



CRISP User Learning Collaborative: Primary Care

March 19, 2021
12:30pm – 1:00 pm

7160 Columbia Gateway Drive, Suite 100
Columbia, MD 21046
877.952.7477 | info@crisphealth.org
www.crisphealth.org



Agenda

1. Welcome / Introductions
2. Demonstration of Vaccine Tracking Tool
3. Utilization of ULP Tools for COVID
4. Questions



Vaccine Tracking Tool

Timothy Hoyer, Client Manager at hMetrix



Vaccine Tracking Service for Practices

Tool to help Practices track their patient population to ensure patients get COVID vaccine

Patient Navigator: Identify patients who have not been vaccinated and track patient outreach efforts

- Save user editable outreach status flag and free text notes
- Allow practices to focus outreach efforts on patients who have not been vaccinated and are at high risk

Reporting: View Summary Reports tracking vaccination progress over time and compare to relevant peer groups



Patient Navigator

CRISP | VACCINE DATA SERVICE Connecting Providers with Technology to Improve Patient Care

ENS Panel / MDPCP Practice: Demo Practice-1 (MDPCP Practice - 999999) Apply Hoye, Tim Logout

Vaccination data from Immunet available through **01/24/2021**
ENS Panel Subscription data available through **01/14/2021**
* Double click on row to edit

Quick Filter: Select Quick Filter Save Filters Clear Filters Excel Export

Patient Name ↑	Vaccine Status	Outreach Status	Notes	First Dose Vaccine Date	Final Dose Vaccine Date	Age	Chronic Condition Count	First Dose Vaccine	Final Dose Vaccine	First Dose Administering Facility
ANNE THOMPSON	Not Vaccinated	1st Dose Scheduled	Called Patient on 1/25 ...			71	0			
ANDREW THOMPSON	Vaccinated			12/14/2020	01/11/2021	67	2	Pfizer - COVID-19, ...	Pfizer - COVID-19, m...	CVS Pharmacy S...
ALLI MORGAN	1 Dose Received			01/04/2021		64	1	Moderna - COVID-1...		JH Howard Coun...
ANTHONY DAVIS	Not Vaccinated	Vaccine Hesitant				44	0			
ANTHONY MICHAEL	Vaccinated			12/15/2020	01/12/2021	93	0	Pfizer - COVID-19, ...	Pfizer - COVID-19, m...	CVS Pharmacy S...
BARBARA JANE	Not Vaccinated					62	0			
AUSTIN JENNIFER	1 Dose Received			12/20/2020		62	5	Pfizer - COVID-19, ...		Walgreens #1511
BRADY WILLIAM	1 Dose Received	Final Dose Outreach		12/27/2020		76	0	Moderna - COVID-1...		Anne Arundel Co...
BRIAN RYAN	1 Dose Received			01/08/2021		62	0	Pfizer - COVID-19, ...		Holy Cross Hospi...

Patient demographics and contact information

Vaccination data updated daily from State Immunization Information System (IIS)

Chronic Condition flags to identify patients at high risk

User editable status to track outreach efforts

Custom filters to allow users to quickly segment population



Summary Reports



Compare your Practice to
Statewide population or
relevant peer groups

Compare by demographic
fields

Track practice's patient
vaccination status over
time



Availability

Available to all CRISP Reporting Services (CRS) ENS Panel and MDPCP Practice users

ENS Panel users that have not been onboarded with CRS can be provisioned

- Please contact your CRISP Outreach contact or support@crisphealth.org to begin the process



Utilization of ULP Tools for COVID

Jeffrey Bahen: Ambulatory Outreach Manager

Phone (301)659-5738

email: Jeffrey.Bahen@crisphealth.org



Overview

- ENS Prompt
- Patient Snapshot
- Health Records
- COVID 19 Lab Tools





ENS PROMPT

Filter by Name or MRN

Any Participant (3)

Saved Custom Filters

Add Filter

All

Not started

In progress

Completed

Notifications count: 146
last updated: 13:39 03/18/21

COVID-19 Tested positive for COVID-19

SOLAR DEMO3 (678456341)

Labcorp

03/29/2021 12:00 PM

OP Test Result

COVID-19 Tested positive for COVID-19

COCONUT DEMO1 (180034567)

George Washington University Hospital

Emergency Department

03/28/2021 03:33 PM

ER Registration

BACK PAIN

COCONUT DEMO1 (180034567)

George Washington University Hospital

Emergency Department

03/28/2021 03:33 PM

ER Registration

BACK PAIN

COCONUT DEMO1 (180034567)

DC Fire & EMS

Ambulatory

Solar Demo3

678456341

DEMOGRAPHICS

Primary Care Provider: Dr. Test
Gender: M
Facility Type:
City: Hanover
Home Phone: 456-567-2345
PCP Phone:
Care Manager Phone: 344-333-1112
Care Manager Email:
MRN: 678456341
Date of Birth: 05/13/1954
Address: 6759 Winter Road
State: MD
ZipCode: 21076
Email:
Care Manager Name: Peter Pan

MOST RECENT EVENT

Hospital Service:
Discharge to Location:
Point of Care: Labcorp
Admit Source:
Admit Date/Time:
Diagnosis Code:
Diagnosis Description: Tested positive for COVID-19
Discharge Date/Time:
Observation Status:

Event Date/Time: 03/29/2021 12:00 pm
Patient Complaint: COVID-19
Patient Class: Outpatient
Event Type: Test Result
Discharge Disposition: See clinical care guidance from the CDC for COVID-19 positive patients at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-guidance-management-patients.html>. Patient comorbidities may be viewed in the CRISP portal.
Smart Alert Rule Type: COVID-19 Rule

