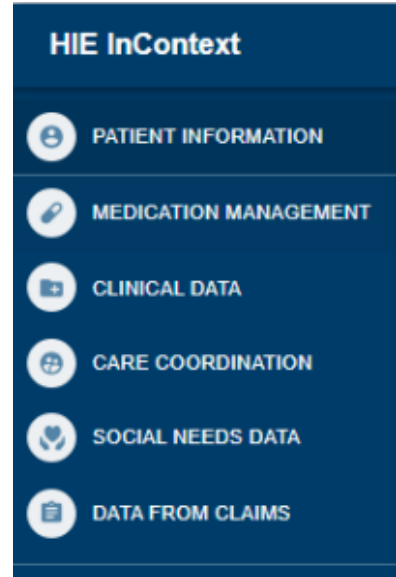




HIE InContext vs CRISP Portal

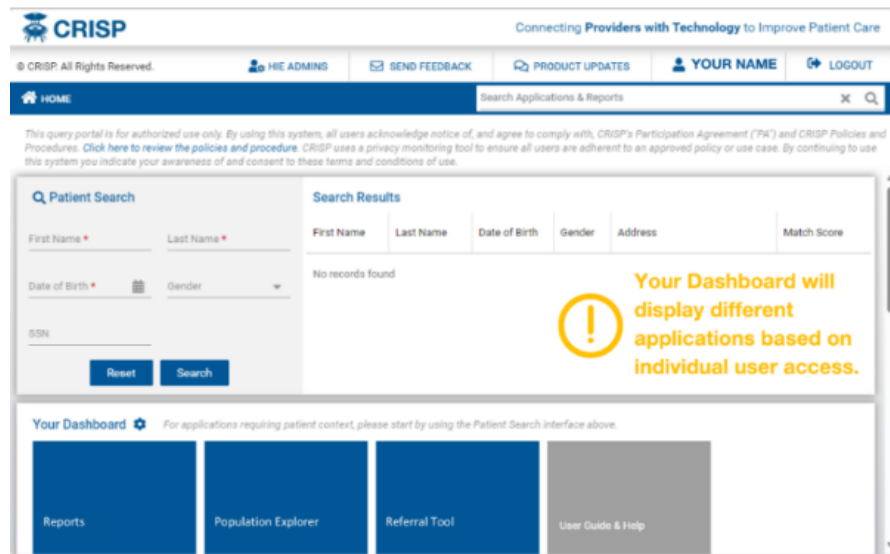
What is InContext?

InContext is the CRISP HIE application that displays medical records for the selected patient within an EHR. The user and patient context are passed from an organization's EHR to the HIE, which in turn displays the HIE information for the selected patient. In the InContext application, users can access patient information, clinical information, PDMP data, referral history, Advance Directives, SDOH Data, Claims data, and submit patient consent forms.



What is the CRISP Portal?

The CRISP HIE Portal is the web-based solution that allows users to perform a full patient search (i.e. statewide data, not limited to their own attributed patients) resulting in a list of all patient records that match the search criteria. Portal access requires a separate login using two-factor authentication and an HIE Administrator to provision access and audit users every 90 days. Within the portal, users can manage access and navigate to applications, as well as patient search clinical information directly from the home page.



What can the Portal do that InContext cannot?

There are five key services accessible only from the CRISP Portal. They are the full Patient Search functionality, the Population Explorer tool, CRISP Reporting Services (CRS), Emergent Imaging, and the Prescriber Reports tool.



[Full Patient Search](#)

While users can search for one of their patients directly in their EHR via the InContext app, the CRISP Portal allows users to search for patients beyond those existing on their panels. Users can search outright across all patients and select records to view from the results. For non-attributed patients (outside of their organization), users can select a reason for accessing a record(s). Some common uses cases for full patient search are:

- 1) Patient is unconscious or unable to provide full medical history
- 2) Patient is not in the user's EHR
- 3) Provider may be interested if patient has other names or addresses on file at other facilities

[Population Explorer](#)

Population Explorer offers a user-friendly interface for clinicians and care teams to review patient encounters, providing access to the latest encounters and six-months of encounter history based on a patient panel. A panel is a list of patients provided by the HIE user/organization with whom there is a treatment relationship.

