CRISP
Chesapeake Regional Information System for our Patients

HIE Admin Tool Training

September 10th, 2025

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Agenda

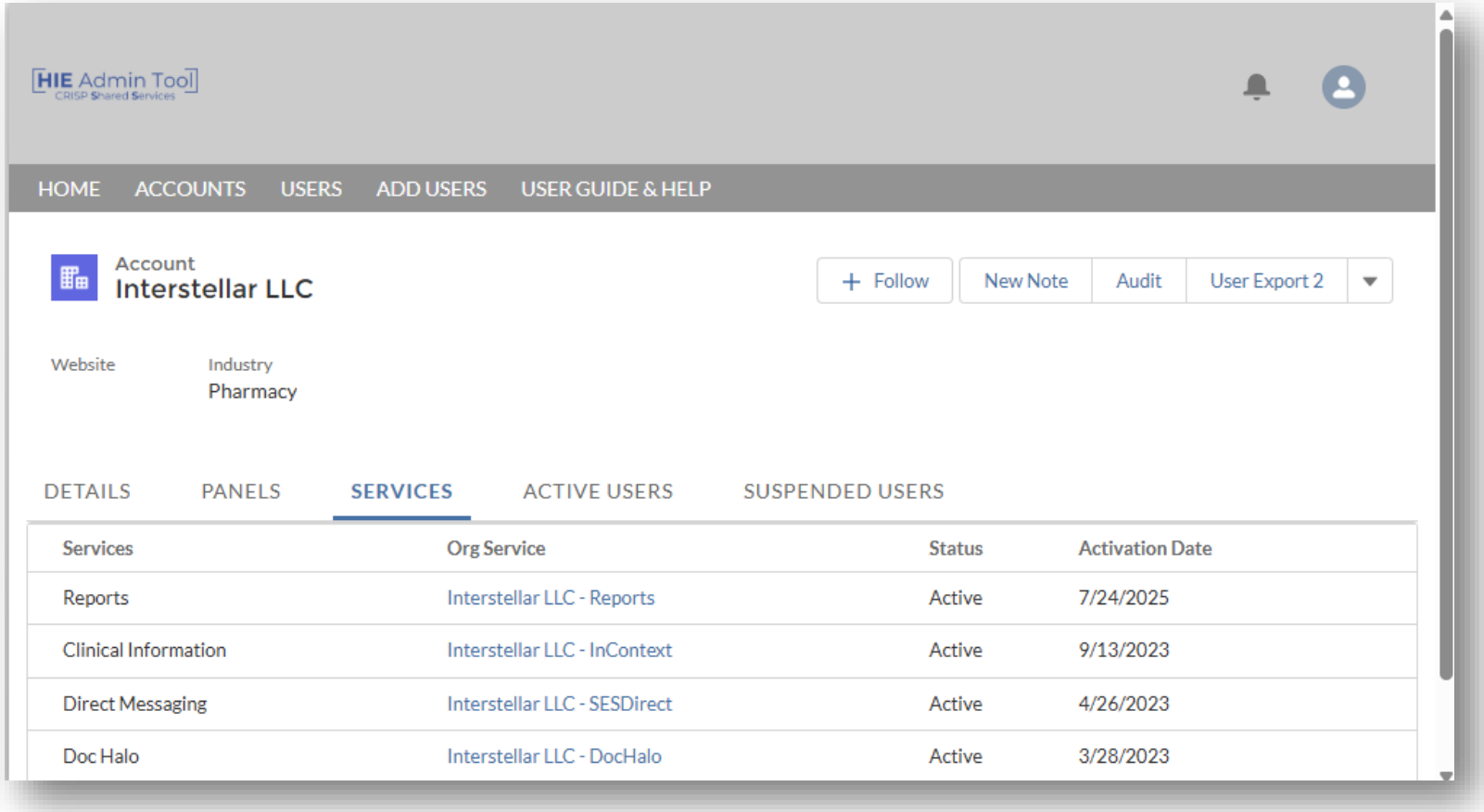
1. Background
2. Security Policies
3. Demo
4. Services
5. Questions

Background

HIE Admin Tool

HIE Admin Tool:

Empower HIE administrators to efficiently manage user access, services, and security so their organizations stay compliant and fully connected to the HIE from day one.