ADDITIONAL INFO

Number of IP Visits: 0
Location: Beckley
NPI: 1111111112

Destination Practice:
Insurance: Carefirst BCBS
Group:



Patient Snapshot

New Search > Modify Search

Patient Snapshot

Patient Name: Gilbert Grape Gender: Male Date of Birth: 01/01/1984 Date of Death: 01/23/2018

Profile Sections

Collapse/Expand All



Care Alerts		
Date	Source	Description
02/26/2021	PVN_PRGM	On 6/8/2020,outreach was attempted to Gilbert unsuccessfully.Gilbert was enrolled in the diabetes prevention program on 10/1/2019;DPP;Test Care Alert 1
02/04/2021	ENS_MAC	On 6/8/2020,outreach was attempted to Gilbert unsuccessfully.Test Care Alert 2
01/07/2021	Maryland ImmuNet - GRAPE01- GRAPE01	COVID Vaccination: This patient has received the PFR, COVID-19, mRNA, LNP-S, PF, 0.3mL vaccination on 01/07/2021 with lot number EL0140 at Walgreens #11169 - Beards Hill Rd.
09/07/2020	MDHCOVID19	COVID-19 Virus Positive: This patient had positive viral testing for SARS-CoV-2 on 2020-08-30 15:00:00 as reported by the Maryland Department of Health.
09/07/2020	DCLEAD	The DC Lead Registry system retrieves files delivered to an SFTP directory and ingests them as records into the CRISP Diagnostic Report repository, as well as

Advanced Directives and Medical Orders	
Type	Source
Combined Medical Power of Attorney and Living Will form	OHQA
Do Not Resuscitate (DNR) card	OHQA
Do Not Resuscitate (DNR) card	WVEOLREG

Date	Source	Event Type	Reason	Diagnosis	Discharge Disposition
02/24/2021	White Oak Medical Center	Outpatient A07	TESTING PDF NOTES	Encounter for administrative examinations, unspecified	Home
01/19/2021	Community Care of WV	Outpatient registration			
11/23/2020	United Medical Center	Inpatient admit	TESTING	R73.01	
08/26/2020	White Oak Medical Center	Inpatient discharge	TESTING PDF NOTES		Home
08/26/2020	White Oak Medical Center	Inpatient admit	TESTING PDF NOTES		
08/19/2020	White Oak Medical Center	Inpatient discharge	COMMONWELL TESTING NOTES		Home
08/19/2020	White Oak Medical Center	Inpatient admit	COMMONWELL TESTING		


Encounters From Claims						
Event						



Health Records

COVID-19 RESULTS VIEWER REFERRAL PORTAL 2020 ECQMS



JEFFREY BAHEN 
(SIGN OUT)

Grape, Gilbert

Male | Date of Birth: 01 Jan 1984 (37 Y) | Date of Death: 23 Jan 2018
EID: 151672388

Details ▾

HEALTH RECORDS

Date Range : 1 Year ▾

Print

Laboratory Clinical Notes



Search...

Date ▴ ▾	Description	Facility / Provider
2020-09-07	Capillary	Quest DC
2020-09-06	Venous	Quest DC
2020-09-05	Venous	LABCORP
2020-09-04	Capillary	LABCORP
2020-09-03	Unknown	LABCORP
2020-09-02	Venous	LABCORP
2020-09-01	Venous	Quest DC
2020-08-06	Abbott ID NOW COVID-19	Maryland National Electronic Disease Surveillance System 1346514536 Dr. Test
2020-06-09	SARS-CoV-2	Western Maryland Health System STAMI Michael Stasko

Reported	Name	Value / Ref. Range	Interpretation	Status
2020-08-06	94534-5 Abbott ID NOW [®] , _g COVID-19	DETECTED	Abnormal	Final

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100 rows ▾

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COVID 19 Lab Tools



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NO PATIENT: COVID-19 LAB TOOLS

[COVID-19 RESULTS VIEWER](#) [REFERRAL PORTAL](#) [2020 ECQMS](#)



JEFFREY BAHEN 
(SIGN OUT)



COVID-19 Lab Order

Order COVID Test

Report Point of Care Test Results

Guidance And Advisories ▾

This lab order form will allow your patient to be tested for COVID-19 at select sites throughout Maryland. Under the new Statewide testing strategies and with the greater availability of tests, COVID-19 testing at these sites will no longer be limited to testing symptomatic high risk patients. We encourage that you additionally test patients who are asymptomatic and may have directly or indirectly come into contact with a person known or suspected of carrying the Covid-19 virus. This strategy will help to identify additional asymptomatic carriers in order to contain the spread of the virus.

Please confirm all patient information prior to submitting a lab order. Results delivery may be affected if there is inaccurate information in the order." Once this form is submitted, your patient will receive an email with a confirmation code. The code is required for scheduling the appointment. Your patient will have access to view all information included in your form submission below.

Click [Here](#) for more information regarding test order prioritization and screening. Contact CRISP Support at 877-952-7477 if you have issues regarding this form.

Patient Information

* First Name

Middle Name

* Last Name



SMART ENS Alerting

CRISP can now apply logic, using various data sources, to limit/target ENS alerting, enabling more actionable, useful notifications.

Examples

- Death Notification – CRISP receives MD Vital Records data and can generate ENS alert listing those patients attributed to a provider who are deceased. Data lag can be up to 2 weeks. (PROMPT filter and/or daily .csv summary file)
- Low-Acuity Non-Emergency ED Visit ENS Alerts – If a patient presents to the ED with a low-acuity, non-emergent diagnosis, an ENS alert can be generated (PROMPT filter and/or daily .csv summary file)



Thank you!

Next Meeting: May 2021