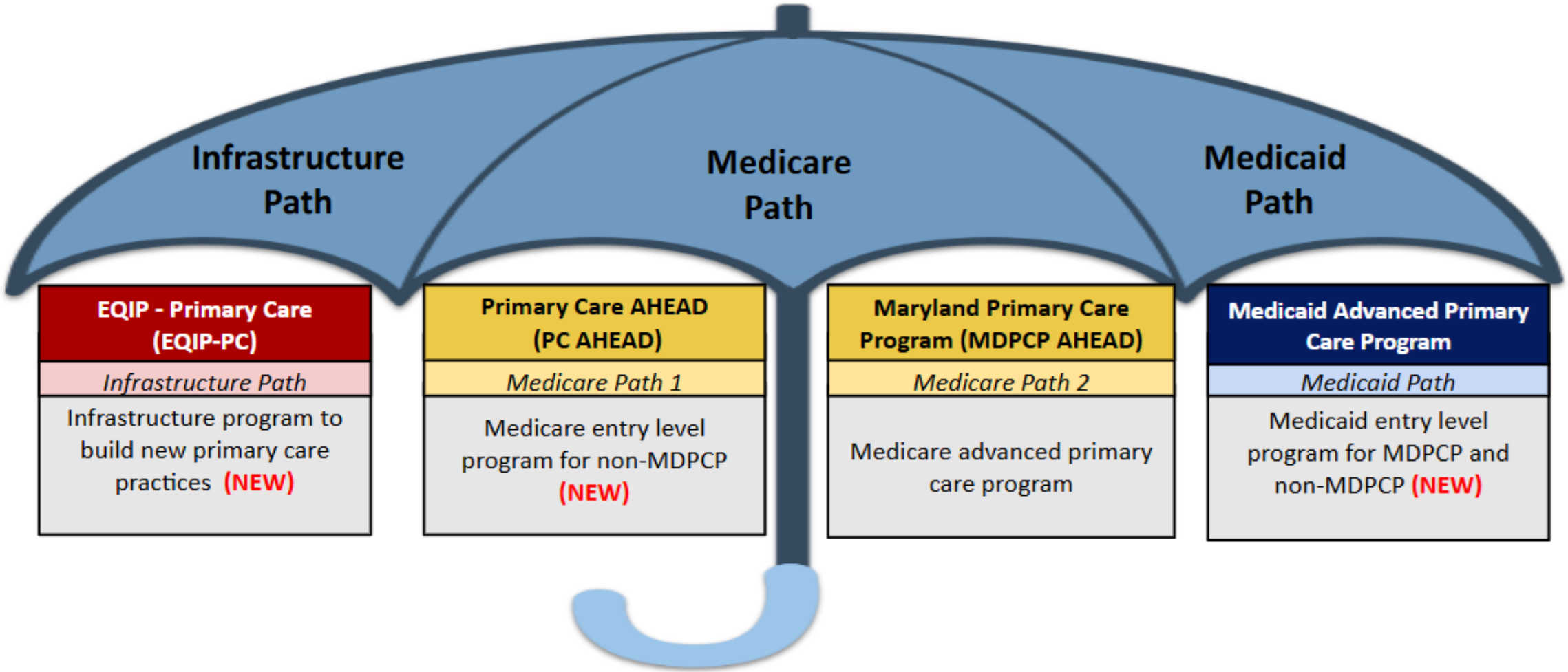
AHEAD and Maryland Medicaid

Focusing on primary care investment, i.e. the Medicaid Advanced Primary Care Program:

- Increasing primary care rates for all PCPs
- Investment in care management and practice transformation, in alignment with MDPCP and PC AHEAD
- Quality incentives for performance improvement



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Aligning with MDPCP and PC AHEAD

The Maryland Primary Care Program (MDPCP) is a voluntary program that provides funding and support for the delivery of advanced primary care and care management to Medicare patients. Starting in January 2027, practices will be eligible for MDPCP only if they participate in the Medicaid Advanced Primary Care Program.

PC AHEAD, currently in development by CMS, is a similar program that will be offered to practices not currently participating in MDPCP. When the program begins in January 2026, only practices participating in the Medicaid Advanced Primary Care Program will be eligible.

Multi-Payer Reporting Suite

CRISP, in partnership with hMetrix, created the Multi-Payer Reporting Suite to support alignment between Maryland Medicaid and MDPCP.

The suite of reports helps users understand trends in hospital utilization, facilitate care coordination, and monitor population health across their Medicare and Medicaid beneficiaries.

Multi-Payer Reporting Suite Features

Maryland Medicaid has worked with CRISP and hMetrix to build out the reporting suite:

- All Medicaid patients across MCOs in one report
- Medicaid Redetermination Date tracking
- Utilization and quality measures
- Prediction tools
  - Pre-AH
  - Pre-DC

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Predictive Tools

Important tool for care management developed by the Hilltop Institute:

- Pre-AH: Predicts inpatient admissions or ED visits for preventable hospital events in the next month. 'Preventable' is based on 10 Prevention Quality Indicators (PQI) conditions
- Pre-DC: Predicts inpatient admissions or ED visits for severe type 2 diabetes complications in the next month. Scores created for all beneficiaries, not limited to those with diabetes

Maryland Advanced Primary Care Program Features

For practices in the Medicaid Advanced Primary Care Program, the Multi-Payer Reporting Suite will have:

- MCO assignment lists: To identify which MCO members are assigned to the practice as a health home, across all MCOs, in one place
- Care management flags: To identify which of those MCO members may benefit from care management

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Contact Information

The Department looks forward to continuing to build the suite in partnership with CRISP, hMetrix and Hilltop to support multi-payer advanced primary care.

