CRISP

CRISP User Learning Collaborative: Primary Care

March 19, 2021
12:30pm – 1:00 pm

7160 Columbia Gateway Drive, Suite 100
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Agenda

1. Welcome / Introductions
2. Demonstration of Vaccine Tracking Tool
3. Utilization of ULP Tools for COVID
4. Questions

Vaccine Tracking Tool

Timothy Hoye, Client Manager at hMetrix

Vaccine Tracking Service for Practices

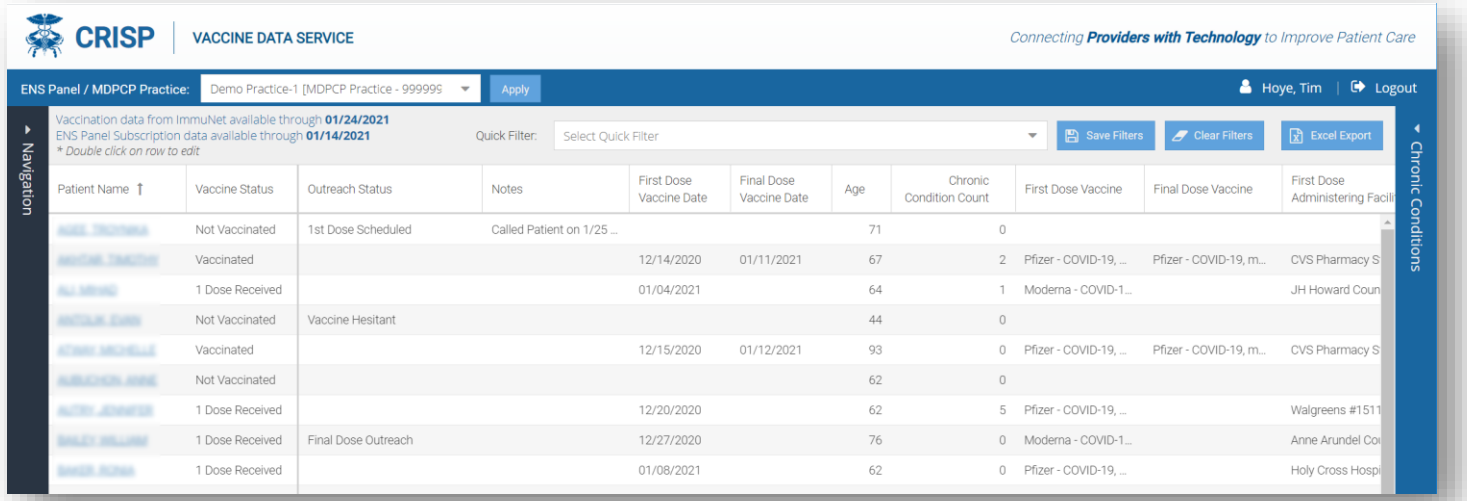
Tool to help Practices track their patient population to ensure patients get COVID vaccine

Patient Navigator: Identify patients who have not been vaccinated and track patient outreach efforts

- Save user editable outreach status flag and free text notes
- Allow practices to focus outreach efforts on patients who have not been vaccinated and are at high risk