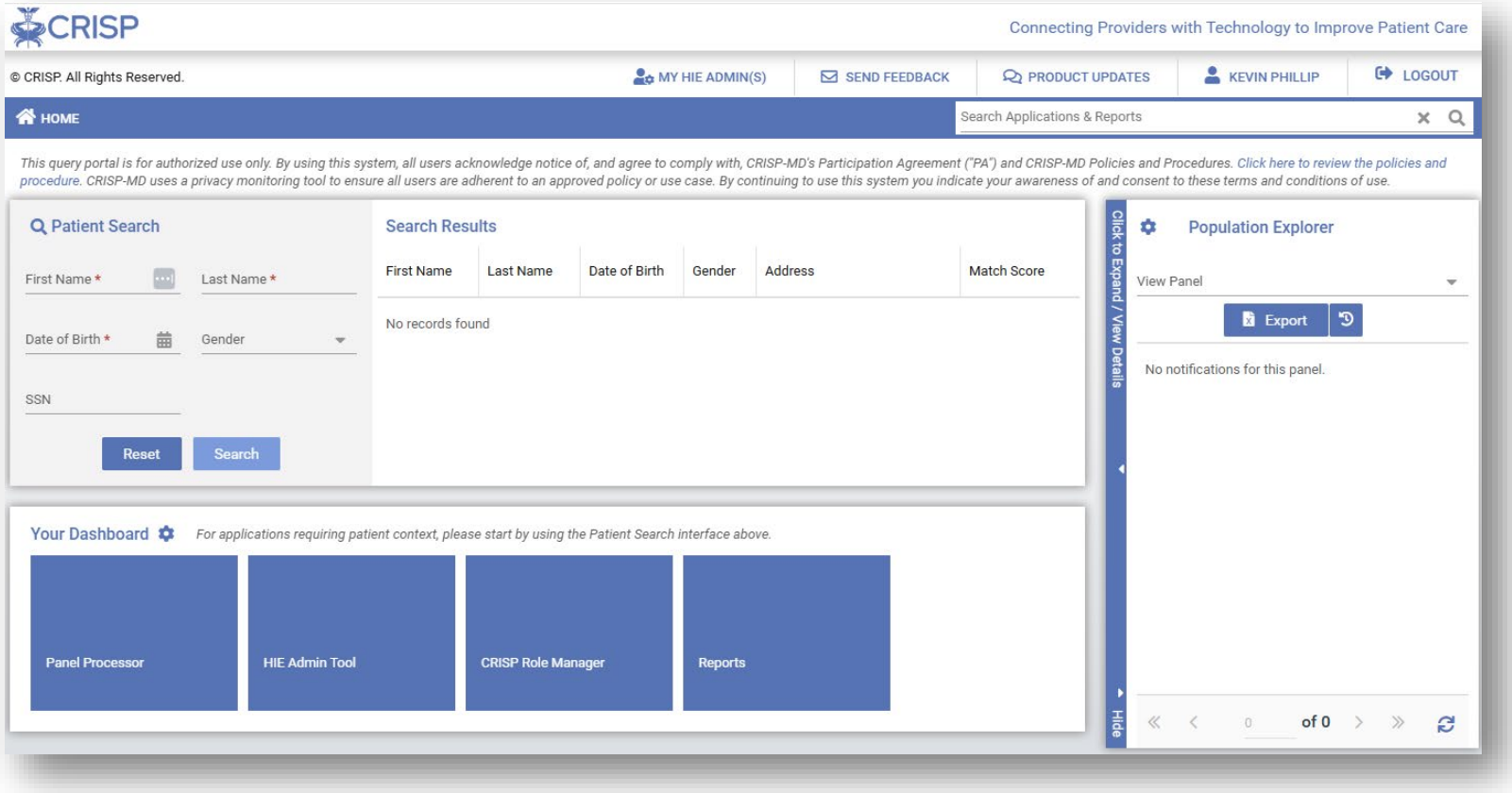


Access

Portal:

The HIE Admin tool Is located on the CRISP Portal.

https://idp.crisphealth.org/#login



Dashboard Customization

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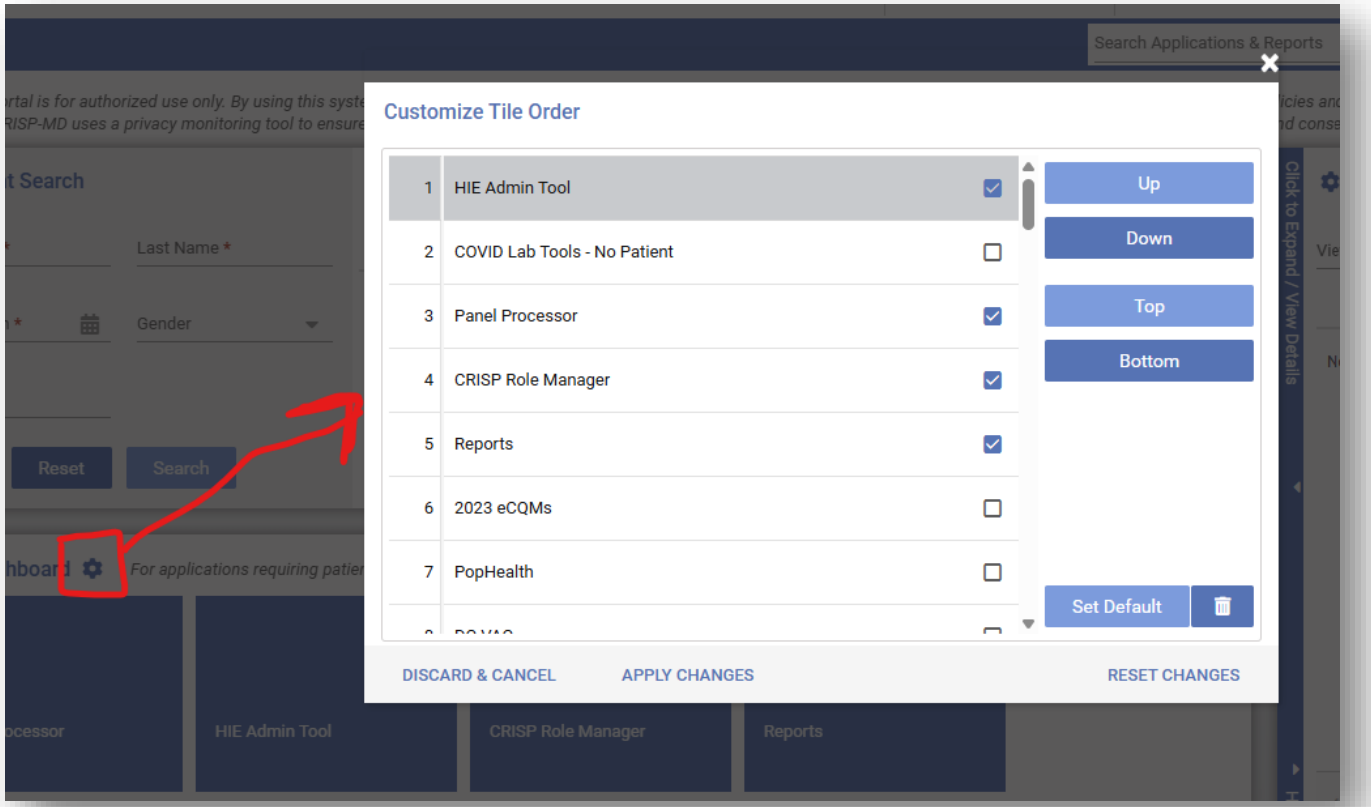
You can change the order of the Blue boxes in the Dashboard by clicking the gear icon.