Contact:

Sharon Neely, Division Chief, Medicaid Office of Innovation, Research and Development: sharon.neely@maryland.gov

Laura Goodman, Deputy Director, Medicaid Office of Innovation, Research and Development: laura.goodman@maryland.gov

Maryland DEPARTMENT OF HEALTH

CRISP Multi-Payer Tool Showcase

Garret Morris, MBA
Senior Director Population Health
GBMC Health Partners
May 13, 2025

Agenda

Intro

Background & Current State

Use Case

Available Information

Questions

GBMC Health Partners

Affordable Care Act

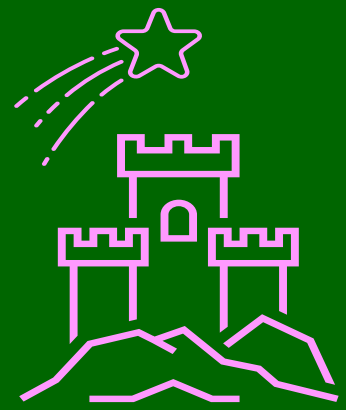
Clinical Transformation

Electronic Medical Records

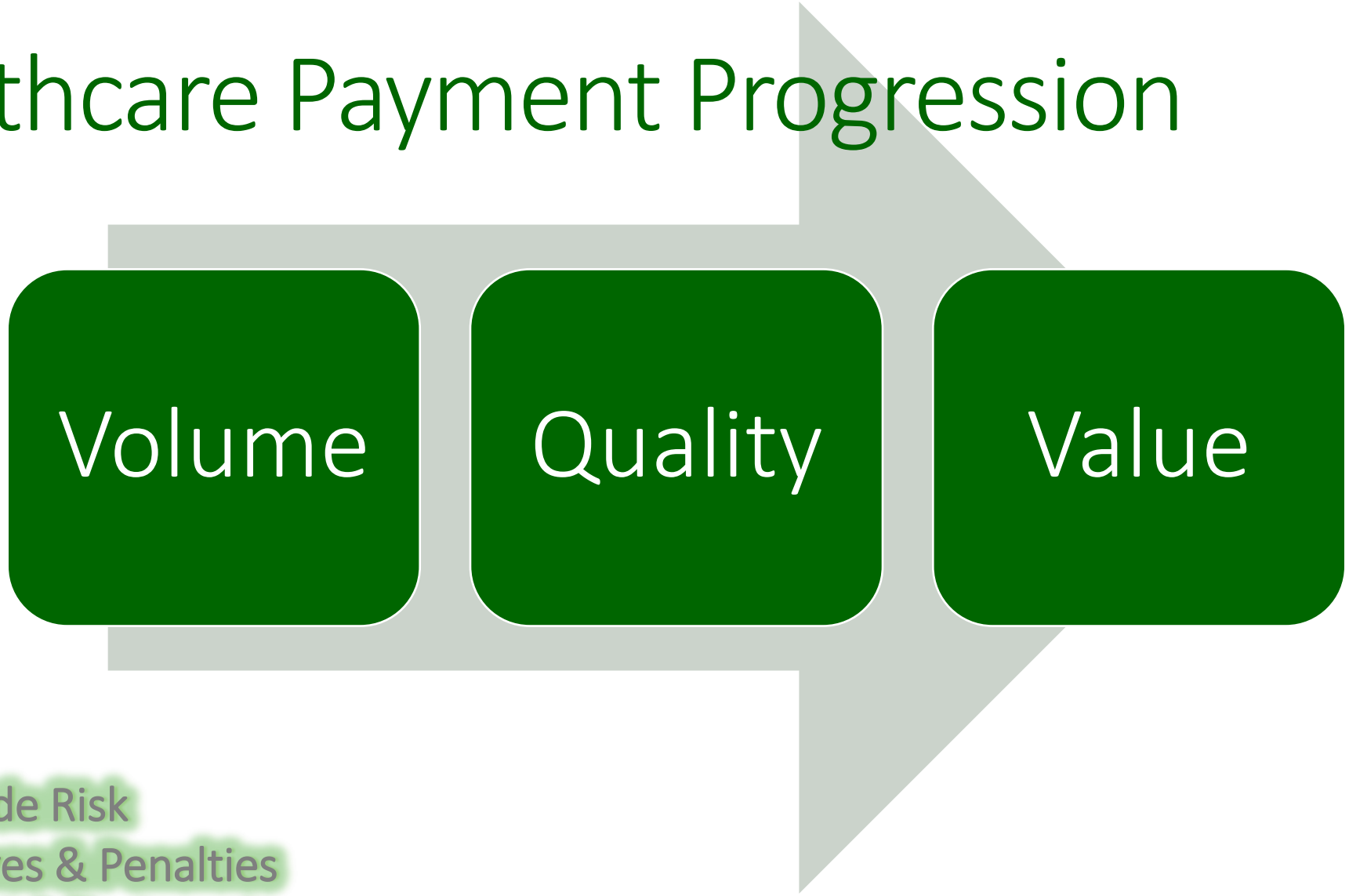
Demonstrate Quality

“Accountable Care”

Once upon a time…in 2010



Healthcare Payment Progression



Downside Risk
Incentives & Penalties
Payment Adjustments
HEDIS, NCQA, HCC, PQI, etc.