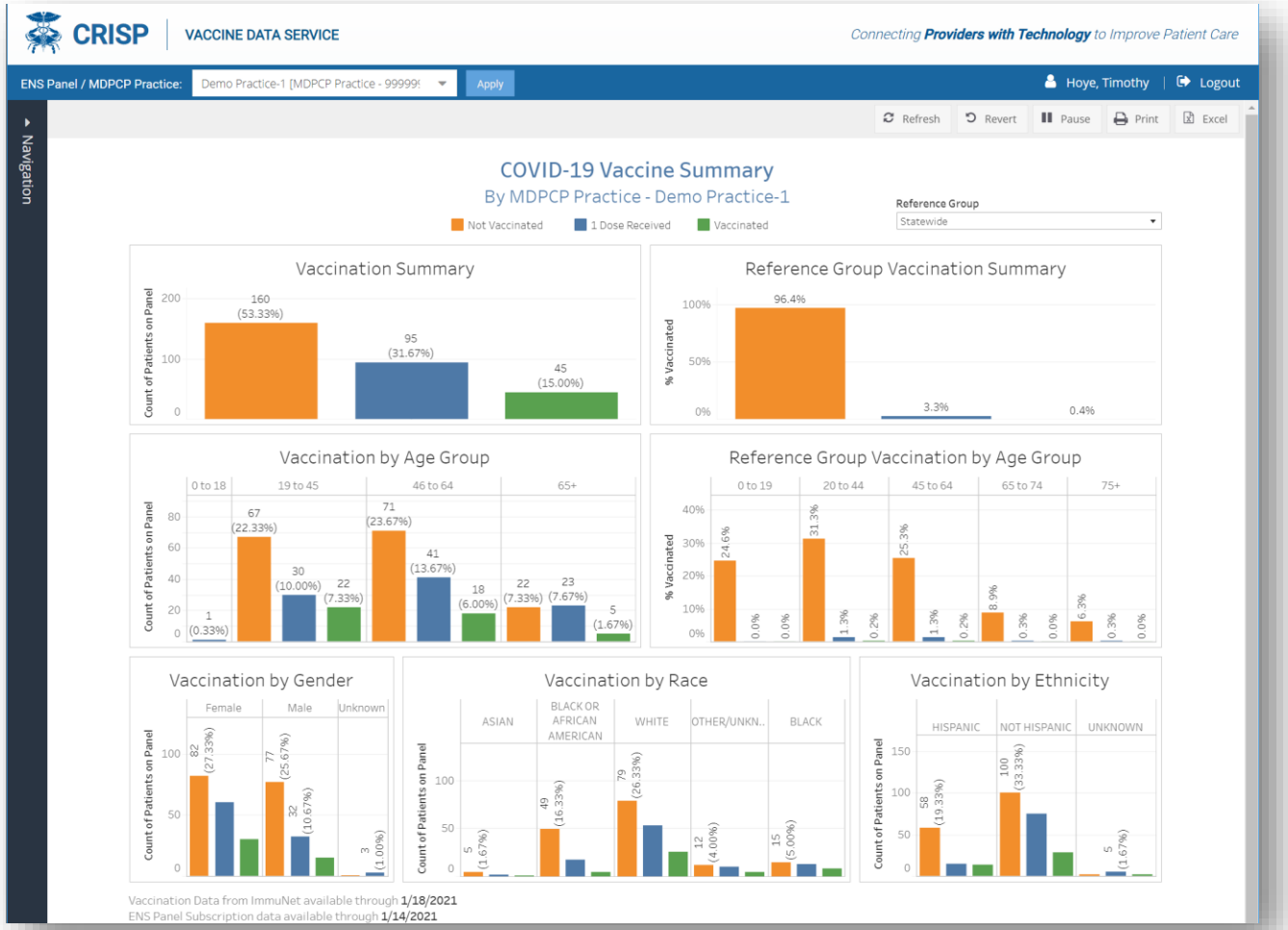
Reporting: View Summary Reports tracking vaccination progress over time and compare to relevant peer groups

Patient Navigator



- Patient demographics and contact information
- Vaccination data updated daily from State Immunization Information System (IIS)
- Chronic Condition flags to identify patients at high risk
- User editable status to track outreach efforts
- Custom filters to allow users to quickly segment population

Summary Reports



- Compare your Practice to Statewide population or relevant peer groups
- Compare by demographic fields
- Track practice's patient vaccination status over time

Availability

Available to all CRISP Reporting Services (CRS) ENS Panel and MDPCP Practice users

ENS Panel users that are have not been onboarded with CRS can be provisioned

- Please contact your CRISP Outreach contact or support@crisphealth.org to begin the process

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Utilization of ULP Tools for COVID