Security Policy

User Audits

- **Quarterly Requirement:** HIE Administrators must verify each user every 90 days
- **Purpose:** Confirm whether members should maintain access to HIE resources.
  - Helps protect patients and their health information.
- **Consequence:** Unverified users will have their access suspended after 90 days.

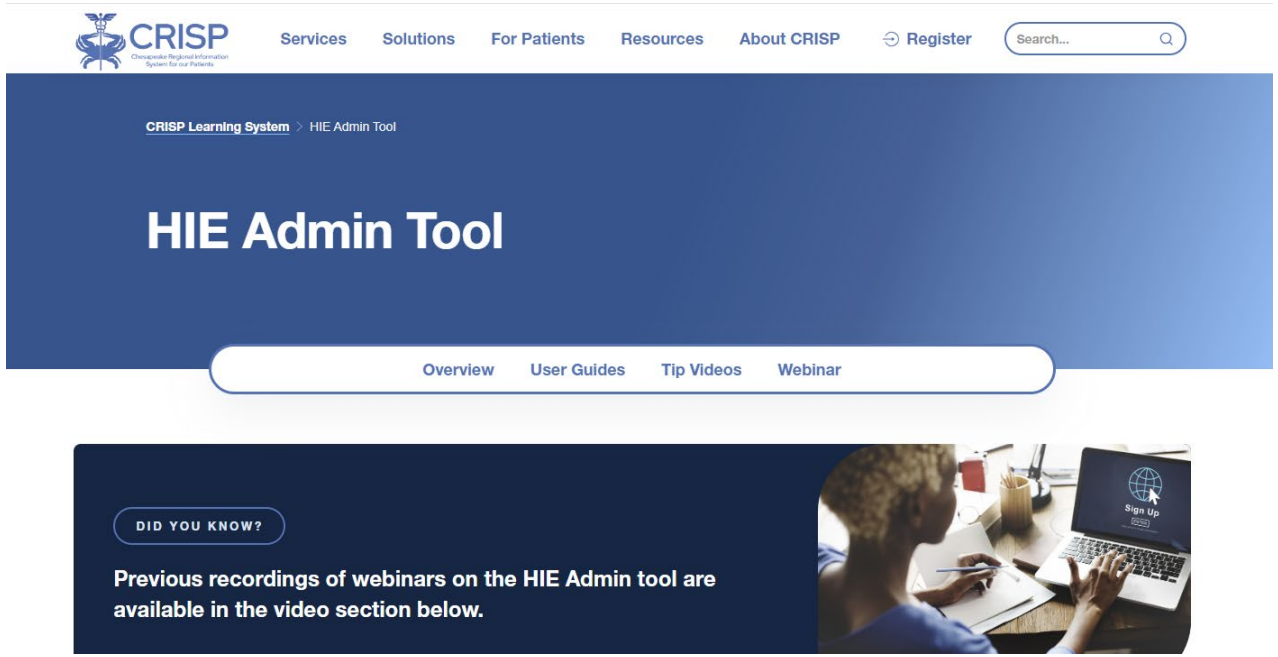
User Status

- **Active Users** – has access to HIE tools
- **Suspended Users** –access has lapsed due lack of HIE Admin auditing every 90 days.
- **Deactivated Users** –access has lapsed due to inactivity, inappropriate use, or changes to employment.
  - Re-activation of these users can only be done by CRISP Staff when HIE Admins contact them for assistance.

HIE Admin Tool Demo

Services

Additional Resources



CRISP

Table 1: Services Available via HIE Admin Tool

Service	Service Description
Clinical Information	Clinical Information gives providers the ability to access critical health information and alerts about patients, including medication data, lab results, radiology reports, encounter information and more.
CSS Event Notification Delivery (CEND)	Enables users to receive real-time alerts for patient healthcare events (hospital admissions, discharges, etc.). Event Notifications are primarily delivered via the Population Explorer application, but can also be delivered via HL7, Managed File Transfer SFTP files or via EHR Inbasket.
Consent Tool	Enables users to register patient consent for Substance Use Disorder (SUD) and Mental Health (MH) data on behalf of their patients.
Emergency Department Advisory System (EDAS)	Enables access to show hospital diversion status to support EMS workflows.
MOM Care Plan	Enables Case Managers to create care plans for mothers who are enrolled into the Maternal Opioid Misuse Program.
Population Explorer	Offers a user-friendly interface for clinicians and care teams to review patient encounters from CEND, providing access to the latest encounters and six-month encounter history.
Referrals	Allows users to search Community Based Organizations (CBOs) to find community programs, create a patient referral to a CBO, and manage referrals sent to them all in one application
SBIRT Reporting	MDPCP reporting tool for substance use Screening, Brief Intervention, and Referral to Treatment (SBIRT)
SDOH Screening	Allows users to create assessments for a patient, view previously

https://www.crisphealth.org/learning-system/hie-admin-tool/

Products Domains/Services

Portal

- Automatically Assigned During User Creation

CEND

- Population Explorer

InContext

- Clinical Information Service

Consent

- Enables Registering Consent for Sensitive Data

Reports

- CRISP Reporting Services

Referrals

- Search CBO Programs & Send Referrals

SDOH

- Allows for Completing SDOH Screening Assessments

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Questions?