GBMC Health Partners

Fast Forward

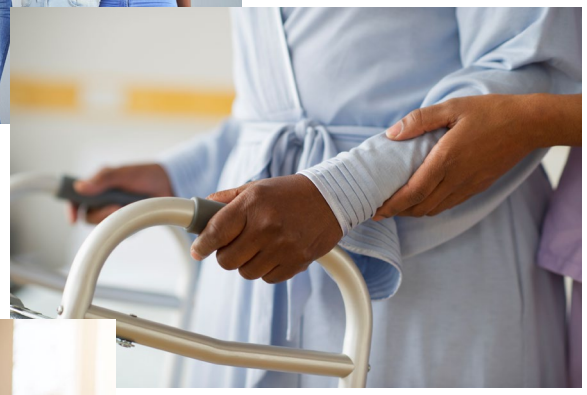
DATA & POPULATIONS

Hospitals, Provider Groups, & Providers must:

Data Driven Decisions

Expand Focus and Responsibility of care

But…
Which Population?
Which Interventions?
Which Resources?



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Fast Forward continued

Which Data?

Silos

Complicated mapping

Expense to consolidate

Risk of “Tunnel Vision”

Missed opportunities

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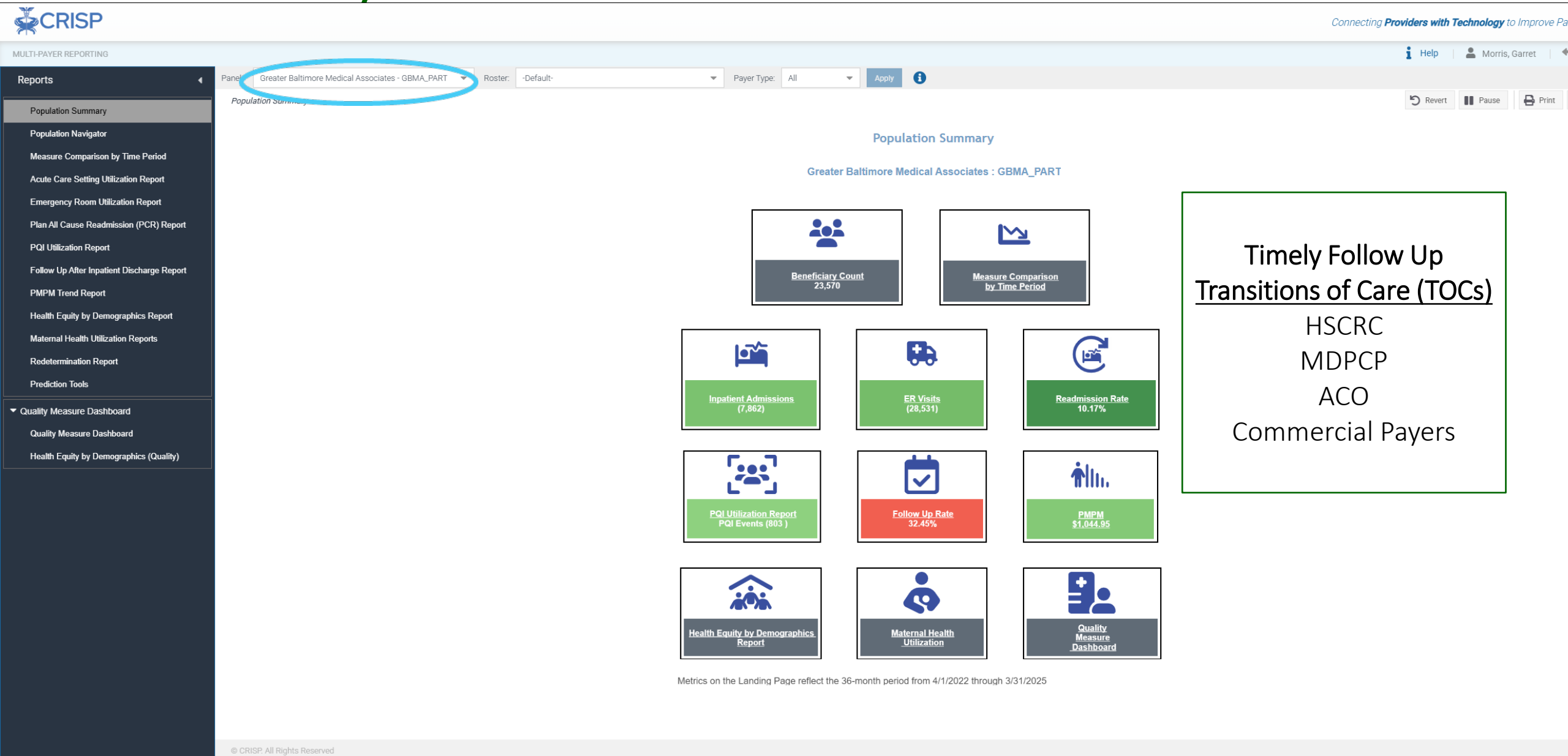
Multi-Payer Tool Use



