

Image Exchange Update

July 2020



IMPORTANT NEWS AND UPDATES

In April, we began an outreach effort with all current Image Exchange participants. We asked participants to complete a survey and meet with us.

During those meetings, we've discussed the following topics:

1. Participant's current utilization of Image Exchange services and potential adoption of other available services such as Transfer-to-PACS and Emergent.
2. Service enhancements such as server upgrades (more storage ability), connecting Cardiology PACs, and RIS integration.
3. Creating and strengthening relationships within the image exchange community.

These meetings have led to the exchange of valuable information and feedback. We hope to continue these conversations and tailor Image Exchange services to the needs of each participant. If you did not receive an email or survey, please contact a member of the Image Exchange team.



AFTER HOURS WITH EMERGENT

If you're experiencing issues with Emergent after normal business hours (M-F, 8am-5pm) please call the CRISP Customer Care Team (CCT) at 1(887)-952-7477 for troubleshooting and escalation if required.

If you have any other issues with the Unified Landing Page (ULP) and Image Exchange, please call CCT or open a ticket by emailing CRISP Support at support@crisphealth.org.

WHAT'S NEW

Recent Go Lives

- Meritus Health Medical Center
- Charles Regional Imaging Center
- George Washington University Hospital
- Howard County General Hospital

Data Sources In Flight

- Peninsula Imaging
- MedStar National Rehab Hospital
- Charter Radiology
- UM Laurel Medical Center and UM Bowie Health Center

Tips and Tools

- On-site and Virtual Trainings are available.

Schedule with CRISP staff today!

Q3 User Tips

- For primary stroke centers, consider using CRISP's Emergent service. Once taken, stroke studies can be automatically pushed to an archive that is immediately available to participating comprehensive stroke centers.
- If you need third party studies loaded into your EMR, you can utilize our Transfer-to-PACS (TTP) feature to download images and store them on your PACs.
- If you'd like to learn more about Emergent or TTP, please contact us.

Contact Us

Feedback/Questions/Comments/To Schedule a training/demo for your team/organization, please contact:



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