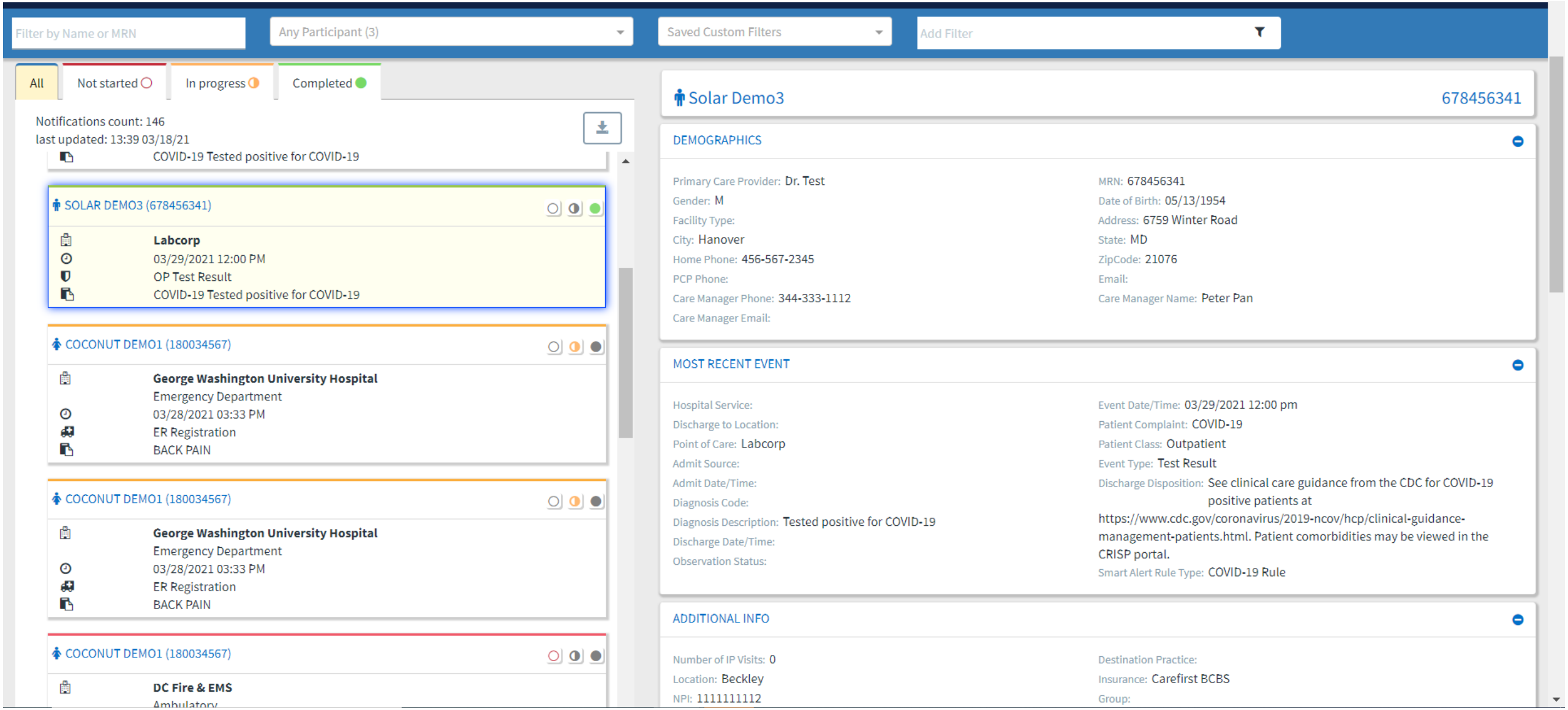
Jeffrey Bahen: Ambulatory Outreach Manager