Timely Follow Up

Transitions of Care (TOCs)

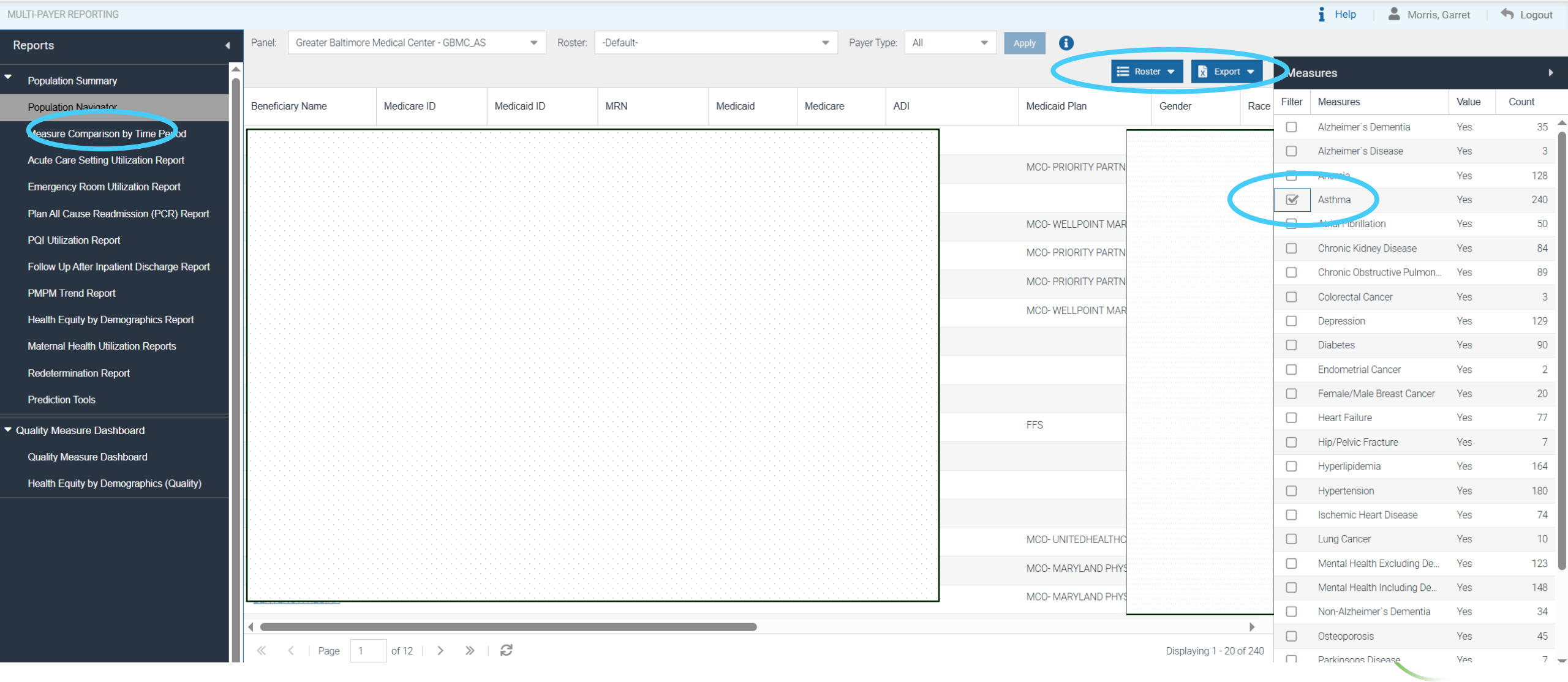
HSCRC

MDPCP

ACO

Commercial Payers

Population Navigator



Population Navigator

Provides Patient Level Data

- *Immediately available*
- *Exportable*
- *Focused*
- *Disease Specific*
- *Claims Based – Perspective beyond GBMC's system(s)*
- *Includes MRN*
- *Population Health Intervention*

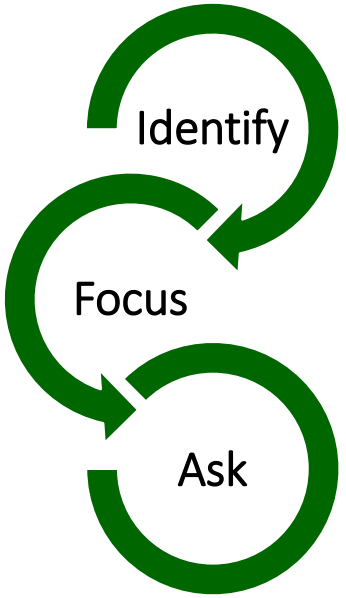
GBMC Health Partners

Multi-Payor Tool – Population Navigator

Use Case: Identify Patients with Asthma Dx and ED use (Report Date: April 7, 2025):
240 Total Patients – Narrowed down to 88 patients
Goal: 1 Educate Patients 2 Avoidable ED Utilization 3 Asthma Medication Ratios

Questions:

- Can RN Care Managers or Providers to educate patients on the importance of Asthma controller medicines?
- Can we develop a stronger relationship, one which encourages same day visits instead of ED visits?
- How do we engage attributed patients, with no or limited relationships to seek care with GBMC?
- Are any of these patients due for an Annual Wellness visit?
- What other action(s) can GBMC take to reduce the cost of care?