User Guides, Training Videos, Fact Sheets can be found at:
www.crisphealth.org/

CRISP Support

support@crisphealth.org

877-952-7477

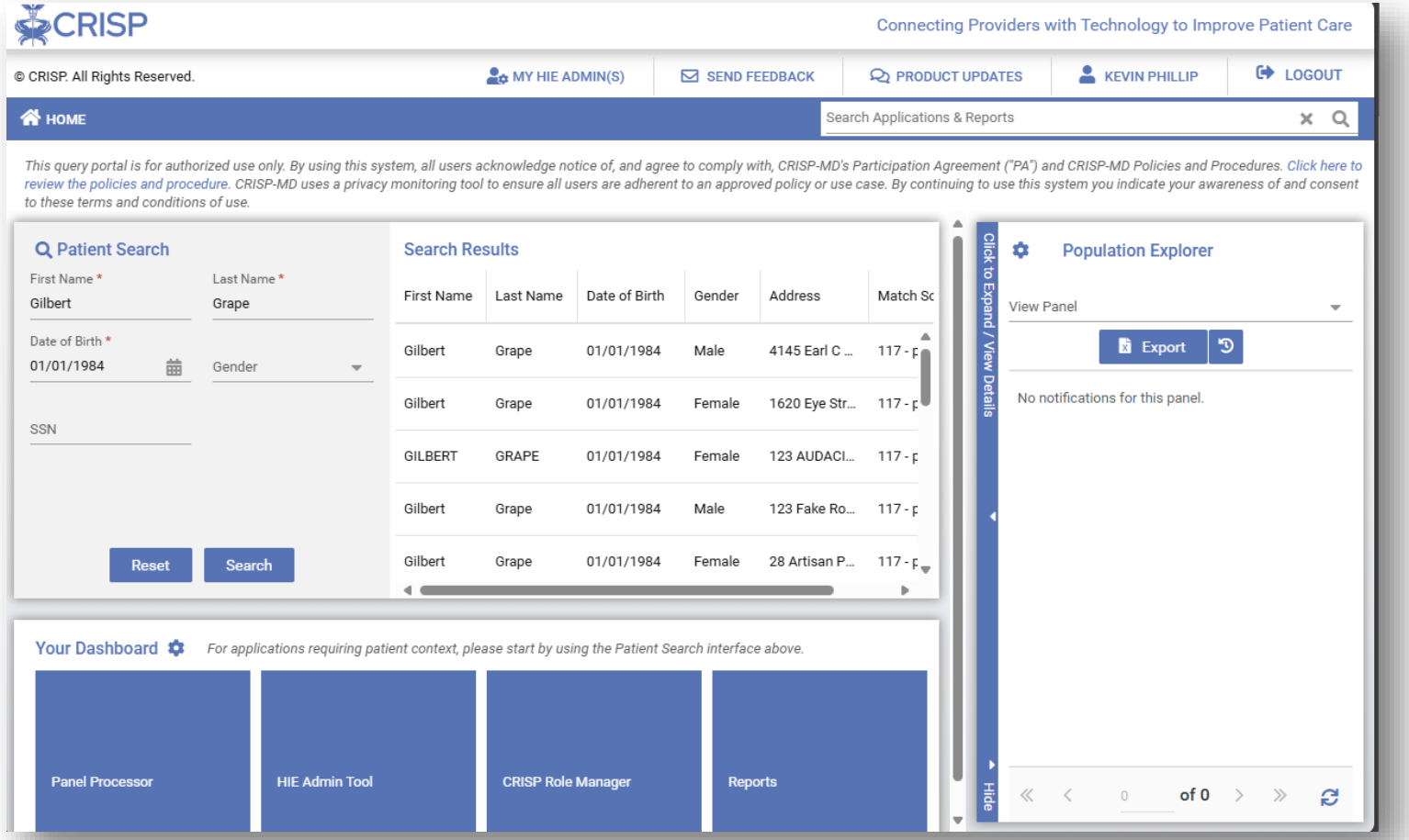
Appendix

Products Domains

Portal | InContext | CEND | PDMP | Reports | Self Service

Portal:

Provide an intuitive, all-in-one portal where users can securely search patients, launch applications, and navigate CRISP tools with speed and ease.



