CRISP
Chesapeake Regional Information System for our Patients

CEND & Population Explorer Training

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CRISP
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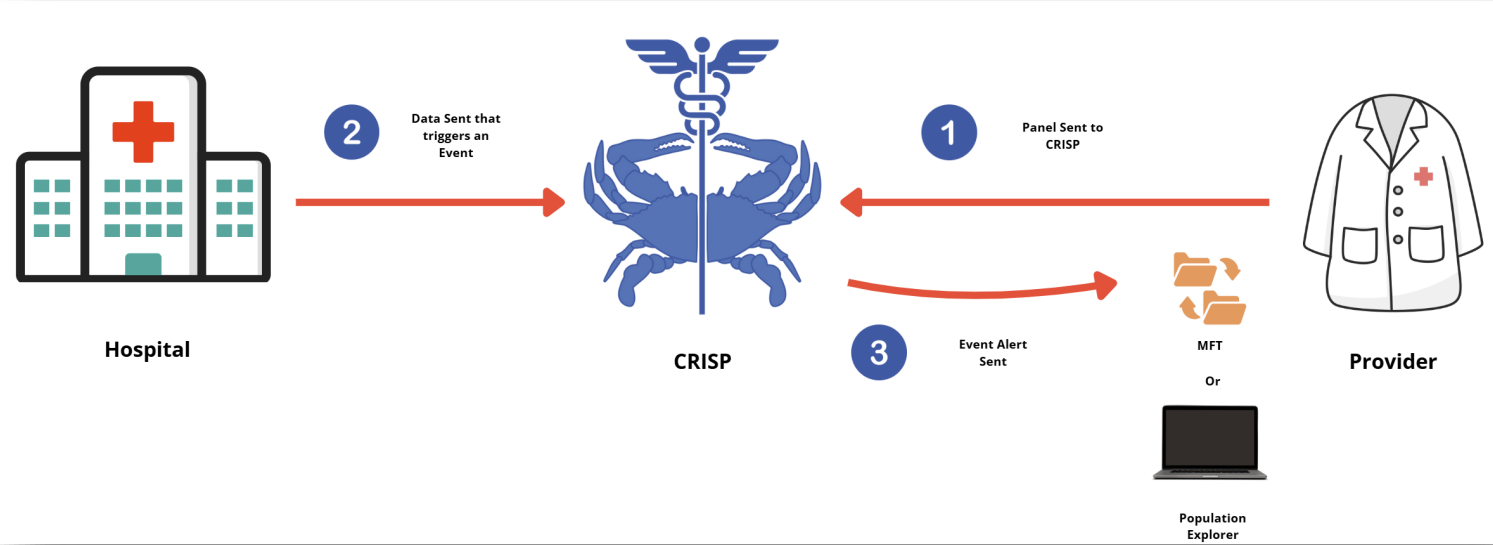
Background

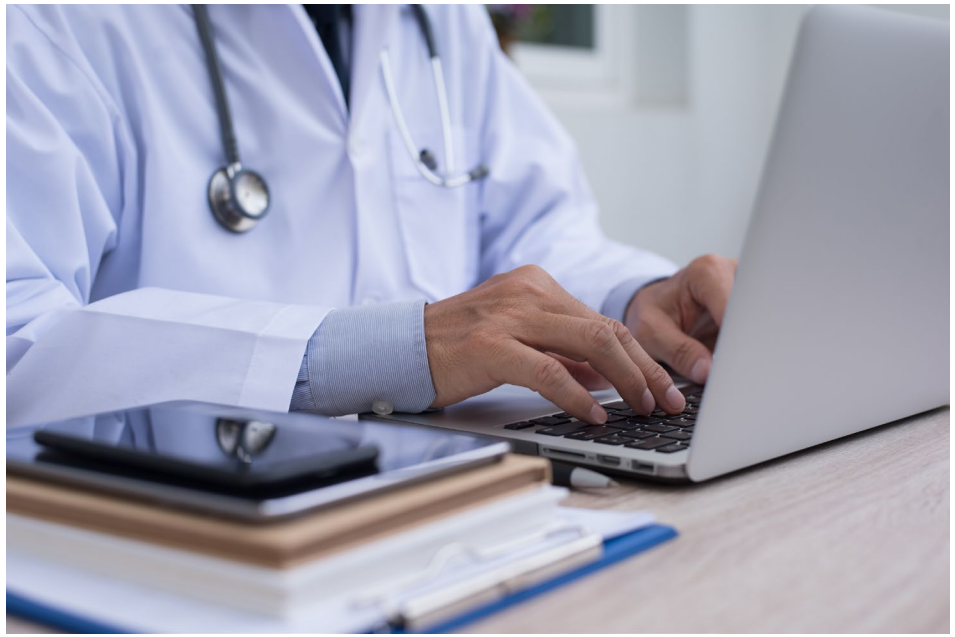
CEND: CSS Event Notification Delivery Service

