CRISP Encounter Notification Service (ENS) PROMPT Tip Sheet: Filtering for Nonfatal Overdoses

PROMPT Filter Purpose: To identify patients in your practice that have had a nonfatal overdose and were treated by Emergency Medical Services (EMS) or treated at a hospital emergency department. PROMPT displays nonfatal overdoses in your standard ENS feed, but this filter allows you to focus on this population.

What is a Smart Alert? A CRISP Smart Alert is a special filter within PROMPT that uses logic to find and limit the encounter notification list for a particular purpose. This tip sheet will help you filter within ENS PROMPT to identify patients that are either treated by EMS or visit the emergency room for nonfatal overdoses.

How can I filter for nonfatal overdoses? Follow the steps below to filter to nonfatal overdose events. Please note that the criteria to identify overdose events for EMS-based alerts differs from that of hospital-based alerts. You can always review a patient's full Health Record for more information. Additionally, full EMS incident reports are available as MD Ambulance PDF Reports within the Clinical Note section of Health Records. **Note:** After completing your overdose alert review, be sure to remove the filter to ensure all ENS PROMPT notifications are visible the next time you log in.

1. Log in to the CRISP Portal and select 'ENS PROMPT.'
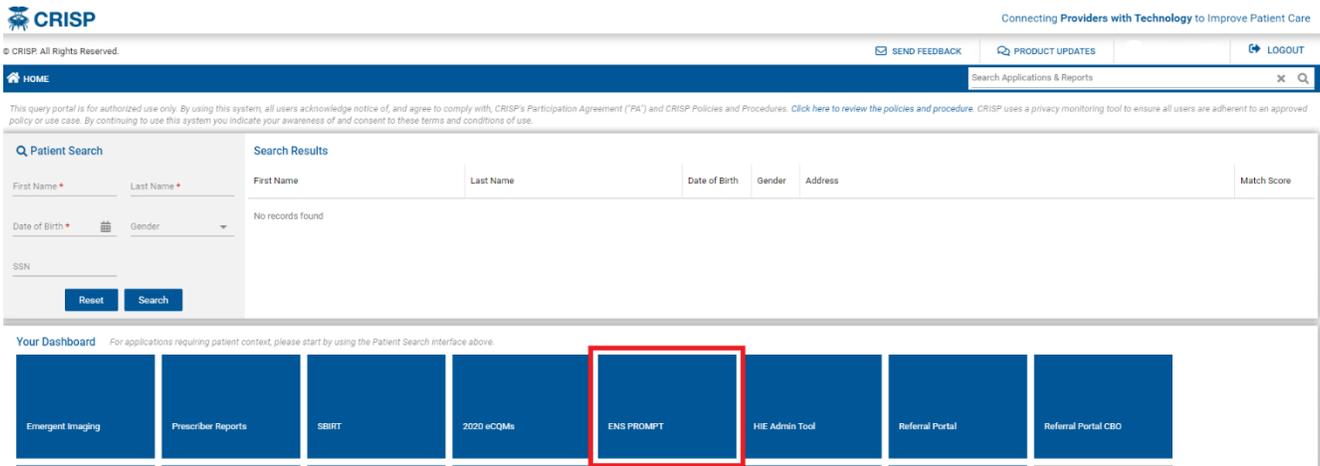
2. Select your Panel and navigate to the Filters. Select "<u>Alert Type Contains Overdose</u>." Save this filter as "Overdose Alerts."

