CRISP Portal
User Guide
Updated 3/11/2022
Why would I use it?

Use Case Scenarios

As an emergency room nurse, when a new patient arrives with no medical history, I want to be able to view available patient data outside of my EHR.

As a physician, I need to prescribe a controlled substance and therefore need to check the full medication history of my patient to prevent over-medication.

As a practitioner, I am viewing a patient’s chart and need to view additional information concerning an encounter.
How do I access it?

NAVIGATE TO PORTAL.CRISPHEALTH.ORG

LOGIN WITH EMAIL AND PASSWORD
Login

The login screen will look like:

Log in to CRISP Identity

Email

Next

Reset your password?
Warning: CRISP policy prohibits username and password sharing. Violation could result in account termination.

Questions or Concerns? Please contact the CRISP Customer Care Team at support@crisphealth.org or 877-952-7477.
© hMetrix

Log in to CRISP Identity

Password

Login

Reset your password?
Warning: CRISP policy prohibits username and password sharing. Violation could result in account termination.

Questions or Concerns? Please contact the CRISP Customer Care Team at support@crisphealth.org or 877-952-7477.
© hMetrix
Don’t have a Login?

Contact the CRISP Customer Care Team at 877-952-7477 or support@crisphealth.org to request access
Two-Factor Authentication

In order to improve security, CRISP requires that all users set up Two-Factor Authentication for their portal account.

For more information about setting up 2FA, see CRISP Portal Two-Factor Authentication Guide
Dashboard Features

- Patient Search
- Dashboard
- HIE Switch
Patient Search

Minimum search requirements:
- First Name
- Last Name
- Date of Birth

Gender and SSN can be added to patient search to narrow down search results.
Patient Results

The results of the Patient Search will appear in order of most likely to least likely matches.

Possible “match scores” include:
1. Certain
2. Probable
3. Possible

<table>
<thead>
<tr>
<th>First Name</th>
<th>Last Name</th>
<th>DOB</th>
<th>Gender</th>
<th>Address</th>
<th>Match Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anna</td>
<td>Cadence</td>
<td>11/19/1981</td>
<td>Female</td>
<td>1021 MAIN ST, COLUMBIA, MD, 21045</td>
<td>117 - probable</td>
</tr>
<tr>
<td>Anna</td>
<td>Cadence</td>
<td>11/19/1981</td>
<td>Female</td>
<td>1021 MAIN ST, COLUMBIA, MD, 21045</td>
<td>99 - possible</td>
</tr>
</tbody>
</table>
Your Dashboard

On launch, applications that **do not require patient context** will appear in the Dashboard beneath Patient Search.

For applications requiring patient context, users will need to search for a patient first.
How do I launch an application?
Launching an Application

On patient selection, a user may select the app they would like to launch:

Alternatively, on patient selection, the Dashboard will be updated to include apps that require patient context:
Launching an Application

All applications will be displayed within the Portal:

You can navigate to other applications by using the **Reports & Applications** menu.
Launching an Application

If you’d like to collapse the Application menu to view the app in a larger screen, you can do so by clicking the arrow:
Attest to Relationship

If you are launching an application for patient with whom you do not have an active relationship, you will be presented with the following message:

![Confirm dialog box]

If you choose to Cancel, you will be taken back to Patient Search.
Attest to Relationship

If you would like to proceed, you will be asked to enter a reason for attesting to the relationship:
Patient Opt Out

If you are launching an application for a patient that has opted out of CRISP, you may see the following message:

This patient has opted-out from having their data shared through the HIE. Only information required by law is available to treating providers. The patient may learn about their rights and opt back in by visiting https://www.crisphealth.org
Additional Features

Feedback  Application Search
Additional Features

Note: The CRISP Feedback site transmits data to our Customer Care Team via secure email, so PHI is allowed.