



Welcome

The e-Health Update is a resource that shares current CRISP initiatives as well as pertinent health care related information for our region.

Each issue provides updates on CRISP services and a sneak peek of what is to come.

The e-Health Update also features spotlights on providers and health IT leaders who are using CRISP to make positive impacts on patient care.

About Us

CRISP is the regional health information exchange (HIE) serving Maryland and the District of Columbia. We are a non-profit organization advised by a wide range of stakeholders responsible for health care throughout the region.

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INTRODUCING THE CRISP PATIENT CARE SNAPSHOT

Last month, CRISP unveiled the Patient Care Snapshot application within the CRISP Unified Landing Page (ULP). The Patient Care Snapshot, better known as “Snapshot”, is an ‘on-demand’ web based application available to members of a patient’s care team that displays an aggregation of both clinical and non-clinical data for a selected patient.

Snapshot combines critical information relevant to the user’s role in the patient’s care. It displays data from both internal and external sources to provide an at-a-glance view of the patient’s clinical history.

This comprehensive view provides critical information regarding:

- Care management data alongside real-time hospital encounter feeds,
- Up-to-date demographics information,
- Patient-to-care provider attribution, and
- Clinical summaries of care from our real-time interfaces with providers across the region.

Snapshot provides user with access to their patient’s recent visits, procedures, and medications, in addition to a detailed list of organizations, providers, and care managers who have declared to CRISP an existing repayment or care coordination relationship. Knowledge of this information assists providers with coordinating care and contacting members of the patient’s care team throughout the region much sooner than they may have previously.

If you would like to learn more about Snapshot or need a refresher on CRISP and the tools provided, contact your CRISP Outreach Liaison to schedule a training. For additional questions or support, please contact the CRISP Customer Care Team at support@crisphealth.org or call 1.877.952.7477



CRISP REPORTING SERVICES (CRS): ECIP RESOURCES AND REPORTS

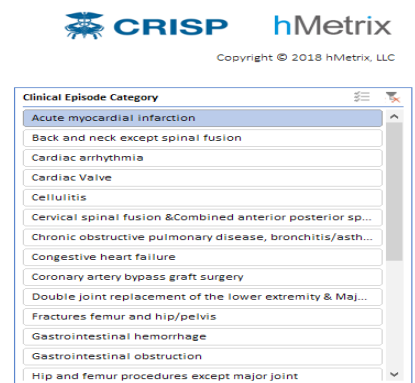
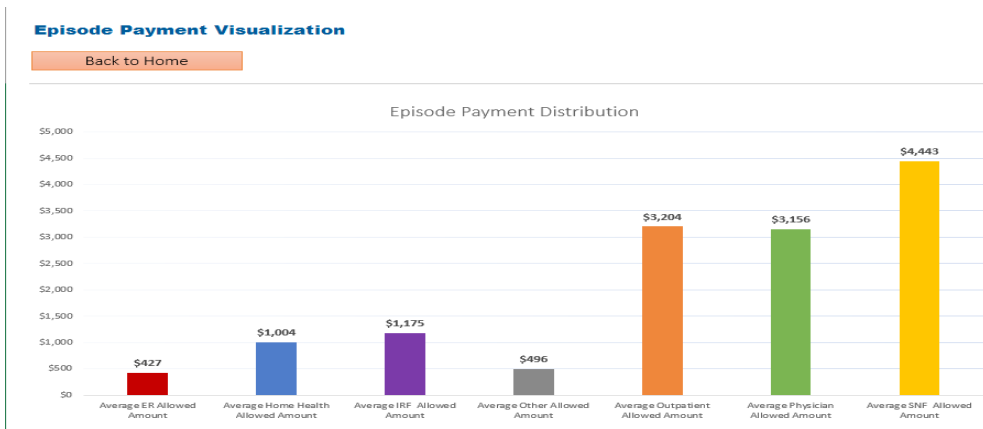
The Episode Care Improvement Program (ECIP) is a new Care Redesign Track under the Maryland Total Cost of Care Model. It is an upside-only, voluntary episode payment model, inspired by and based upon the federal Bundled Payments for Care Improvement Advanced (BPCI Advanced) Model.

ECIP tailors the approach underlying BPCI Advanced to help hospitals and the State continue to improve and streamline care in Maryland. Its primary focus is on post-acute care management and care coordination outside the walls of the hospital. It will begin on January 1st, 2019, and run for five years, with application periods each year. During this period, CRISP will actively monitor the program and modify it as needed.

All Maryland hospitals will be provided with a baseline analysis workbook containing detailed information on their volume, payments, and preliminary target prices for the modeled clinical episode categories.

All ECIP resources except webinar recordings will be made available for download on the CRISP Reporting Services application under the 'ECIP' card at <https://reports.crisphealth.org>

For more information or to request access to CRS readmission reports, please email support@crisphealth.org.



Hospital Summary Report

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All numbers fictitious - for example purposes only

Provider Name: 999999 - Sample Hospital

Total annual TCOC reduction for 999999 under this model: \$1,265,635

Clinical Episode Category	Baseline Period Episode Volume	Standard Baseline Allowed Amount	Baseline Allowed Amount	Modeled Target Price	Minimum TCOC Reduction (per episode)	Estimated Annual TCOC Reduction	Estimated Annual Total Payments
Included							
Acute myocardial infarction	140	\$14,189	\$13,903	\$13,541	\$362	\$22,523	\$865,054
Back and neck except spinal fusion	104	\$5,322	\$5,126	\$4,972	\$154	\$7,108	\$236,944
Cardiac arrhythmia	164	\$9,848	\$10,086	\$9,664	\$422	\$30,732	\$735,136

HQI is Here to Help You Report Your 2018 MIPS Data

Questions about reporting your practice's 2018 MIPS data?
Want more information on proposed changes to MIPS for 2019?
CMS funded Health Quality Innovators (HQI) to help large practices succeed in the Quality Payment Program.