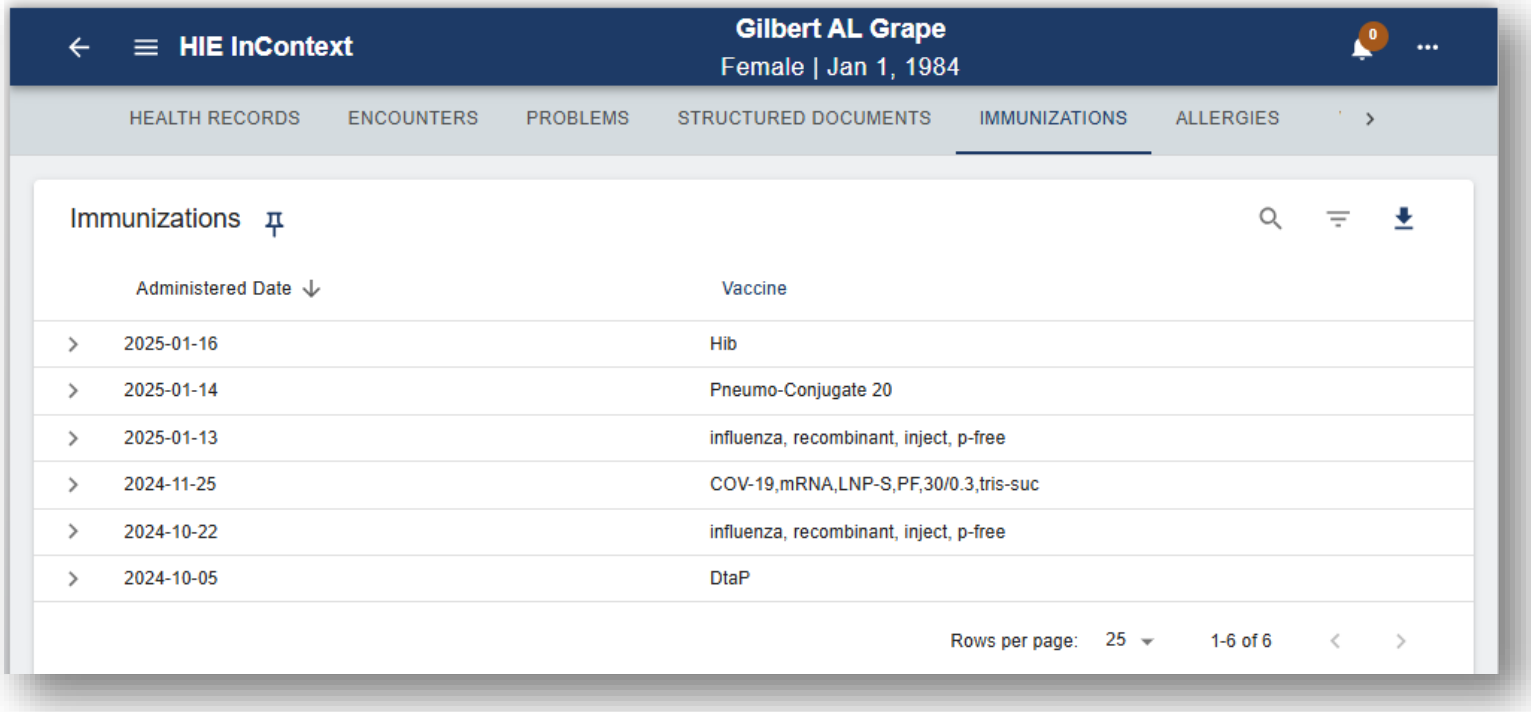
https://idp.crisphealth.org/#login

Products Domains

Portal | **InContext** | CEND | PDMP | Reports | Self Service

InContext:

InContext embeds real-time, cross-organizational clinical data directly into the EHR workflow & Portal, giving providers seamless access to the information they need to coordinate care and improve patient outcomes

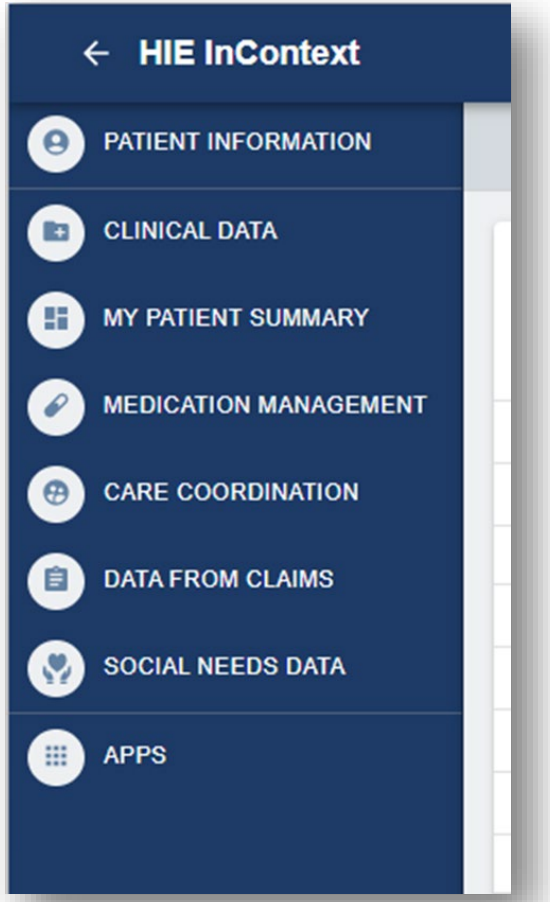


Available through Portal or EHR

Products Domains

Portal | **InContext** | CEND | PDMP | Reports | Self Service

- **Demographics**
  - Next of Kin
- **Medication Management**
  - PDMP; Medications from CCDs
- **Clinical Data**
  - Encounters; Clinical Notes; Labs; Radiology Reports
  - CCDs
    - Problems, Allergies, Immunizations, Vitals*, Procedures*
- **Care Coordination**
  - Care Team
- **Claims**
- **Social Needs**
- **NEW: My Patient Summary**

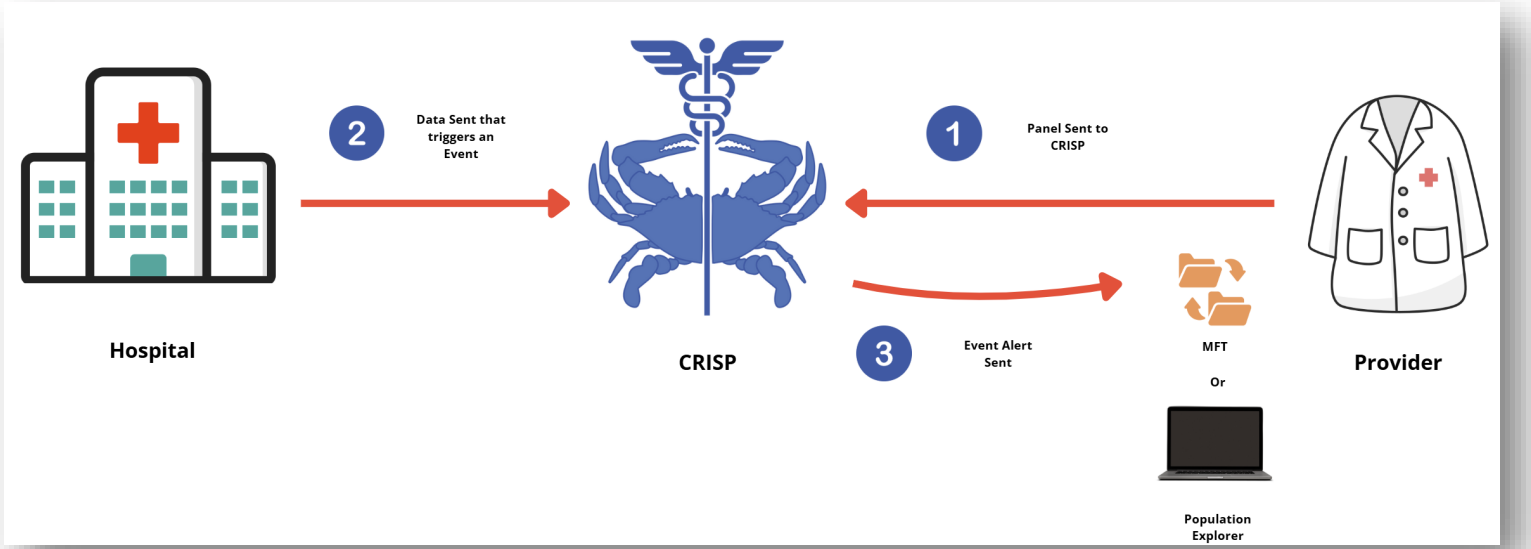


Products Domains

Portal | InContext | CEND | PDMP | Reports | Self Service

CEND:

Deliver real-time, customizable health event alerts that keep care teams connected to their patients' most important encounters and risks.

