# CRISP Encounter Notification Service (ENS) PROMPT Tip Sheet: Filtering for Nonfatal Overdoses

**PROMPT Filter Purpose:** To identify patients in your practice that have had a nonfatal overdose and were treated by Emergency Medical Services (EMS) or treated at a hospital emergency department. PROMPT displays nonfatal overdoses in your standard ENS feed, but this filter allows you to focus on this population.

**What is a Smart Alert?** A CRISP Smart Alert is a special filter within PROMPT that uses logic to find and limit the encounter notification list for a particular purpose. This tip sheet will help you filter within ENS PROMPT to identify patients that are either treated by EMS or visit the emergency room for nonfatal overdoses.

**How can I filter for nonfatal overdoses?** Follow the steps below to filter to nonfatal overdose events. Please note that the criteria to identify overdose events for EMS-based alerts differs from that of hospital-based alerts. You can always review a patient's full Health Record for more information. Additionally, full EMS incident reports are available as MD Ambulance PDF Reports within the Clinical Note section of Health Records. **Note:** After completing your overdose alert review, be sure to remove the filter to ensure all ENS PROMPT notifications are visible the next time you log in.

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Q Patient Search Results											
First Name * Last N	ame * First Nan	ne	Last Name	Date	of Birth Gender	Address			Match Score		
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Emergent Imaging	Prescriber Reports	SBIRT	2020 eCQMs	ENS PROMPT	HIE Adm	in Tool	Referral Portal	Referral Portal CBO			

1. Log in to the CRISP Portal and select 'ENS PROMPT.'

- 2. Select your Panel and navigate to the Filters. Select "<u>Alert Type Contains Overdose</u>." Save this filter as "Overdose Alerts."
  - A. Select and save your filter.

# **New Filter**

Alert Type	~	Contains	~	overdose	
• Add another					
Apply Save					Cancel

Notifications							
Received Time 🔻	Newest 👻 Last 30 Days 💌	📚 Filters				Q Se	earch MRN or Name
CRISP DEMO	■ Statuc: All ■	New Filter		(()) ()			
	• Status. All •	Saved Filters	Overdose Alert			1-100 + 01 10,700	
NAME	MRN	Edit Saved Filters	EVENT TIME	FACILITY	EVENT	ALERT TYPE	STATUS

B. Apply the saved filter to your PROMPT notifications.

3. Here are examples of how both EMS-based and Hospital-based alerts will display in PROMPT.

Received Time 💌	Newest 💌	Last 30 Days 👻	差 All Filters				Q Se	arch MRN or Name
	▼ Status: All ▼	-					1-25 ▼ of <u>25</u>	« <  >  C. Ŧ
Name		MRN	Event Time	Facility	Patient Class	Event Type	Alert Type	Status
	Ē		02/26/2023 12:50 AM	TidalHealth	Emergency	Discharge	Nonfatal Overdose Alert - Hospital Based	Not Started 💌
	Ē		02/25/2023 02:11 PM	Maryland Institute for EMS Systems	Ambulance Encounter	Emergency Medical Services	Nonfatal Overdose Alert - EMS Based	Not Started 💌

## Example of EMS-Based Alert

EVENT TYPE	PATIENT CLASS	ALERT TYPE
Emergency Medical Services	Ambulance Encounter	Nonfatal Overdose Alert - EMS Based
IP VISITS	ERVISITS	
0	10	

#### Details

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Date of Birth	
Home Phone	
Cell Phone	
Work Phone	
Address 1	
City	
Zipcode	
Primary Care Provider	-
Admit Date	09/14/2022,
Admit Source	Baltimore City Fire Department
Discharge Date	-
Discharge Location	Grace Medical Center (LifeBridge) - 208
Discharge Disposition	Treated, Transported by This Unit
Diagnosis Code	Suspected Opioid Overdose
Diagnosis Description	Suspected Opioid Overdose
Patient Complaints	Opioid related disorders - Behavioral

### **Example of Hospital-based Alert**

EVENT DETAILS PATIENT I	NFO EVENT HISTORY	
EVENTTIME	RECEIVED TIME	
, 12:50 am	12:51 am	
EVENT TYPE	PATIENT CLASS	ALERT TYPE
Discharge	Emergency	Nonfatal Overdose Alert - Hospital Based
P VISITS	ER VISITS	
)	1	
Details		
_		
Date of Birth		
Home Phone		
Cell Phone		
Work Phone		
Address 1		
City		
Zipcode		
Primary Care Provider		
Admit Date	02/25/2023, 2:45 pm	
Admit Source	Home	
Discharge Date	02/26/2023, 12:50 am	
Discharge Location	-	
Discharge Disposition	01	
Diagnosis Code	T40.601A	
Diagnosis Description	Poisoning by unspecified narcot	ics, accidental (unintentional), initial encounter
Patient Complaints	-	

- 4. Contact patients identified on these lists and conduct follow-up.
- 5. **Once your review is complete, don't forget to remove the filter** so that you will see all notifications for your ENS panel the next time you log in.

- 6. **To exclude overdose alerts from your view**, select "Alert Type Does Not Contain Overdose." Once complete, save the filter, then apply it. You will now be able to apply this filter any time you are in PROMPT. An example of the filter can be seen below.
  - A. Select and save the filter.

# **New Filter**

Alert Type 🗸 🗸		Does Not Contain	~	overdose			
• Add another							
Apply Save					Cancel		

B. Apply the saved filter to your PROMPT notifications.

Received Time 🔻	Newest 🔻	Newest 💌		5 🔻	😂 All Filters
Alert Type Does Not Contain o	overdose 🗙	Clear	Save	Edit	

 Due to how alerts display in PROMPT and our inability to display full incident details, the reasoning for an EMS-based overdose alert may not be immediately clear. EMS incident reports, called MD Ambulance PDF Reports, are available in Health Records within the Clinical Information section of patient records, as shown below. You can access the report to review full incident details.

÷	HIE	InContext									<b>.</b>
Θ		HEALTH RECORDS	ENCOUNTERS	STRUCTURED DOCUMENTS	IMMUNIZATIONS						
0					L	ABORATORY RADIOLOGY CLINICAL NOTES					
	H	lealth Records						Q	ш	Ŧ	ŝ
•		Date Collected $\downarrow$		Source		Description	Provider				
		2022-12-21		MD EMS		MD Ambulance PDF Report	MD EMS				

Please provide feedback to CRISP on the accuracy and usefulness of these alerts. Your feedback may be useful for process improvements in timeliness and reliability of alerts.