

# CRISP Services for Prescribers

Keeping you connected to your patients

## Single Sign-On (SSO)

Single Sign-On (SSO) is a CRISP Feature implemented to enable quicker and more efficient access to the CRISP Clinical Query Portal through an organization's EHR. SSO enables clinical staff to click a single button inside their EHR to pull up that patient's medical record.

### How Does SSO Work?

Through an integration with the EHR vendor, a user who is logged in to a patient's chart can click on a CRISP button that is built directly into the EHR. The users and the patient information is then securely transmitted to CRISP. CRISP launches a window within the EHR that displays clinical information, including PDMP data for appropriate users, from the patient summary screen of the Clinical Query Portal.

## PDMP Integration into EHRs

CRISP understands the workflow concerns of providers having to leave their EHR to check the PDMP. CRISP has developed a solution to allow providers to view PDMP information directly in the context of their EHR. The PDMP information for a particular patient would display on a patient's chart.

### How Does PDMP Integration Work?

CRISP will work with the EHR vendor to integrate the PDMP solution. When a prescriber with the appropriate credentials access a patient's chart, the patient information is securely transmitted to CRISP. CRISP then populates the designated PDMP section of the chart with PDMP data for that particular patient.

## In-Context Notifications

### Prescriber Relationship

CRISP is able to provide In-Context Notifications directly into an EHR. One such notification will display that a patient has an existing prescribing agreement or consent with a provider. The alert will display the organization and a contact phone number. CRISP believes this information can be used to inform prescribers' decision making and improve care coordination among prescribers.

### How Do In-Context Notifications Work?

In-Context Notifications are a two-part process. CRISP will work with the EHR vendor to integrate the alert so it shows up on a patient's chart. When a user accesses a patient's chart, the patient information is securely transmitted to CRISP. If an In-Context Alert exists for the patient, information is pushed to the chart to appear.

In order to display the existence of a prescribing relationship, CRISP will work with prescribers to gather this information. If you have a prescribing agreement or consent with your patient's and would like to communicate this information to other providers, please contact CRISP.

For more information and to sign up for  
**CRISP Prescriber Services**  
call **1.877.95.CRISP (27477)** or  
email **support@crisphealth.org**.