CEND:

Deliver real-time, customizable health event alerts that keep care teams connected to their patients' most important encounters and risks.



Panels



- A panel is a list of patients your organization has a treatment relationship with.
  - These are used to support services like notifications, patient search, and care coordination.
- **Why panels matter:**
  - Enables access to patient data without "breaking the glass“
  - Powers timely alerts and insights for your patient population
  - Supports smoother workflows across CRISP tools
- https://www.crisphealth.org/what-is-a-panel/

User Stories

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- **As a Primary Care Physician**, I need to receive notifications if one of my patients was discharged from the hospital this morning, so that my team knows to arrange follow-up visits and/or services such as physical therapy.
- **As a larger hospital system and payer**, we need to process large volumes of incoming notifications into our systems, coordinate follow-up calls to patients, and prioritize them through Care Management systems, so we can avoid readmissions and ensure good patient follow-up.
- **As hospice**, our team needs to check for patients who have entered a local ER or Hospital, so that we can help the same day to get that patient back home quickly.
- **As a surgeon**, I need to be notified if my patient's post-operative patient is admitted to a facility outside of their system, so that I can provide proper follow-up.
- **As a care manager at the hospita**l, I would like to build a panel of patients who had recent Hip and Knee Surgery and be notified if they were admitted to a hospital post-operation so I can manage their care plan accordingly.

Population Explorer

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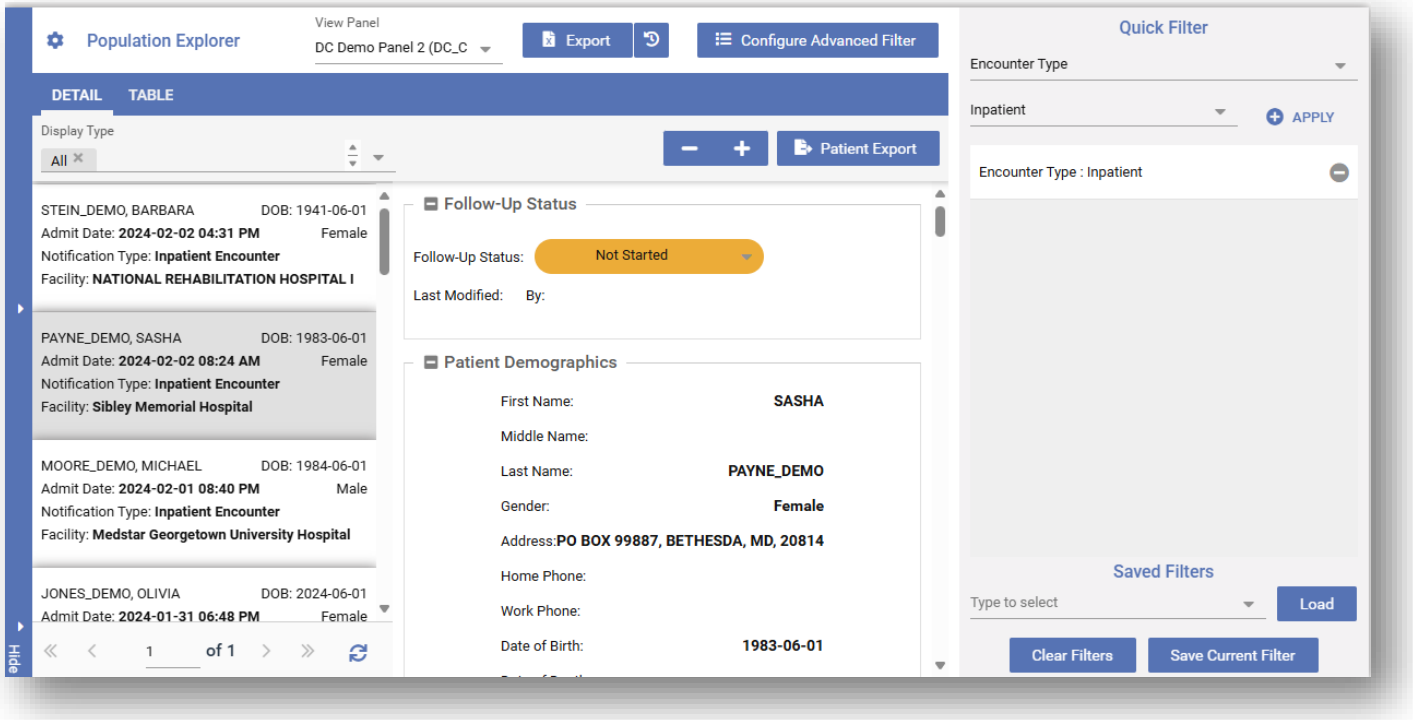
Population Explorer:

Transform patient alerts into actionable insights with an intuitive portal view of encounters and care history

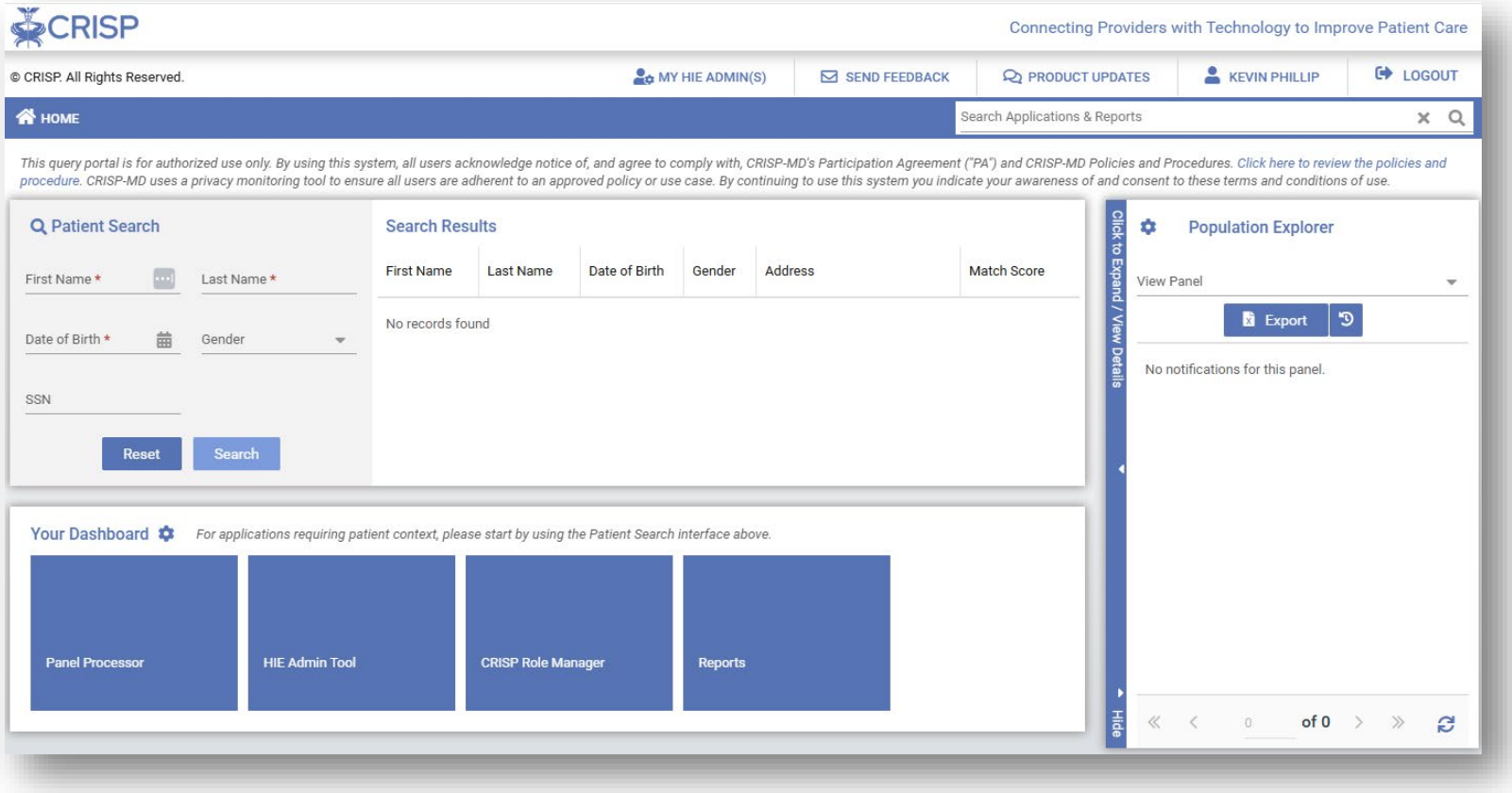


Access

Portal:

The Population Explorer tool Is located on the CRISP Portal.

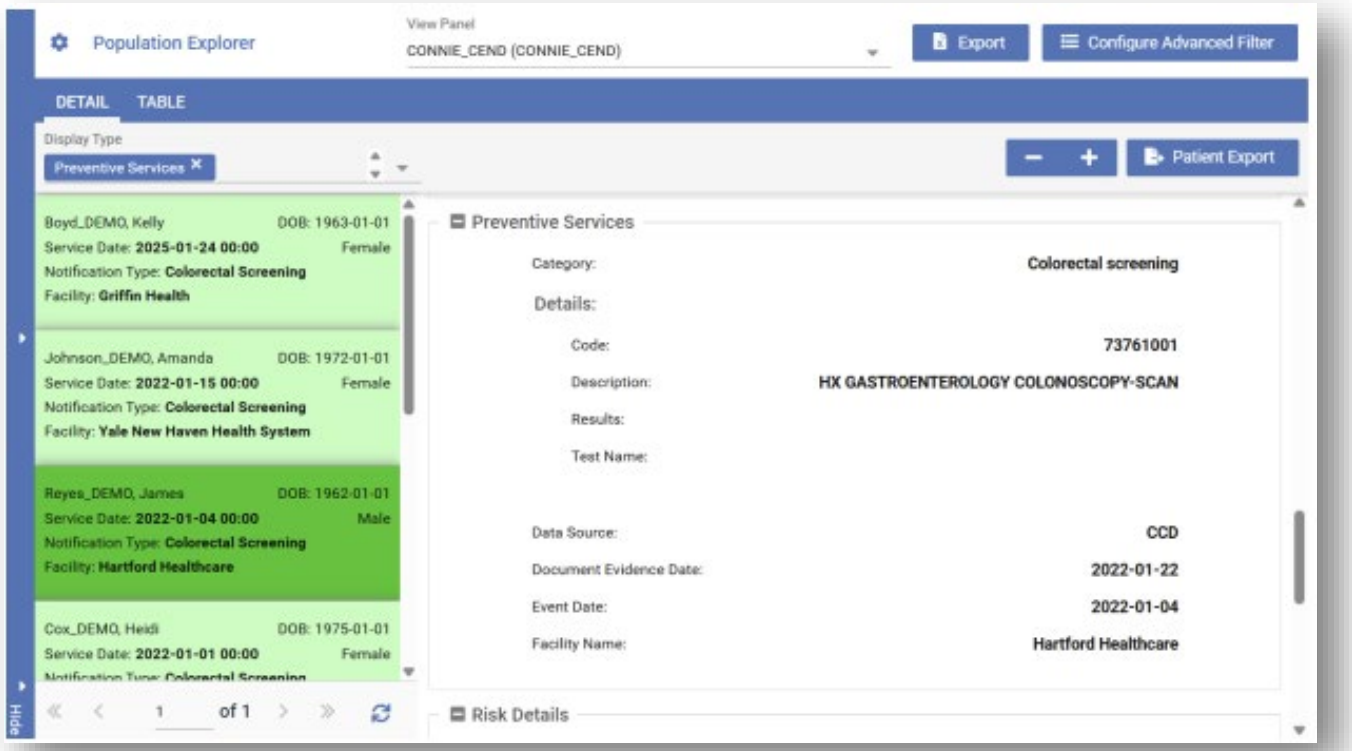
https://idp.crisphealth.org/#login



Population Explorer Demo

Preventive Services

- Colorectal Screening
- Breast Cancer Screening
- Cervical Cancer Screening (coming soon)



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Questions?

User Guides, Training Videos, Fact Sheets can be found at:
www.crisphealth.org/

CRISP Support

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