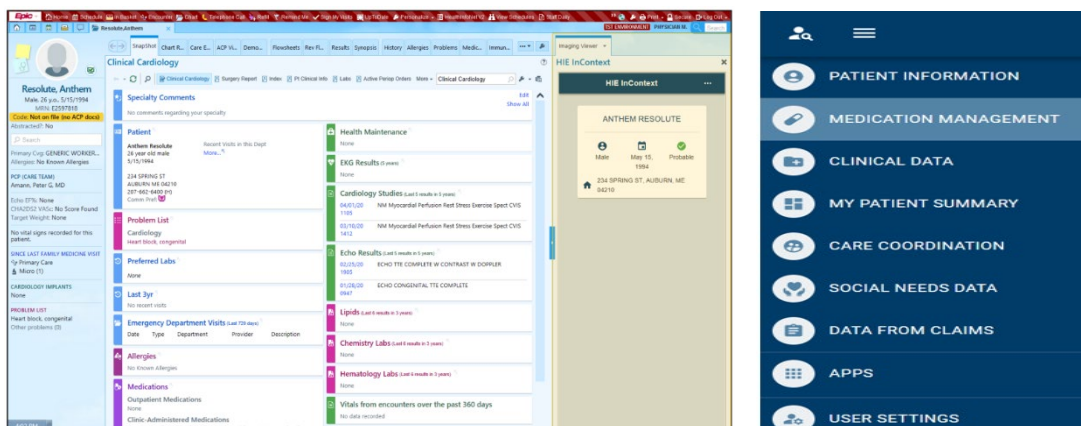




HIE InContext vs CRISP Portal

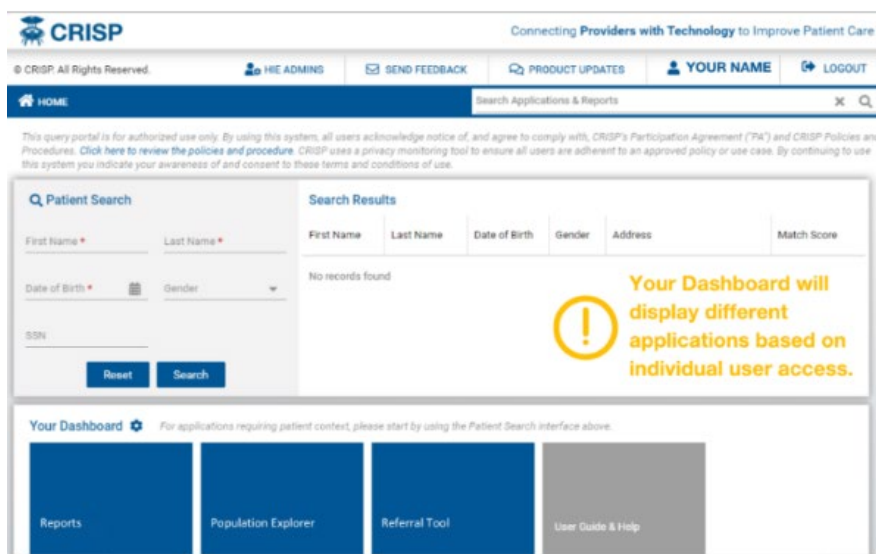
What is InContext?

InContext is the CRISP HIE application that displays medical records for the selected patient within an EHR. The user and patient context are passed from an organization's EHR to the HIE, which in turn displays the HIE information for the selected patient. In the InContext application, users can access patient information, clinical information, PDMP data, referral history, Advance Directives, SDOH Data, Claims data, and submit patient consent forms.



What is the CRISP Portal?

The CRISP HIE Portal is the web-based solution that allows users to perform a full patient search (i.e. statewide data, not limited to their own attributed patients) resulting in a list of all patient records that match the search criteria. Portal access requires a separate login using two-factor authentication and an HIE Administrator to provision access and audit users every 90 days. Within the portal, users can manage access and navigate to applications, as well as patient search clinical information directly from the home page.



What can the Portal do that InContext cannot?

There are **three** key services accessible *only* from the CRISP Portal. They are the full Patient Search functionality, the Population Explorer tool, CRISP Reporting Services (CRS).

Full Patient Search

While users can search for one of their patients directly in their EHR via the InContext app, the CRISP Portal allows users to search for patients beyond those existing on their panels. Users can search outright across all patients and select records to view from the results. For non-attributed patients (outside of their organization), users can select a reason for accessing a record(s). Some common use cases for full patient search are:

- 1) Patient is unconscious or unable to provide full medical history
- 2) Patient is not in the user's EHR
- 3) Provider may be interested if patient has other names or addresses on file at other facilities

Population Explorer

Population Explorer offers a user-friendly interface for clinicians and care teams to review patient encounters, providing access to the latest encounters and six months of encounter history based on a patient panel. A panel is a list of patients provided by the HIE user/organization with whom there is a treatment relationship. CEND (CRISP Shared Services Event Notification Delivery) provides real-time alerts on patient encounters and health events, while Population Explorer serves as the CRISP Portal interface where clinicians can view those alerts along with current and historical patient encounter information

CRISP Reporting Services (CRS)

CRS generates reports using multiple data sources to provide a unique perspective on key metrics such as readmission rates, potentially avoidable utilization, and other critical measures. These reports cover a range of topics, from financial claims and utilization data for patient panels to public health issues. Health care organizations can leverage CRS reports to support quality improvement, strategic planning, financial modeling, and other key activities.