



Panel Processor: Patient Panel Template Changes

What You Need to Know

April 2025

What is the Panel Processor?

The Panel Processor application allows users to upload patient panels into the HIE. The application allows users to upload panels for various services, like the CRISP Event Notification Delivery (CEND) Solution. Panel Processor supports streamlined and easy access to patient lookup without attestation.

What are patient panels?

Patient panels are lists or rosters of patients with whom you or your organization has a treatment relationship. Using a patient panel drives access to provider patient lookup without needing to break the glass in the HIE services, like the HIE Portal. Patient panels are uploaded to the Panel Processor via CRISP Shared Services (CSS) patient panel templates.

What's changing in the patient panel template?

The new patient panel template has *three minor column header changes*:

- ENS_Startdate changes to CEND_Startdate
- Follow Up Date changes to Follow_Up_Date
- Appointment Missed Date changes to Appointment_Missed_Date

When will this update happen?

This update will go live on Friday, April 18. The new template can be downloaded via the Panel Processor.

Do I have to use the new patient panel template?

No, providers can still upload their patient panels via the old template after April 18th; however, once uploaded, users leveraging the old patient panel template will need to perform a quick and user-intuitive header mapping exercise (see section below).

Users may download the new panels at any time from the Panel Processor application. Old templates will no longer be downloadable via the Panel Processor application after April 18th.

How do I map the headers of my patient panels?

Once users upload their patient panels, if any of the column headers do not match, the application will trigger a header mapping validation pop-up (see below in red).



This is a simple and easy to use feature. Simply match the corresponding column headers to the correct field using the drag and drop arrows and continue on with the normal patient panel upload process.

portalstage1.crisphealth.org/#app/view/Panel%20Processor

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Applications

Scanning For Viruses

3 Validating File

Please map incorrect headers:

Standard Field	Your Field	Required
CEND_Startdate	ENS_Startdate	<input type="checkbox"/>
Follow_Up_Date	Follow Up Date	<input type="checkbox"/>
Appointment_Missed_Date	Appointment Missed Date	<input type="checkbox"/>

Correct mapping (no action is required)

Standard Field	Your Field	Required
Group	Group	<input type="checkbox"/>
Member_Status	Member_Status	<input type="checkbox"/>

Where can I find other patient panel materials needed?

There are four different patient panel checklists: Outbound, Autosub, MFT, and Physical Panel. You can download these on the [HIE Affiliate Hub](#), under the Worksheets and Tech Specs section.

In addition to accessing the new patient panel templates directly from the Panel Processor application, you can also download them from the HIE Affiliate Hub, under the Worksheets and Tech Specs section.

Have more questions?

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