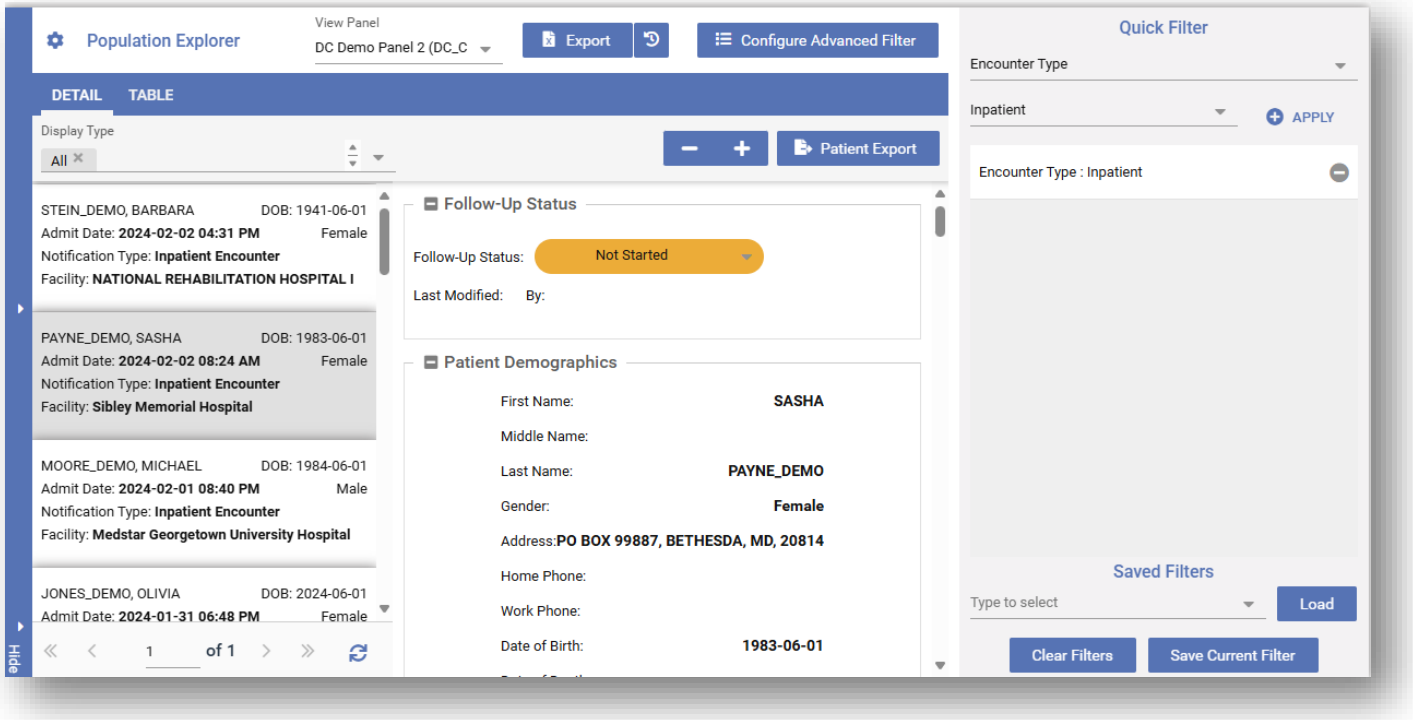


Products Domains

Portal | InContext | **CEND** | PDMP | Reports | Self Service

Population Explorer:

Transform patient alerts into actionable insights with an intuitive portal view of encounters and care history