Contact us today at 844.357.0589 or gpp@hqi.solutions for comprehensive, well-informed guidance and advice.



This material was prepared by Health Quality Innovators (HQI), the Medicare Quality Innovation Network-Quality Improvement Organization for Maryland and Virginia, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. HQI|11SOW|20180913-160246

Health Quality Innovators (HQI) offers monthly webinars on a variety of Quality Payment Program and Merit-based Incentive Payment System (MIPS) topics. There is still time to [register](#) for our September 25 webinar: Promoting Interoperability: Using Health Information Exchange (HIE) to Advance Health IT and Enhance Quality Reporting. Join us from noon to 1 p.m. to learn more about the Promoting Interoperability component of MIPS reporting, which is worth up to 25% of an eligible clinician's final MIPS score.

During this webinar, HQI experts will take a closer look at promoting interoperability and review specific measure requirements within this category. The webinar will feature guest speakers from Chesapeake Regional Information System for our Patients (CRISP) and ConnectVirginia who will discuss health information exchanges and how their work helps clinicians meet MIPS reporting requirements.

Past HQI webinars include Understanding Alternative Payment Models (APMs), MIPS 2018: A Deeper Dive into the Cost Category, Quality Measure Benchmarks and many more. Webinar recordings are available in the [HQI Resource Center](#) along with fact sheets and tools that simplify the Quality Payment Program and answer many of your MIPS-related questions.

HQI is funded by the Centers for Medicare & Medicaid Services (CMS) to deliver a wide range of free Quality Payment Program-related services to large practices (16 or more eligible clinicians).

The MIPS experts at HQI are ready to help your practice succeed. Get started today. Call our Quality Payment Program Help Desk at 844-357-0589 or email gpp@hqi.solutions.





MARYLAND PRIMARY CARE PROGRAM NEXT STEPS

In an unprecedented manner, a majority of Maryland primary care providers have voluntarily applied to participate in the Maryland Primary Care Program (MDPCP). Nearly 600 practice sites, representing over 2,000 clinicians, submitted their applications at the end of August. These dedicated and hard-working primary care providers, Doctors, and Nurse Practitioners and their staff have committed to joining a program and starting a journey that promises to improve the quality of care, reduce the cost of care and improve the well-being of Marylanders.



The work that needs to be done to achieve these important goals will not be easy or quick. This will be a journey of many changes over many years with measured and progressive gains as we go. The journey will be guided by experienced and patient experts from Federal Partners, by Care Transformation Organizations (CTOs) newly established for this purpose, and by Practice Coaches. Technical and cutting edge medical informatics will be provided through Chesapeake Regional Information System for our Patients (CRISP), the State designated Health Information Exchange, and from the Centers for Medicare and Medicaid Innovation (CMS). Generous funding and financial support for the program is provided both from the Federal Government and the state of Maryland. If we are successful, all of these supports together with the focused efforts of our providers will lead to a new and sustainable model for the delivery and payment of healthcare in Maryland and a model that could serve the Nation. It is a weighty honor to be given the opportunity to serve in this fashion.

As in any long journey, it is well advised to prepare adequately before the start. We are now in that phase of preparation. Over the next several months, participants will review and execute a number of documents including Welcome Letters, financial documents, Participation Agreements and Arrangement documents between CTOs and practices. Final selections will be made of practices and CTOs, CTO and practice pairings will be announced, and Coaches will be making connections with their assigned practices. The MDPCP Program Management Office (PMO) will continue to host weekly webinars on relevant topics for practices and CTOs. The next few months will be busy as we prepare for a January 1st start. New resources for [CTOs](#) and [practices](#), along with a full [calendar](#) of upcoming events, will be added to our on our [website](#) on a regular basis.

Educational webinars being held in the upcoming weeks include:

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MARYLAND PRIMARY CARE PROGRAM NEXT STEPS CONT...

- [MDPCP Program Update: What to Expect Webinar](#) — Thursday, Sept. 27, 5 to 6 p.m.
- [MDPCP Care Transformation Requirements Overview: Access and Continuity Webinar](#) — Thursday, Oct. 4, 5 to 6 p.m.
- [MDPCP Care Transformation Requirements Overview: Care Management Webinar](#) — Thursday, Oct. 11, 5 to 6 p.m.
- [MDPCP Care Transformation Requirements Overview: Comprehensiveness and Coordination Webinar](#) — Thursday, Oct. 18, 5 to 6 p.m.
- [MDPCP Care Transformation Requirements Overview: Beneficiary and Caregiver Experience Webinar](#) — Thursday, Oct. 25, 5 to 6 p.m.
- [MDPCP Care Transformation Requirements Overview: Planned Care for Health Outcomes Webinar](#) — Thursday, Nov. 1, 5 to 6 p.m.

The State MDPCP Office and the CMMI MDPCP team working together look forward to joining you on this journey and pledge continuous support to all of our participants across the great State of Maryland.

CRISP USER RESOURCES

The CRISP Customer Care email (support@crisphealth.org) and phone line (1-877-952-7477) are now available 24/7! The CRISP Customer Care Team is available to help you with any log-in issues or to assist with adding CRISP services or users to your organization.

- Accounts that have no activity during the last 90 days will be locked. Users must call CRISP directly to unlock an account or email from the email address on file. Requests for password resets, account unlocks, etc. must come directly from the user.