   A. Select and save your filter.

New Filter

Alert Type ⌄	Contains ⌄	overdose

➕ Add another

Apply	Save		Cancel

Notifications

Received Time ▼   Newest ▼   Last 30 Days ▼   ☰ Filters   🔍 Search MRN or Name

	New Filter						
CRISP DEMO ▼	Saved Filters ▶	Overdose Alert				1 - 100 ▼ of 16,766 ≪ ⟨ ⟩ ↺ ⬇
NAME	Edit Saved Filters	MRN	EVENT TIME	FACILITY	EVENT	ALERT TYPE	STATUS

   B. Apply the saved filter to your PROMPT notifications.

3. Here are examples of how both EMS-based and Hospital-based alerts will display in PROMPT.

Name	MRN	Event Time	Facility	Patient Class	Event Type	Alert Type	Status
📅		02/26/2023 12:50 AM	TidalHealth	Emergency	Discharge	Nonfatal Overdose Alert - Hospital Based	Not Started ▾
📅		02/25/2023 02:11 PM	Maryland Institute for EMS Systems	Ambulance Encounter	Emergency Medical Services	Nonfatal Overdose Alert - EMS Based	Not Started ▾

Received Time ▾   Newest ▾   Last 30 Days ▾   ☰ All Filters   🔍 Search MRN or Name

Overdose Alert ∨   Clear

▾   Status: All ▾   1 - 25 ▾ of 25 ≪ < > ⟳ ⤓

Example of EMS-Based Alert

EVENT TYPE	PATIENT CLASS	ALERT TYPE
Emergency Medical Services	Ambulance Encounter	Nonfatal Overdose Alert - EMS Based

IP VISITS
0

ER VISITS
10

Details

Date of Birth	
Home Phone	
Cell Phone	
Work Phone	
Address 1	
City	
Zipcode	
Primary Care Provider	-
Admit Date	09/14/2022,
Admit Source	Baltimore City Fire Department
Discharge Date	-
Discharge Location	Grace Medical Center (LifeBridge) - 208
Discharge Disposition	Treated, Transported by This Unit
Diagnosis Code	Suspected Opioid Overdose
Diagnosis Description	Suspected Opioid Overdose
Patient Complaints	Opioid related disorders - Behavioral
Facility	Maryland Institute for EMS Systems

Example of Hospital-based Alert

EVENT DETAILS   PATIENT INFO   EVENT HISTORY   ✕

EVENT TIME
, 12:50 am

RECEIVED TIME
12:51 am

EVENT TYPE
Discharge

PATIENT CLASS
Emergency

ALERT TYPE
Nonfatal Overdose Alert - Hospital Based

IP VISITS
0

ER VISITS
1

Details

Date of Birth	
Home Phone	
Cell Phone	
Work Phone	
Address 1	
City	
Zipcode	
Primary Care Provider	
Admit Date	02/25/2023, 2:45 pm
Admit Source	Home
Discharge Date	02/26/2023, 12:50 am
Discharge Location	-
Discharge Disposition	01
Diagnosis Code	T40.601A
Diagnosis Description	Poisoning by unspecified narcotics, accidental (unintentional), initial encounter
Patient Complaints	-

4. Contact patients identified on these lists and conduct follow-up.
5. **Once your review is complete, don't forget to remove the filter** so that you will see all notifications for your ENS panel the next time you log in.

6. **To exclude overdose alerts from your view**, select "Alert Type Does Not Contain Overdose." Once complete, save the filter, then apply it. You will now be able to apply this filter any time you are in PROMPT. An example of the filter can be seen below.

   A. Select and save the filter.

New Filter

| Alert Type ∨ | Does Not Contain ∨ | overdose |

⊕ Add another

| Apply | Save | | Cancel |

   B. Apply the saved filter to your PROMPT notifications.

Received Time ▼   Newest ▼   Last 30 Days ▼   ⇌ All Filters

Alert Type Does Not Contain overdose ✕   Clear   Save   Edit

7. Due to how alerts display in PROMPT and our inability to display full incident details, the reasoning for an EMS-based overdose alert may not be immediately clear. **EMS incident reports, called MD Ambulance PDF Reports, are available in Health Records within the Clinical Information section of patient records, as shown below**. You can access the report to review full incident details.

Please provide feedback to CRISP on the accuracy and usefulness of these alerts. Your feedback may be useful for process improvements in timeliness and reliability of alerts.