



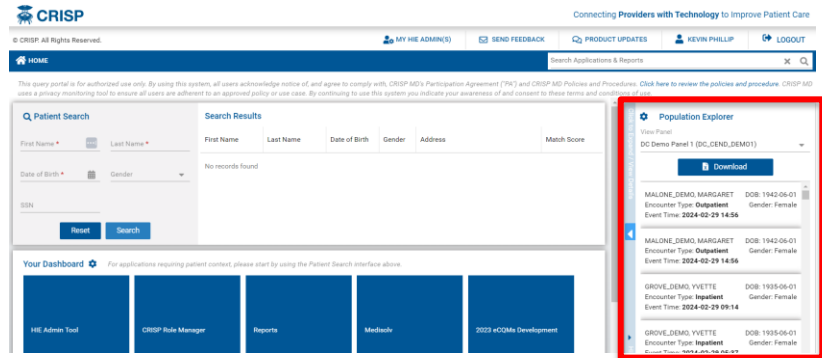
## CEND & Population Explorer

We're excited to announce a transition that will enhance your experience with CRISP. As of the end of August 2024 all organizations have access to the CRISP Event Notification Delivery (CEND) solution. This shift represents a significant upgrade in our ability to deliver timely and accurate encounter notifications to our users. Additionally, we created a notification viewing application called Population Explorer.

### What is CEND?

The CRISP Event Notification Delivery (CEND) solution replaces the Encounter Notification System (ENS) for CRISP users. It still offers real-time alerts for patients' hospital encounters, but now seamlessly integrates into the CRISP Portal through

Population Explorer. Operated internally, CEND ensures timely troubleshooting and ongoing enhancements, enhancing our ability to deliver accurate notifications.



Important Notes	
CEND	Population Explorer
Notification delivery via Doc Halo & CRISP Direct as well as COVID Lab messages are <b>NOT</b> supported under CEND.	In Population Explorer, all patient events are combined into one encounter, unlike PROMPT, which separates them into admission, transfer, and discharge

### What is Population Explorer?

Population Explorer offers a user-friendly interface for clinicians and care teams to review patients' encounters, providing access to the latest encounters and six-month encounter history. It is integrated directly in the CRISP Portal Homepage.

### How do I receive access to CEND and Population Explorer?

CRISP finished migrating users to CEND and Population Explorer on August 30th. To use the Population Explorer in the CRISP Portal, users need to follow these steps:

- Obtain the CEND asset from an HIE Admin.
- Log in to the CRISP Portal using your username, password, and two-factor authentication credentials.

Once logged in, you'll find Population Explorer conveniently displayed as a new widget on the right-hand side of the CRISP Portal Landing page. If you don't have a CRISP Portal account, one will be provided. For CRISP Portal setup instructions, refer to the [CRISP Portal User Guide](#) on our website.

### What steps can I take to integrate CEND and Population Explorer into my work efficiently?

- View our webinar to familiarize yourself with the new user interface, linked on our CEND & Population Explorer User Guide & Website Page.
- If your organization previously used DIRECT or Halo for receiving notifications, it's crucial to rethink your workflows, as the push capabilities of these systems are not available in CEND.

To learn more, visit our [CEND and Population Explorer website page](#).