Image Exchange Update

July 2021

IMPORTANT NEWS AND UPDATES

The Imaging Worklist is now available in the CRISP InContext App!

Now CRISP InContext users will have access to 21-years' worth of prior images for their patients!

To access the Image Worklist from the InContext App, go to the Radiology section of the Health Records, then click on the icon pictured below. Visit our **website** to learn more about the InContext App!
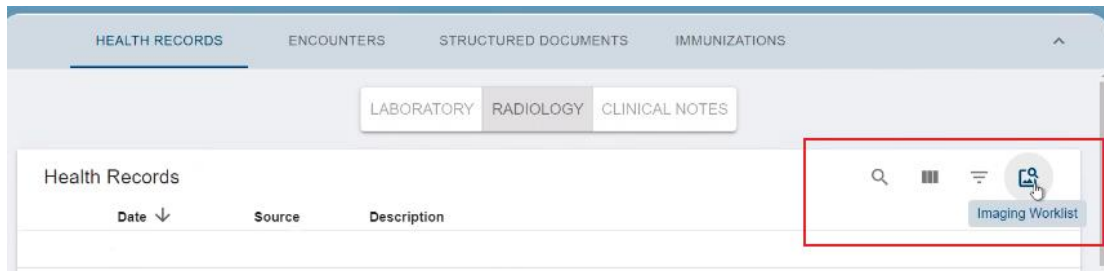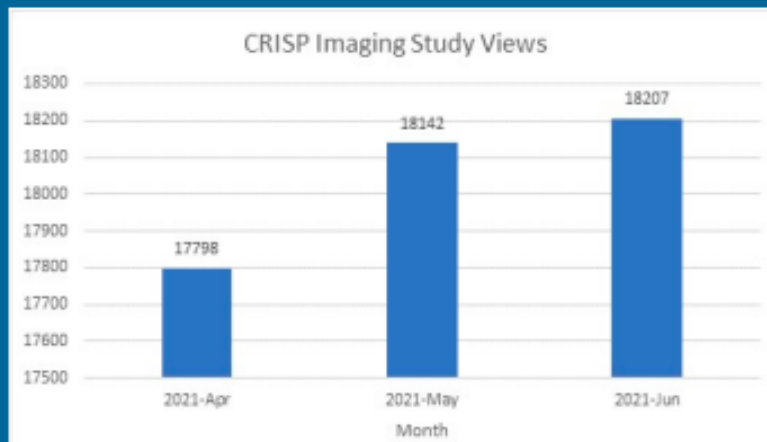

WHAT'S NEW

Data Source in Flight
- Children's National Hospital (DC)
- United Medical Center (DC)

Tips & Tools
- On-site and Virtual trainings are available.

This bar chart highlights the growth in imaging study views during the second quarter of 2021. We at CRISP value your contributions and so do CRISP users!

There are some exciting updates to the Imaging Worklist on the way!

Upon clicking the Imaging Worklist tab, users will be presented with one of the messages below if an image takes a longer than the usual few seconds or minutes to populate in the list.

Example Progress Banner:

> Checking for images at the following location: **ABC Hospital (ABSHOSP) - PACS**

Example "Skip" Option for a Slow Imaging Provider Source Location:

> Checking for images at the following location: **ABC Hospital (ABSHOSP) - PACS**
>
> This is taking an unusually long time. The PACS may be slow to respond or offline.
>
> You may continue to wait or click this button to skip the location: `Skip`
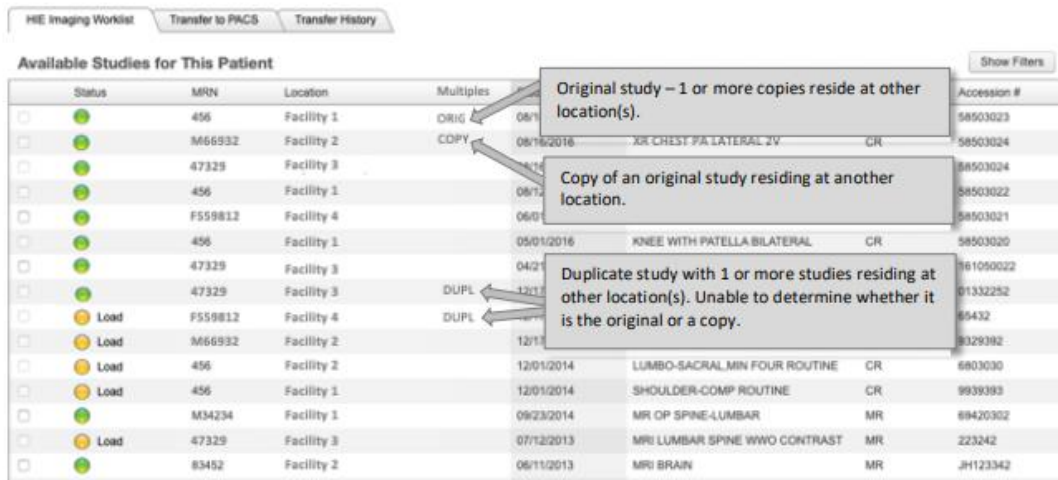
— CAUTION!   X

The following location(s) are currently unavailable because they are offline or were skipped. By closing this window, you acknowledge that studies from these location(s) will not be displayed on the worklist:

- ABC Hospital (ABCHOSP) – PACS (skipped)
- ABC Imaging Center (ABC_Imaging) – PACS (offline)

`OK`

The worklist has a new column titled "Multiples" that will indicate whether a study is an original, copy or duplicate.

- Original study – 1 or more copies reside at other location(s).
- Copy of an original study residing at another location.
- Duplicate study with 1 or more studies residing at other location(s). Unable to determine whether it is the original or a copy.

After Hours With Emergent

If you are experiencing issues with Emergent (our urgent stroke service) after normal business hours (M-F, 8am-5pm) please call the CRISP Customer Care Team (CCT) at 1(877)-952-7477 for troubleshooting and escalation if required. If you have any other issues with the Unified Landing Page (ULP) and Image Exchange, please call CCT or open a ticket by emailing CRISP Support at **support@crisphealth.org**.