GBMC Health Partners

Multi-Payor Tool – Population Navigator

Use Case: Identify Patients with Asthma Dx and ED use (Report Date: April 7, 2025):
240 Total Patients – Narrowed down to 88 patients

Goal: 1 Educate Patients 2 Avoidable ED Utilization 3 Asthma Medication Ratios

Questions: Listed in previous Slide

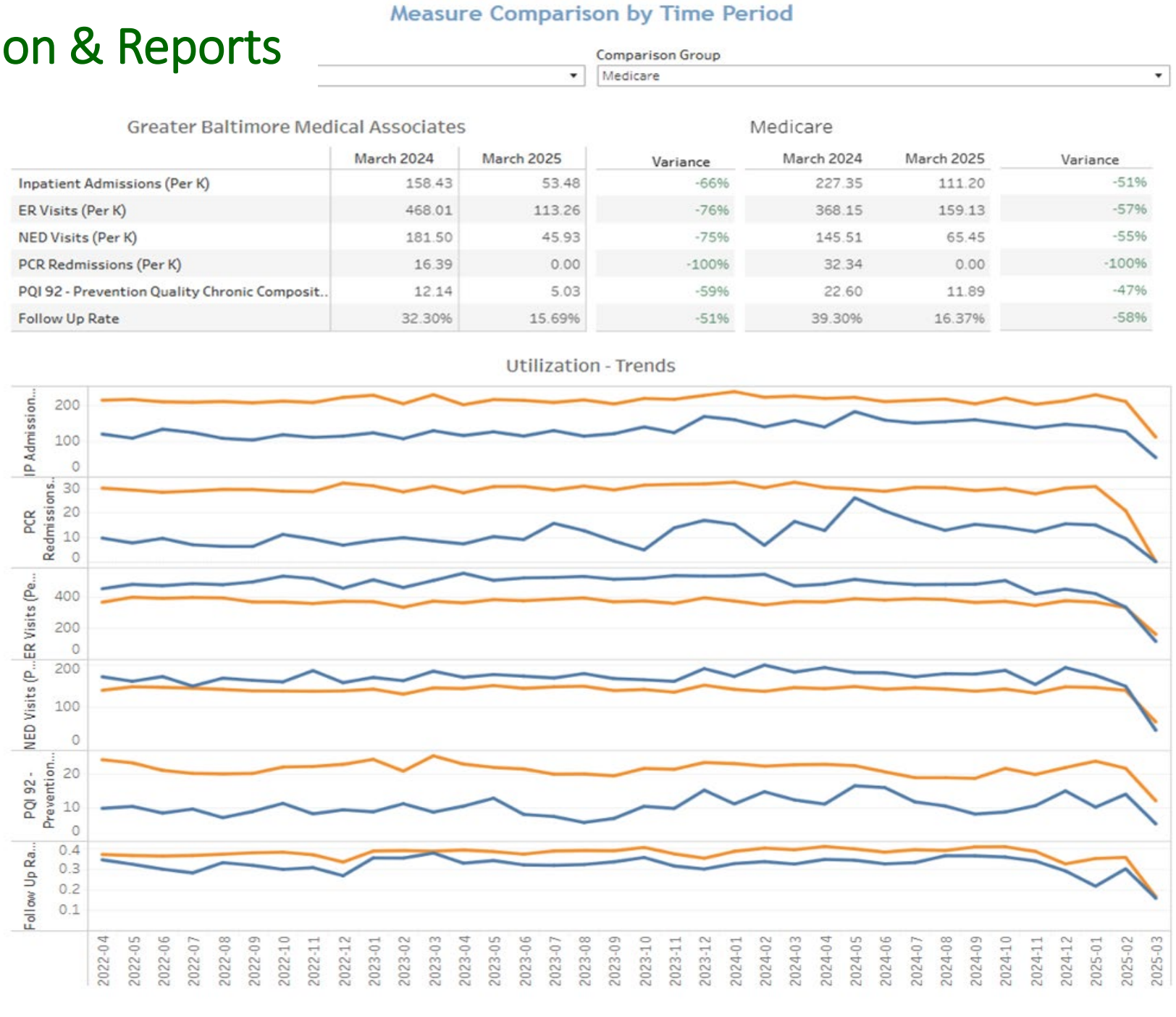
Next Steps:

Encourage & Track Outreach
Collect feedback from:
Managers
Care Team
Revisit and re-run list in three months