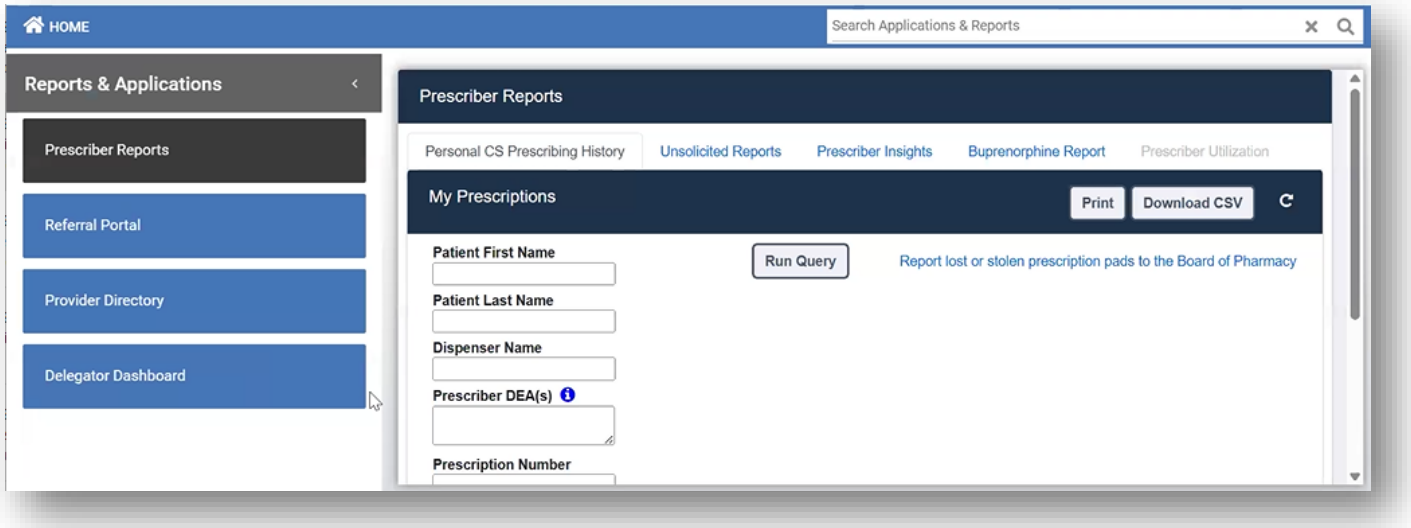


Products Domains

Portal | InContext | CEND | **PDMP** | CRS | Self Service

PDMP:

Equip providers with timely, integrated insights into controlled substance prescriptions to support safe prescribing, prevent misuse, and improve patient care.



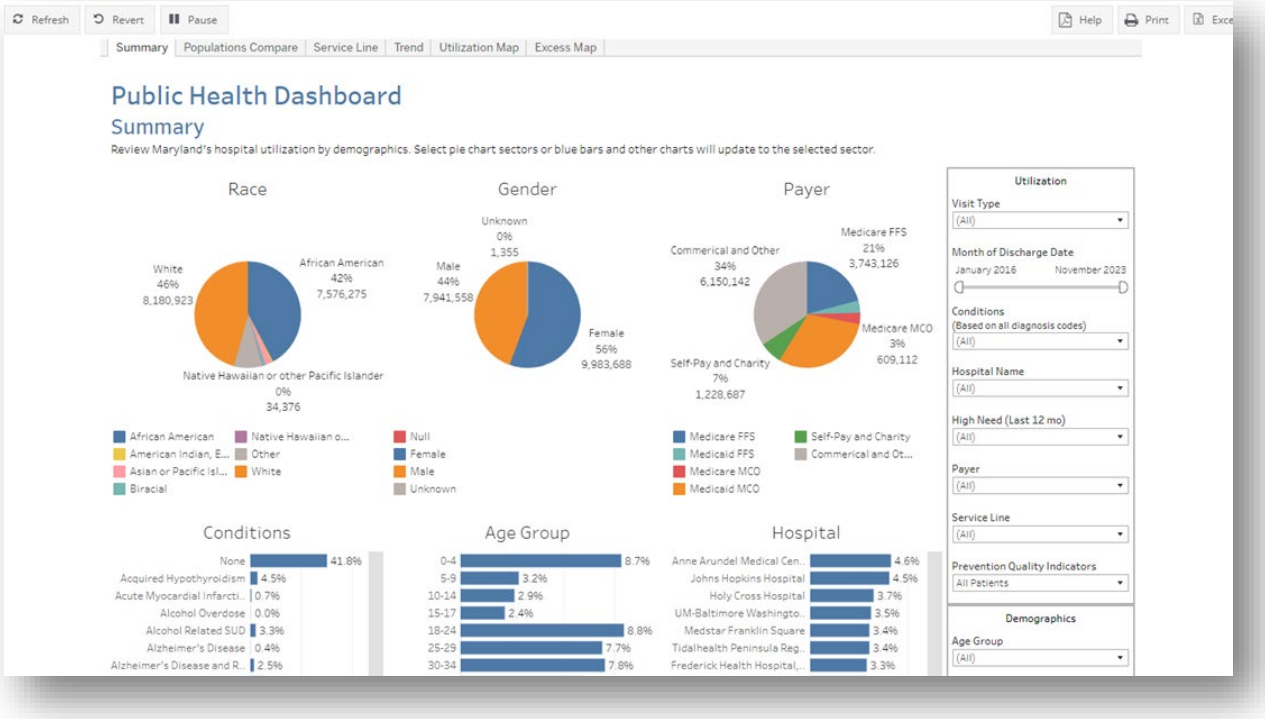
Prescriber Insights Report

Products Domains

Portal | InContext | CEND | PDMP | **Reports** | Self Service

Reports:

Delivers comprehensive, easy-to-access dashboards & reports—integrating multiple diverse data sets—so organizations can monitor performance, track outcomes, and identify opportunities for improvement.

