CRISP Portal vs. ULP
Comparison
Features in the Old and New Portal

Legacy:
Unified Landing Page (ULP)
• Home
  • Patient Search
• Snapshot
• Health Records
• Imaging Worklist

New:
CRISP Portal
• Home
  • Patient Search
  • Dashboard
• Clinical Information
Portal Home
Portal Dashboard Features

Patient Search

Dashboard
Patient Search

The Portal Patient Search will use the same matching algorithms as the ULP Patient Search.

Minimum search requirements:
- First Name
- Last Name
- Date of Birth

Gender and SSN can be added to patient search to narrow down search results.
Patient Results

The Portal Patient Results will use the same match scores as the ULP Patient Search.

The results of the Patient Search will appear in order of most likely to least likely matches.

Possible “match scores” include:
1. Certain
2. Probable
3. Possible
How do I launch an application?
Launching an Application

On patient selection, a user may select the app they would like to launch:

Alternatively, on patient selection, the Dashboard will be updated to include apps that require patient context:
Launching an Application

All applications will be displayed within the Portal:

You can navigate to other applications by using the **Reports & Applications** menu.
Launching an Application

If you’d like to collapse the Application menu to view the app in a larger screen, you can do so by clicking the arrow:
If you are launching an application for a patient that has opted out of CRISP, you may see the following message:

You have selected a patient that is not listed in your organization’s roster file. CRISP policy does not permit access to non-rostered patients. If you believe this is incorrect, please verify your organization’s roster and contact the CRISP Customer Care Team at 1-877-952-7477.
Where do I find the data I need?
Where to find data: Patient demographics

Unified Landing Page (ULP)
Snapshot → Patient Demographics

CRISP Portal
Clinical Information → Patient Information → Demographics

<table>
<thead>
<tr>
<th>Name</th>
<th>Relation</th>
<th>Phone</th>
<th>Address</th>
<th>Date</th>
<th>Medicaid ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gilbert Grape</td>
<td>Self</td>
<td>(399)-999-4349</td>
<td>4145 EARL C ADKINS DR RIVER, WV 26000</td>
<td>04/21/2022</td>
<td>GG2223</td>
</tr>
</tbody>
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<td>STELLA GRAPE</td>
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Where to find data: next of kin information

**Unified Landing Page (ULP)**
Snapshot → Patient Demographics

**CRISP Portal**
Clinical Information → Patient Information → Next of Kin

### Patient Demographics

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### Next of Kin

**JULIETTE LEWIS**
SO
Phone (Mobile): (012)365-4789

99RESTA
Unknown Relationship
Where to find data: Advisories

Unified Landing Page (ULP)

PDMP

CRISP Portal

Clinical Information → Medication Management → Advisories
Where to find data: PDMP

Unified Landing Page (ULP)

PDMP

CRISP Portal

Clinical Information → Medication Management → PDMP
Where to find data: Interstate data

Unified Landing Page (ULP)

PDMP

CRISP Portal

Clinical Information ➔ Medication Management ➔ PDMP
Where to find data: Health Records

Unified Landing Page (ULP)
Health Records

CRISP Portal
Clinical Information → Clinical Data → Health Records
Where to find data: Imaging Worklist

Unified Landing Page (ULP)
Imaging Worklist

CRISP Portal
Clinical Information ➔ Clinical Data ➔ Health Records ➔ Imaging Worklist
Where to find data: Encounters from ADTs

**Unified Landing Page (ULP)**

Snapshot ➔ Encounters from ADTs

**CRISP Portal**

Clinical Information ➔ Clinical Data ➔ Encounters
Where to find data: Clinical Documents (CCDs)

Unified Landing Page (ULP)
Snapshot → Clinical Documents

CRISP Portal
Clinical Information → Clinical Data → Structured Documents
Where to find data: Immunizations

Unified Landing Page (ULP)
Snapshot → Immunizations

CRISP Portal
Clinical Information → Clinical Data → Immunizations
Where to find data: Care Team

Unified Landing Page (ULP)
Snapshot → Care Team

CRISP Portal
Clinical Information → Care Coordination → Care Team
Where to find data: Care Alerts

Unified Landing Page (ULP)
Snapshot → Care Alerts

CRISP Portal
Clinical Information → Care Coordination → Care Alerts
Where to find data: Advance Directives

Unified Landing Page (ULP)
Snapshot → Advance Directives and Medical Orders

CRISP Portal
Clinical Information → Care Coordination → Advance Directives
Where to find data: Claims data

**Unified Landing Page (ULP)**
- Snapshot → Medications/Diagnoses/Procedures/Encounters from Claims

**CRISP Portal**
- Clinical Information → Data from Claims → Medications/Diagnoses/Procedures/Encounters from Claims
Additional Features

- Feedback
- Application Search
Note: The CRISP Feedback site transmits data to our Customer Care Team via secure email, so PHI is allowed.