GBMC Model for Improvement

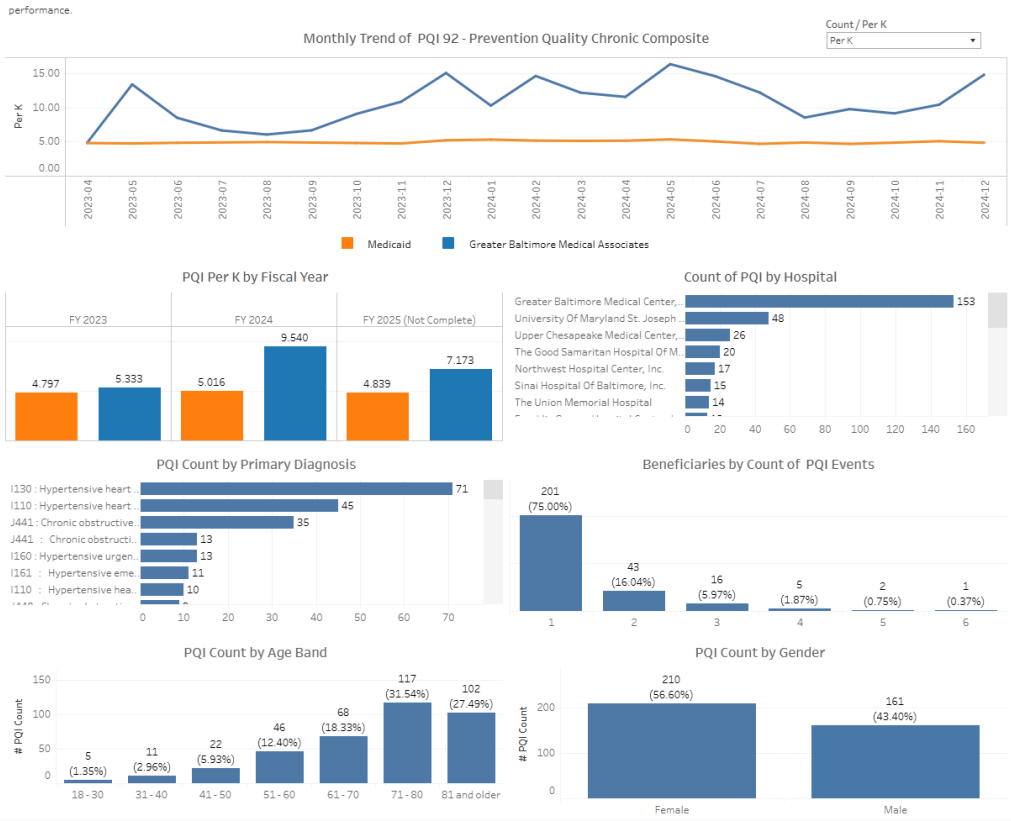
GBMC Health Partners

Additional Useful Information & Reports

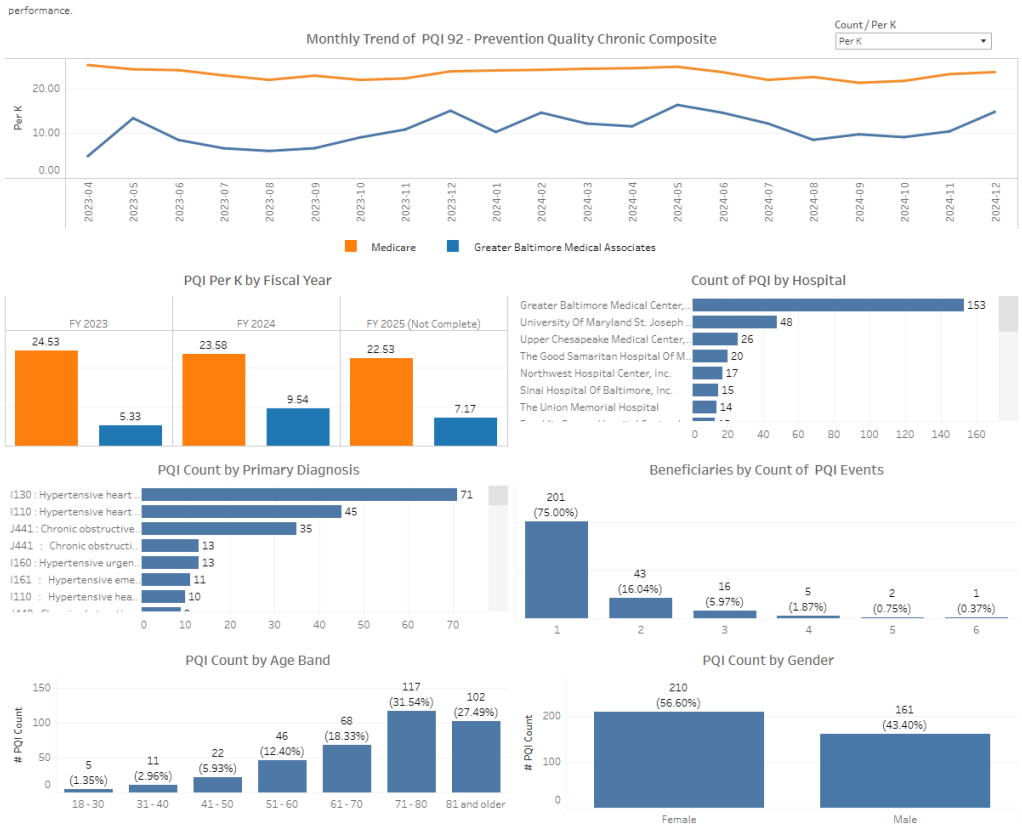


Prevention Quality Indicators (PQI per K)