[CRISP Reporting Services \(CRS\)](#)

CRS is currently a stand-alone portal, but some organizations have begun transitioning to CRS access via the CRISP Portal

CRS generates reports using multiple data sources to provide a unique perspective on key metrics such as readmission rates, potentially avoidable utilization, and other critical measures. These reports cover a range of topics, from financial claims and utilization data for patient panels to public health issues. Health care organizations can leverage CRS reports to support quality improvement, strategic planning, financial modeling, and other key activities.

[Emergent Imaging](#)

Emergent Imaging enables more efficient diagnosis and treatment of strokes by allowing users to review stroke images within minutes of exams being performed. Emergent Imaging access is limited only to those associated with a stroke team at Comprehensive or Thrombectomy Capable Stroke Centers to maintain data security.

[Prescriber Reports](#)

Prescriber Reports enables users to view a report listing of their prescriptions across all patients, allowing them to review and understand their prescribing trends. An individual DEA is required to access this service, ensuring prescribers only view reports of their own prescribing history.



CRISP Portal Services Available via HIE Admin

Service	Service Description
Clinical Information	Clinical Information gives providers the ability to access critical health information and alerts about patients, including medication data, lab results, radiology reports, encounter information and more.
CSS Event Notification Delivery (CEND)	Enables users to receive real-time alerts for patient healthcare events (hospital admissions, discharges, etc.). Event Notifications are primarily delivered via the Population Explorer application, but can also be delivered via HL7, Managed File Transfer SFTP files or via EHR Inbasket.
Consent Tool	Enables users to register patient consent for Substance Use Disorder (SUD) and Mental Health (MH) data on behalf of their patients.
Emergency Department Advisory System (EDAS)	Enables access to show hospital diversion status to support EMS workflows.
MOM Care Plan	Enables Case Managers to create care plans for mothers who are enrolled into the Maternal Opioid Misuse Program.
Population Explorer	Offers a user-friendly interface for clinicians and care teams to review patient encounters from CEND, providing access to the latest encounters and six-month encounter history.
Referrals	Allows users to search Community Based Organizations (CBOs) to find community programs, create a patient referral to a CBO, and manage referrals sent to them all in one application
SBIRT Reporting	MDPCP reporting tool for substance use Screening, Brief Intervention, and Referral to Treatment (SBIRT)
SDOH Screening	Allows users to create assessments for a patient, view previously completed assessments, and view conditions assessed in screenings from other organizations
Snapshot	Enables users to view widgets such as encounter history, medications, diagnoses, procedures and claims data, that provide critical information on their patient. Widgets display an aggregation of both clinical and non-clinical data for the selected patient, pulling information from internal and external sources to provide an at-a-glance view of the patient's clinical history.
SNF Transfer to ED Form	Form approved by all hospitals in MD as an acceptable transfer form.



Portal Services Available via Technical User Support through Admin

Service	Service Description
CRISP Reporting Services (CRS)	CRS is currently a stand-alone portal with hundreds of valuable reports and dashboards that support organizations with quality improvement, strategic planning, financial modeling, and other activities. Some organizations have begun transitioning to CRS access via the CRISP Portal. This is an ongoing migration process.
CRISP Reporting Services – Role Manager	Access to the CRISP Reporting Services (CRS) application where these reports are housed is provisioned using Role Manager. Organizations have a CRS Point of Contact who provisions access to summary and/or patient level reports within CRS.
Emergent Imaging	Enables faster, more efficient diagnosis and treatment of strokes. Only members of stroke team at Comprehensive or Thrombectomy Capable Stroke Centers are eligible for access to Emergent, as no patient search is required, and 72-hours' worth of stroke images are made available.
HIE Admin Tool	Allows HIE Administrators to manage user access to the HIE Portal. User account creation or suspension, 90-day audit/user verification, and access to specific HIE Services are handled via the tool.
PDMP Maryland	Access to the Maryland Prescription Drug Monitoring Program data, which monitors controlled substances dispensed by Maryland prescribers.
Prescriber Reports	Access to Prescriber Reports, which include Personal Controlled Substance Prescribing History, Electronic Unsolicited Reporting Notifications and more. Individual DEA required.
Panel Processor	Enables users to upload patient panels to the HIE for CEND, COVID reporting, etc.
Transfer to PACS (TTP)	Allows users to download images into their image storage system, also known as PACs. User access is not automatic and must be approved by a PACS administrator before being granted. Upon request, Technical User Support will reach out to the Image Exchange Project Manager, who will reach out to the PACS Administrator to confirm.