Phone (301)659-5738
email: Jeffrey.Bahen@crisphealth.org

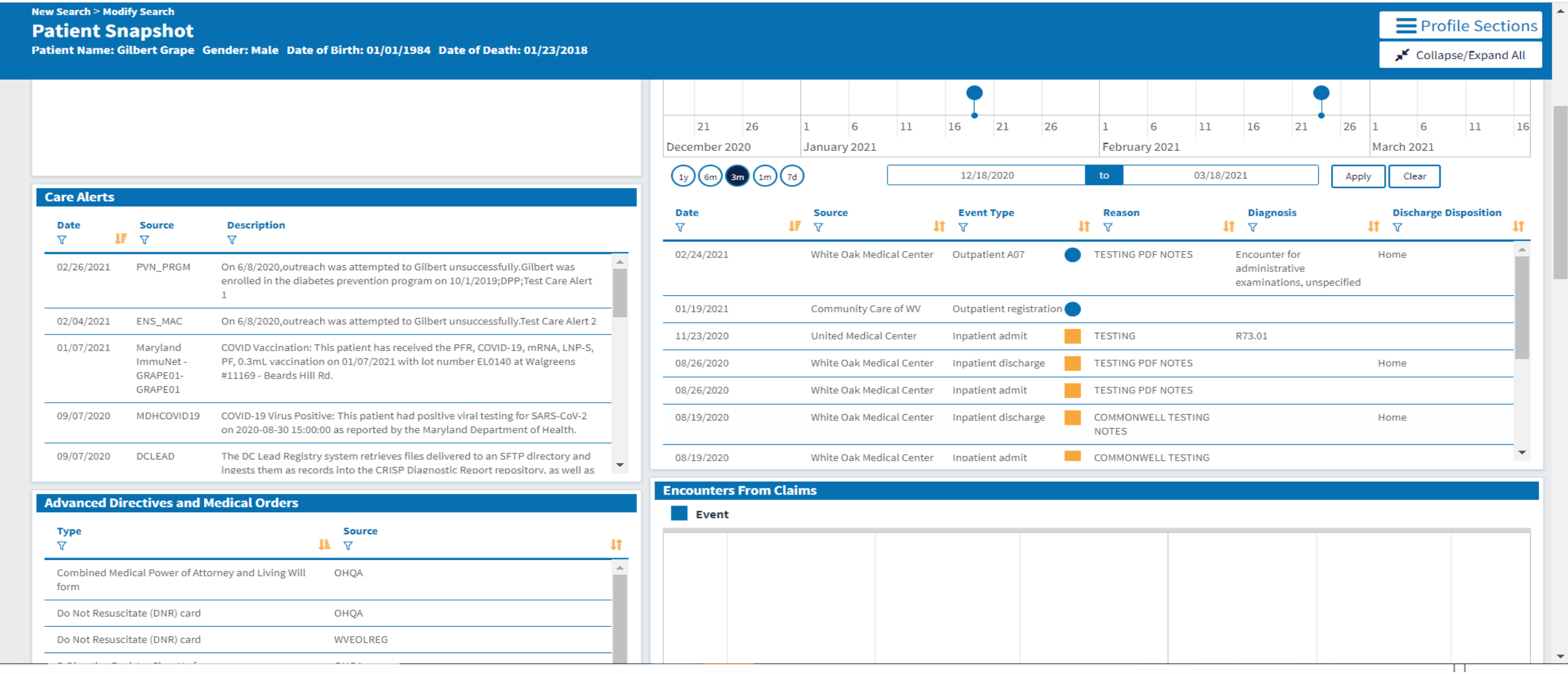
Overview

- ENS Prompt
- Patient Snapshot
- Health Records
- COVID 19 Lab Tools

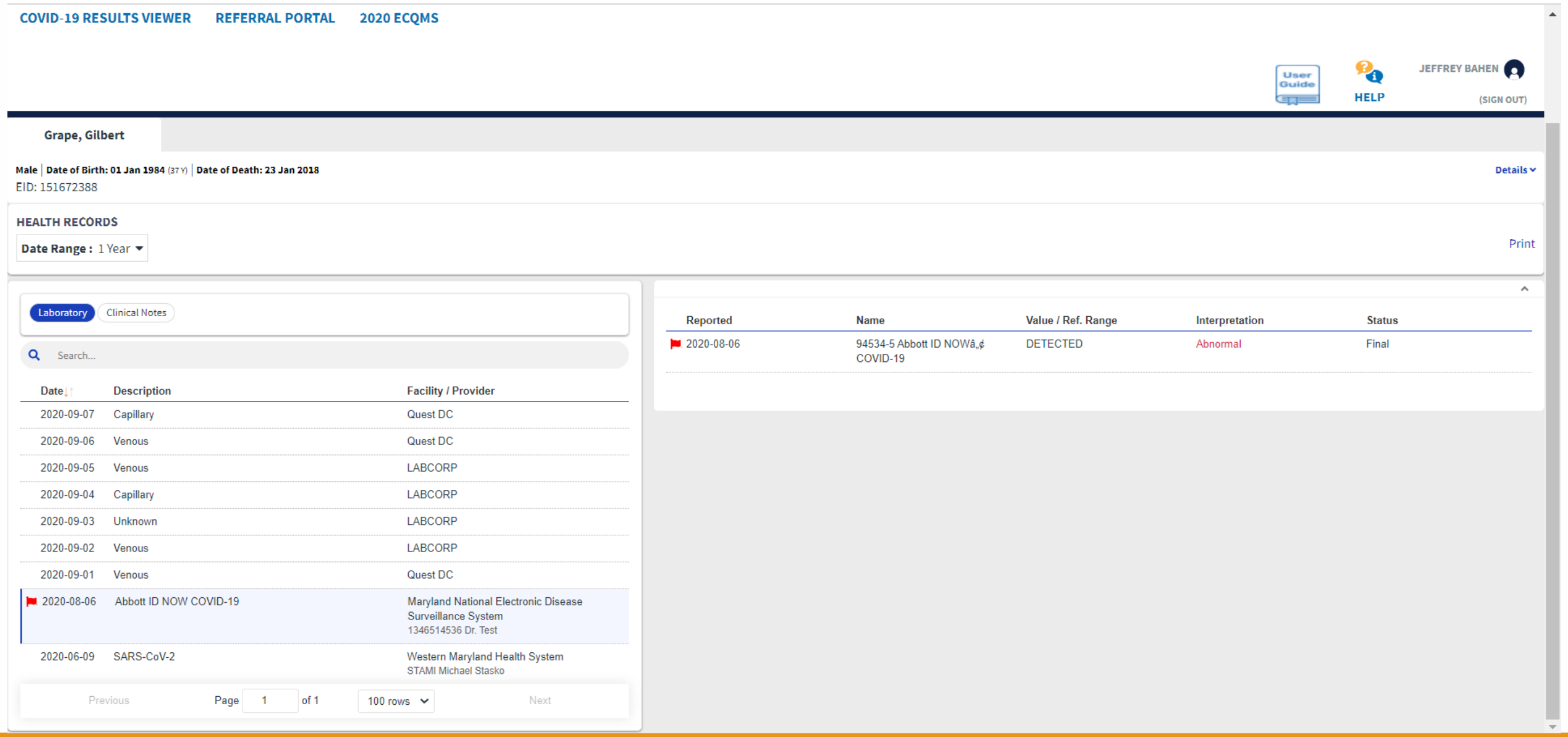
ENS PROMPT


Filter by Name or MRN
Any Participant (3)
Saved Custom Filters
Add Filter
All
Not started
In progress
Completed
Notifications count: 146
last updated: 13:39 03/18/21
COVID-19 Tested positive for COVID-19
SOLAR DEMO3 (678456341)
Labcorp
03/29/2021 12:00 PM
OP Test Result
COVID-19 Tested positive for COVID-19
COCONUT DEMO1 (180034567)
George Washington University Hospital
Emergency Department
03/28/2021 03:33 PM
ER Registration
BACK PAIN
COCONUT DEMO1 (180034567)
George Washington University Hospital
Emergency Department
03/28/2021 03:33 PM
ER Registration
BACK PAIN
COCONUT DEMO1 (180034567)
DC Fire & EMS
Ambulatory
Solar Demo3
678456341
DEMOGRAPHICS
Primary Care Provider: Dr. Test
Gender: M
Facility Type:
City: Hanover
Home Phone: 456-567-2345
PCP Phone:
Care Manager Phone: 344-333-1112
Care Manager Email:
MRN: 678456341
Date of Birth: 05/13/1954
Address: 6759 Winter Road
State: MD
ZipCode: 21076
Email:
Care Manager Name: Peter Pan
MOST RECENT EVENT
Hospital Service:
Discharge to Location:
Point of Care: Labcorp
Admit Source:
Admit Date/Time:
Diagnosis Code:
Diagnosis Description: Tested positive for COVID-19
Discharge Date/Time:
Observation Status:
Event Date/Time: 03/29/2021 12:00 pm
Patient Complaint: COVID-19
Patient Class: Outpatient
Event Type: Test Result
Discharge Disposition: See clinical care guidance from the CDC for COVID-19 positive patients at https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-guidance-management-patients.html. Patient comorbidities may be viewed in the CRISP portal.
Smart Alert Rule Type: COVID-19 Rule
ADDITIONAL INFO
Number of IP Visits: 0
Location: Beckley
NPI: 1111111112
Destination Practice:
Insurance: Carefirst BCBS
Group:

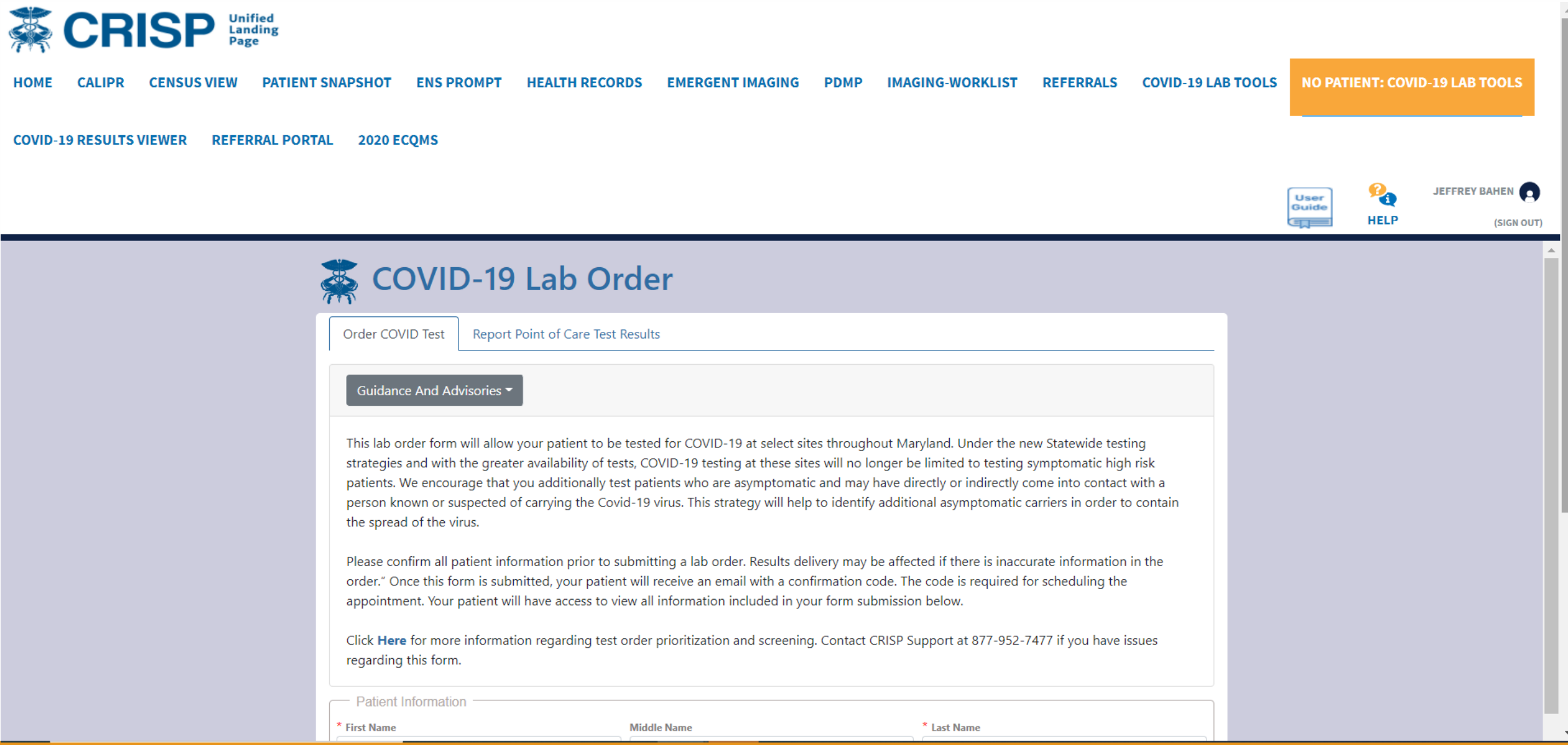
Patient Snapshot



Health Records



COVID 19 Lab Tools



SMART ENS Alerting

CRISP can now apply logic, using various data sources, to limit/target ENS alerting, enabling more actionable, useful notifications.

Examples

- Death Notification – CRISP receives MD Vital Records data and can generate ENS alert listing those patients attributed to a provider who are deceased. Data lag can be up to 2 weeks. (PROMPT filter and/or daily .csv summary file)
- Low-Acuity Non-Emergency ED Visit ENS Alerts – If a patient presents to the ED with a low-acuity, non-emergent diagnosis, an ENS alert can be generated (PROMPT filter and/or daily .csv summary file)

Thank you!

Next Meeting: May 2021