MEDICAID

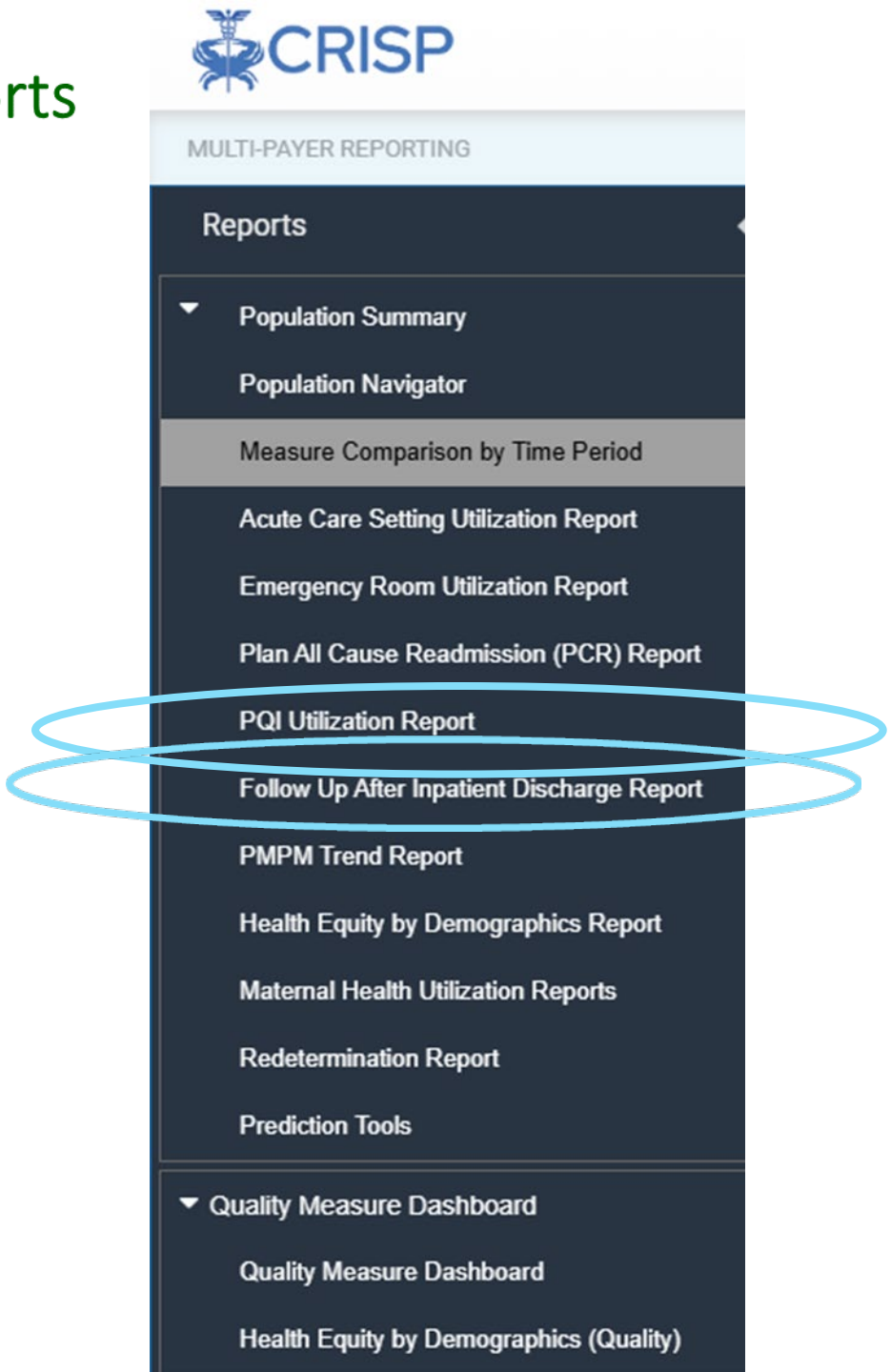


MEDICARE



GBMC Health Partners

Additional Useful Information & Reports



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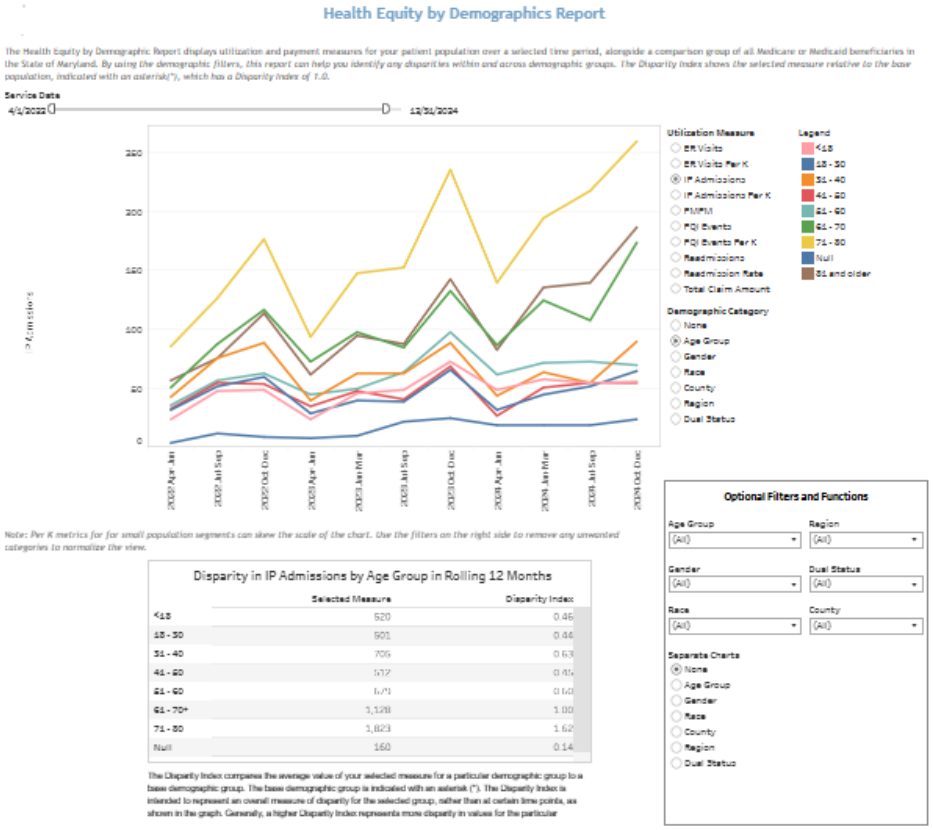
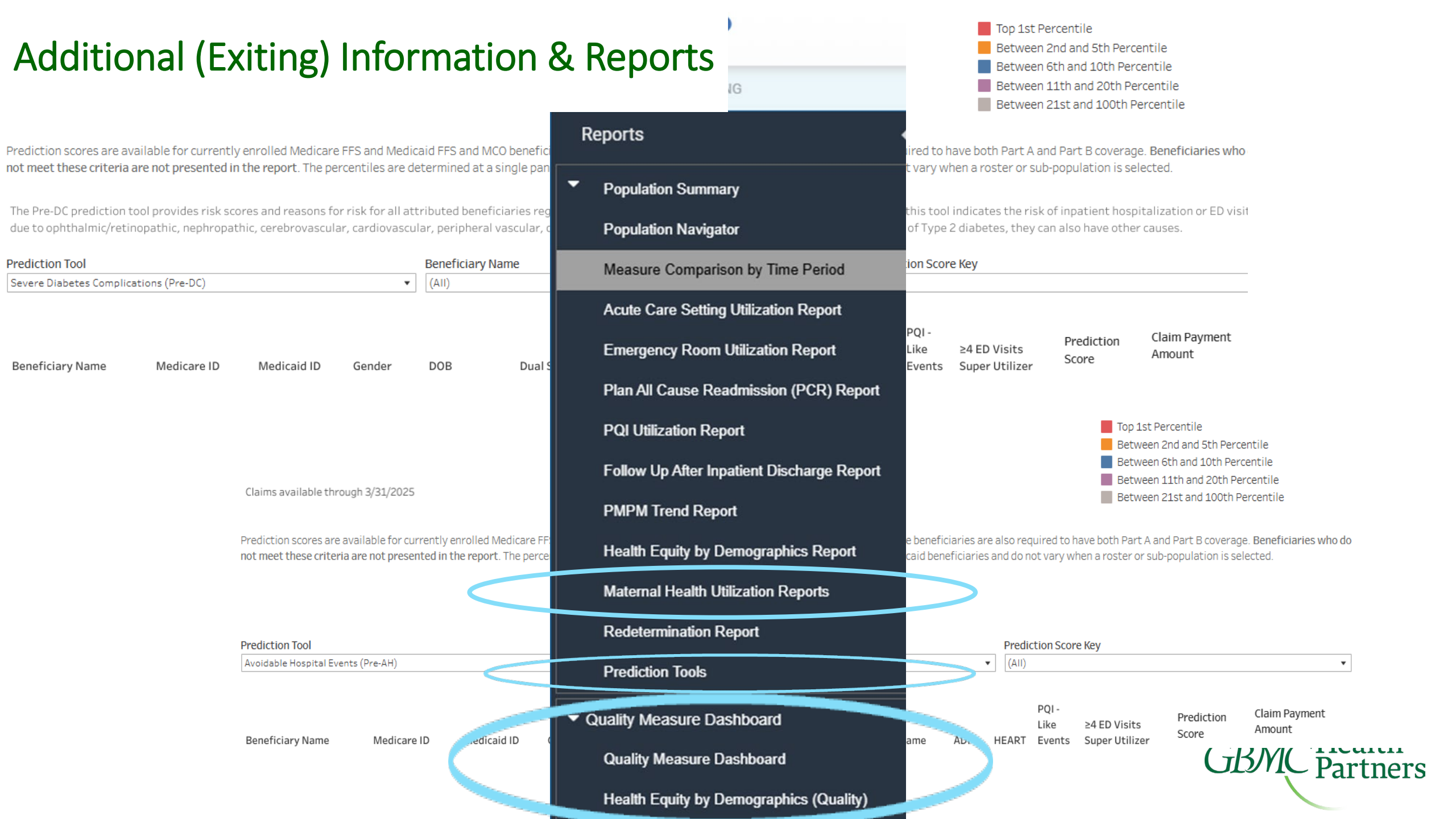


Additional Useful Information & Reports

Filters:

Age
Gender
Race
Diagnosis
Disparity Index
Time Horizon

Additional (Exiting) Information & Reports



Questions & Thank you

Garret Morris, MBA
Senior Director Population Health
GBMC Health Partners
gemorris@gbmc.org

CRISP
Chesapeake Regional Information System for our Patients

Questions?

Please take our survey

Training materials, recorded webinars, etc., can be found at: https://www.crisphealth.org/multi-payer-reporting-suite/

CRISP Support

support@crisphealth.org

877-952-7477