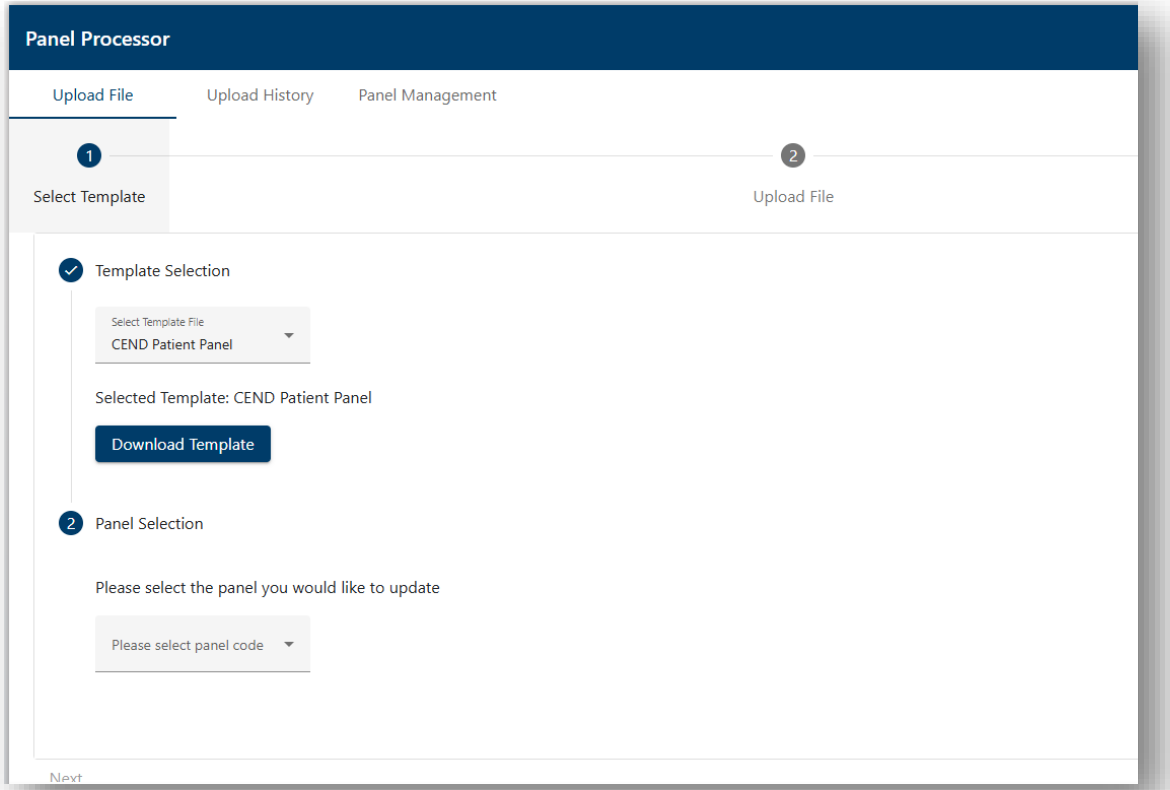


Products Domains

Portal | InContext | CEND | PDMP | Reports | **Self Service**

Self Service:

Empower health care organizations to manage users, configure reporting access, and process patient panels securely and efficiently—giving teams control and flexibility while maintaining compliance and data integrity.



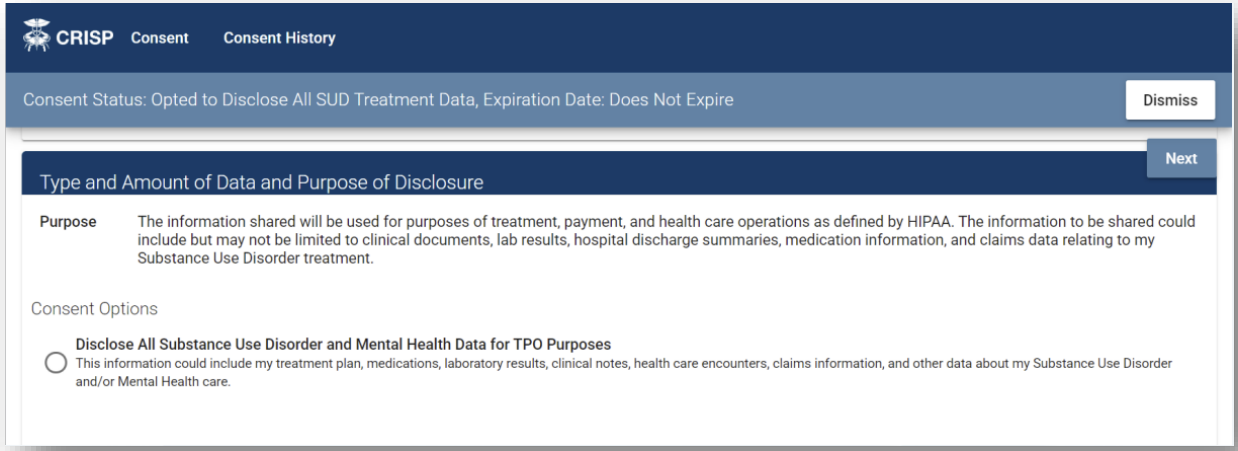
Panel Processor

Products Domains

InContext | CEND | PDMP | Reports | Self Service | **Consent**

Consent:

Provides a flexible, secure solution for managing patient consent for sensitive data sharing—supporting patient control of behavioral health, reproductive health, and other protected information.



Products Domains

CEND | PDMP | Reports | Self Service | Consent | **Imaging**

Imaging:

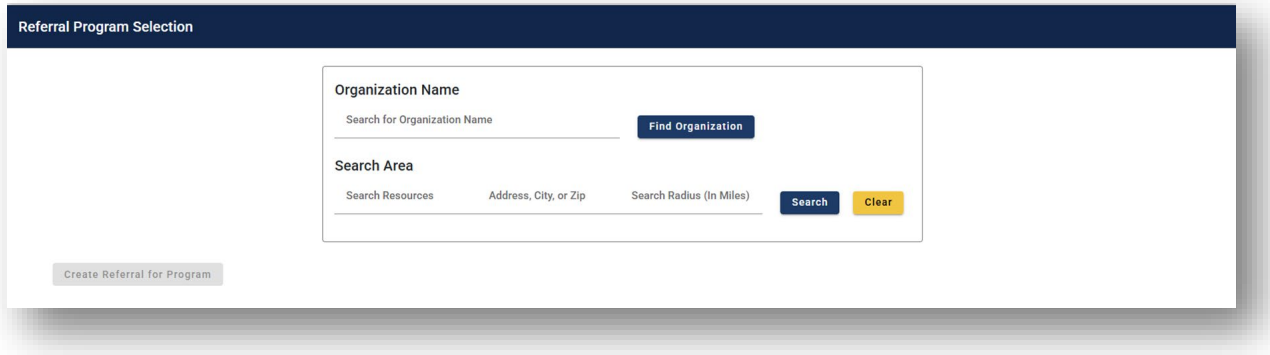
Secure, centralized access to patient diagnostic images for faster, collaborative care.

Products Domains

PDMP | Reports | Self Service | Consent | Imaging | **SDOH**

Social Determinants of Health (SDOH):

Empowers providers to integrate SDOH data into care, enabling coordinated, informed clinical decisions and streamlined referrals to community resources.



Program Directory Used to Make Referrals