

4 STEPS FOR ONBOARDING

With CRISP MD



1. Reach out to CRISP

Prepare the necessary information outlined on our onboarding page, then call CRISP's support line at 877-952-7477.

A support agent will take down your details and create an onboarding ticket for the CRISP Account Managers to review and follow up with you.

2. Connect with your Account Manager

Once you provide basic information, CRISP Account Managers will reach out to you to guide you through the next steps of the technical onboarding process, ensuring everything is set up correctly for you to get the most out of CRISP.

If you encounter any issues, your dedicated Account Manager will be there to help you throughout the process and resolve any challenges that may arise.

3. Discuss Data and Sign Documents

During the onboarding process, you will need to determine data sharing needs. Based on your eligibility and data needs your Account Manager will assist you in deciding which data you will share and what data you will have access to.

During this step, you will also complete several legal forms with the help of your Account Manager.

4. You are Connected!

Once onboarding is complete, you will be able to access the CRISP services and solutions configured with your Account Manager. For documentation designed to enhance your use and understanding of CRISP tools, visit the User Guides and Fact Sheets webpages.

Our goal at CRISP is to help support the healthcare community through secure data sharing, and we would love to hear from you about your data needs.

Your Account Manager is a resource for you should you experience any issues or have any questions. CRISP Support is also available 24/7 at support@crisphealth.org or 877-952-7477.

